



OPEN

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GREEN

Less Heat, Less Power Consumption

STABLE

Robust Design, Quality Parts

Stable and
Reliable Solution

Server/Workstation

Motherboard

E3C224D4HM-8R

E3C224D4HM

User Manual

English



Version 1.1

Published June 2017

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- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

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“Perchlorate Material-special handling may apply, see www.dtsc.ca.gov/hazardouswaste/perchlorate”

ASRock Rack's Website: www.ASRockRack.com

Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, you're welcome to visit ASRock Rack's website at www.ASRockRack.com; or you may contact your dealer for further information.

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Chapter 1 Introduction

Thank you for purchasing ASRock Rack **E3C224D4HM-8R / E3C224D4HM** motherboard, a reliable motherboard produced under ASRock Rack's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock Rack's commitment to quality and endurance.

In this manual, chapter 1 and 2 contains introduction of the motherboard and step-by-step guide to the hardware installation. Chapter 3 and 4 contains the configuration guide to BIOS setup and information of the Support CD.



Because the motherboard specifications and the BIOS software might be updated, the content of this manual will be subject to change without notice. In case any modifications of this manual occur, the updated version will be available on ASRock Rack website without further notice. You may find the latest memory and CPU support lists on ASRock Rack website as well. ASRock Rack's Website: www.ASRockRack.com

*If you require technical support related to this motherboard, please visit our website for specific information about the model you are using.
www.asrock.com/support/index.asp*

1.1 Package Contents

- ASRock Rack E3C224D4HM-8R / E3C224D4HM Motherboard
(Extended mini ITX Form Factor: 13-in x 5.96-in, 33.0 cm x 15.1 cm)
- User Manual
- Support CD
- 1 x Motherboard Back Plate
- 1 x CPU Back Plate
- 2 x SATA3 Cables (60 cm)
- 4 x SATA3 Cables (50 cm) (for E3C224D4HM only)
- 2 x Mini SAS Cables (6G) (60cm) (for E3C224D4HM-8R only)



If any items are missing or appear damaged, contact your authorized dealer.

1.2 Specifications

E3C224D4HM-8R / E3C224D4HM	
MB Physical Status	
Form Factor	Half
Dimension	13" x 5.96" (33.0 cm x 15.1 cm)
Processor System	
CPU	Intel® Xeon® E3-1200 processor v3/v4* series <i>*BIOS version 3.0 or above is required</i>
Socket	Single socket (LGA1150)
Power Phase	5 power phase design
Chipset	Intel® C224
System Memory	
Capacity	32GB DDR3 ECC UDIMM
Socket	4 x 240-pin DDR3 DIMM slots
Type	Dual Channel DDR3 1600/1333 ECC UDIMM
DIMM Size Per DIMM	8GB, 4GB, 2GB, 1GB
Voltage	1.35V, 1.5V
Expansion Slot	
PCIe 3.0 x 16	1 slot (PCIe1: x16 mode) <i>*The PCIe1 slot shares lanes with the MEZZ_MB1 and LSI_SAS_0_3 / LSI_SAS_4_7. When PCIe1 is populated, the LSI SAS connectors are disabled.</i>
Storage	
SATA Controller	Intel® C224: 4 x SATA3 6.0 Gb/s, Support RAID 0, 1, 5, 10 and Intel® Rapid Storage
Additional Controller	LSI 2308: 8 x SAS2 6Gbps (from 2 x mini SAS 8087 connectors) <i>*For E3C224D4HM-8R only</i>
Ethernet	
Interface	Gigabit LAN 10/100/1000 Mb/s
LAN Controller	- 2 x Intel® i210 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE
Management	
BMC Controller	ASPEED AST2300 : IPMI (Intelligent Platform Management Interface) 2.0 with iKVM support
IPMI Dedicated GLAN	1 x Realtek RTL8211E for dedicated management GLAN
Features	- Watch Dog - NMI

Graphics	
Controller	ASPEED AST2300
VRAM	DDR3 16MB
Output	Supports D-Sub with max. resolution up to 1920x1200 @ 60Hz
Rear Panel I/O	
VGA Port	D-sub x 1
USB 3.0 Port	1
Lan Port	- 2 x RJ45 Gigabit Ethernet LAN ports - 1 x RJ45 Dedicated IPMI LAN port LAN Ports with LED (ACT/LINK LED and SPEED LED)
UID Button/ UID LED	1
Internal Connector	
COM Port Header	1
Auxiliary Panel Header	1 (includes chassis intrusion, location button & LED, and front LAN LED)
IPMB Header	1
TPM Header	1
Fan Header	5 x 4-pin
ATX Power	1 (24-pin) + 1 (8-pin)
USB 2.0 Header	1 (each supports 2 USB 2.0 ports)
Type A USB 2.0 Port	1
USB 3.0 Header	1 (each supports 2 USB 3.0 ports)
Mezzanine card Board to Board connector	1
System BIOS	
BIOS Type	64Mb AMI UEFI Legal BIOS
BIOS Features	- Plug and Play (PnP) - ACPI 1.1 Compliance Wake Up Events - SMBIOS 2.3.1 Support - DRAM Voltage Multi-adjustment - ASRock Rack Instant Flash
Hardware Monitor	
Temperature	- CPU Temperature Sensing - System Temperature Sensing
Fan	- CPU/Rear/Front Fan Tachometer - CPU Quiet Fan (allows CPU Fan Speed Auto-Adjust by CPU temperature)

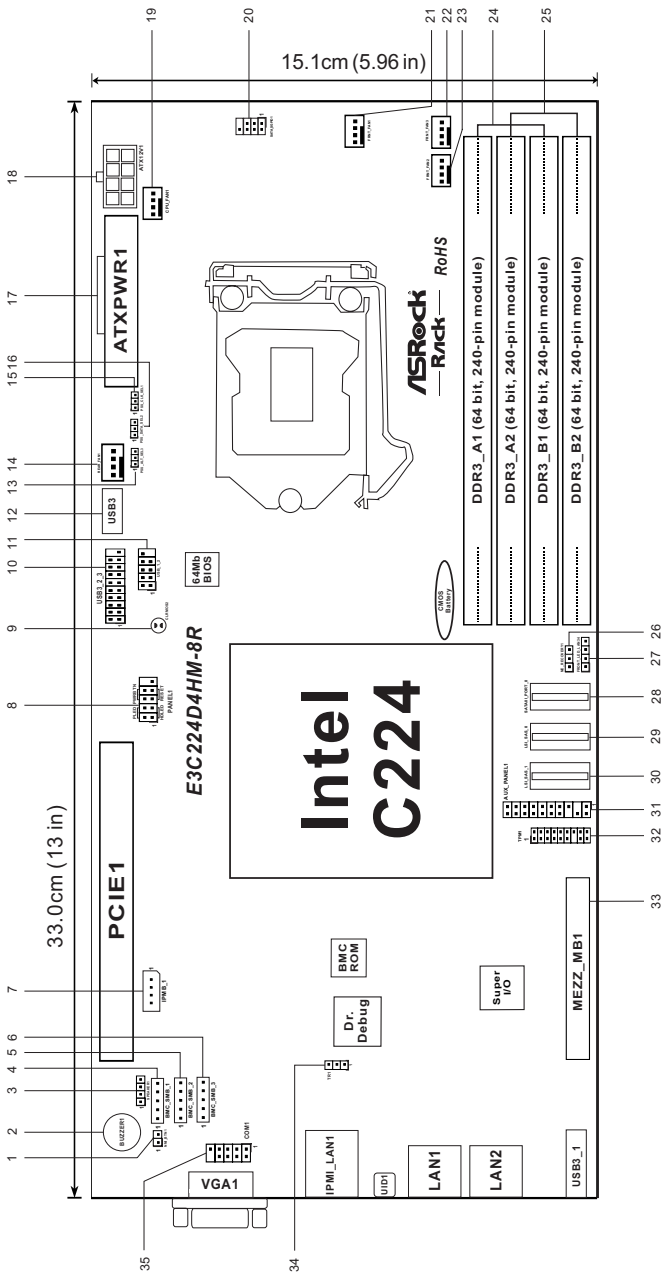
Voltage	<ul style="list-style-type: none"> - CPU/Rear/Front Fan Multi-Speed Control - Voltage Monitoring: +12V, +5V, +3.3V, CPU Vcore, DRAM, 1.05V_PCH, +BAT, 3VSB, 5VSB
Support OS	
OS	<p>Microsoft® Windows®</p> <ul style="list-style-type: none"> - Server 2008 R2 (64 bit) - Server 2012 (64 bit) - Server 2012 R2 (64 bit) <p>Linux®</p> <ul style="list-style-type: none"> - RedHat Enterprise Linux Server 5.9/6.4 (32 / 64 bit) - CentOS 5.9 / 6.4 (32 / 64 bit) - SUSE Enterprise Linux Server 11 SP3 (32 / 64 bit) - FreeBSD 9.1 (32 / 64 bit) <i>(For Intel SATA port (SATA_0_3) only)</i> - Ubuntu 12.04.2 (64 bit) / 12.10 (64 bit) <p>Virtual</p> <ul style="list-style-type: none"> - VMWare® ESXi 5.5
Environment	
Temperature	<p>Operation temperature: 10°C ~ 35°C / Non operation temperature: -40°C ~ 70°C</p>

1.3 Unique Features

ASRock Rack Instant Flash is a BIOS flash utility embedded in Flash ROM. This convenient BIOS update tool allows you to update system BIOS without entering operating systems first like MS-DOS or Windows®. With this utility, you can press the <F6> key during the POST or the <F2> key to enter into the BIOS setup menu to access ASRock Rack Instant Flash. Just launch this tool and save the new BIOS file to your USB flash drive, floppy disk or hard drive, then you can update your BIOS only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system.

1.4 Motherboard Layout

E3C224D4HM-8R

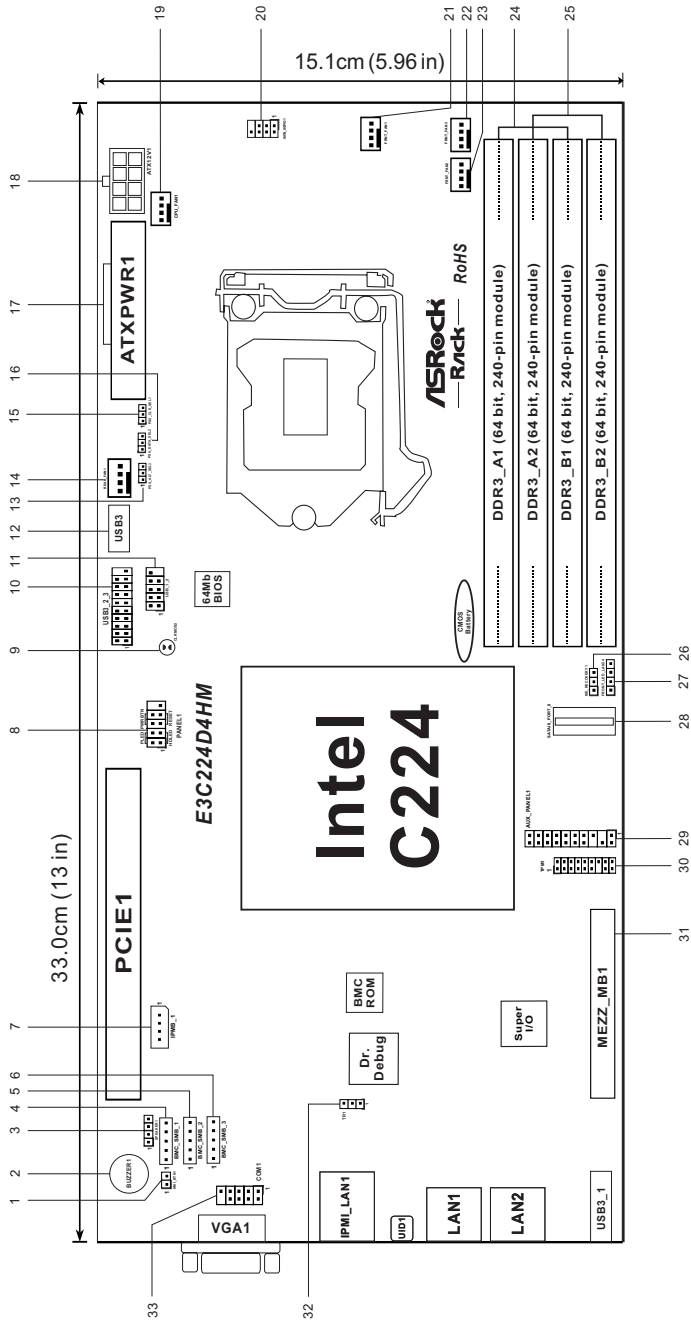


No.	Description
1	Non Maskable Interrupt Button (NMI_BTN1)
2	Buzzer (BUZZER1)
3	Speaker Header (SPEAKER1)
4	BMC SMB Header (BMC_SMB_1)
5	BMC SMB Header (BMC_SMB_2)
6	BMC SMB Header (BMC_SMB_3)
7	Intelligent Platform Management Bus header (IPMB_1)
8	System Panel Header (PANEL1)
9	Clear CMOS Pad (CLRMOS2)
10	USB 3.0 Header (USB3_2_3)
11	USB 2.0 Header (USB_1_2)
12	Vertical Type A USB 2.0 (USB_3)
13	PSU Jumpers (PSU_ALT_SEL3)
14	Rear Fan Connector (REAR_FAN1)
15	PSU Jumpers (PSU_CLK_SEL1)
16	PSU Jumpers (PSU_DATA_SEL2)
17	ATX Power Connector (ATXPWR1)
18	ATX 12V Power Connector (ATX12V1)
19	CPU Fan Connector (CPU_FAN1)
20	SATA SGPIO Connector (SATA_SGPIO1)
21	Front Fan Connector (FRNT_FAN1)
22	Front Fan Connector (FRNT_FAN3)
23	Front Fan Connector (FRNT_FAN2)
24	2 x 240-pin DDR3 DIMM Slots (DDR3_A1, DDR3_B1, Blue)
25	2 x 240-pin DDR3 DIMM Slots (DDR3_A2, DDR3_B2, White)
26	ME Recovery Jumper (ME_RECOVERY1)
27	Front LED LAN3 and LAN4 (FRONT_LED_LAN34) (For Mezzanine Card)
28	SATA3 Connector (SATA_0_3)
29	LSI SAS Connector (LSI_SAS_0_3)*
30	LSI SAS Connector (LSI_SAS_4_7)*
31	Auxiliary Panel Header (AUX_PANEL1)
32	TPM Header (TPM1)
33	Mezzanine Card Slot (MEZZ_MBI)*

No.	Description
34	Thermal Sensor Header (TR1)
35	Serial Port Connector (COM1)

**The PCIE1 slot is shared with the MEZZ_MB1 and LSI_SAS_0_3 / LSI_SAS_4_7. For more details, please refer to 2.7 Expansion Slots (p.25).*

E3C224D4HM

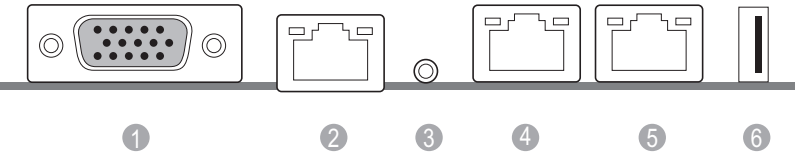


No.	Description
1	Non Maskable Interrupt Button (NMI_BTN1)
2	Buzzer (BUZZER1)
3	Speaker Header (SPEAKER1)
4	BMC SMB Header (BMC_SMB_1)
5	BMC SMB Header (BMC_SMB_2)
6	BMC SMB Header (BMC_SMB_3)
7	Intelligent Platform Management Bus header (IPMB_1)
8	System Panel Header (PANEL1)
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17	ATX Power Connector (ATXPWR1)
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19	CPU Fan Connector (CPU_FAN1)
20	SATA SGPIO Connector (SATA_SGPIO1)
21	Front Fan Connector (FRNT_FAN1)
22	Front Fan Connector (FRNT_FAN3)
23	Front Fan Connector (FRNT_FAN2)
24	2 x 240-pin DDR3 DIMM Slots (DDR3_A1, DDR3_B1, Blue)
25	2 x 240-pin DDR3 DIMM Slots (DDR3_A2, DDR3_B2, White)
26	ME Recovery Jumper (ME_RECOVERY1)
27	Front LED LAN3 and LAN4 (FRONT_LED_LAN34) (For Mezzanine Card)
28	SATA3 Connector (SATA_0_3)
29	Auxiliary Panel Header (AUX_PANEL1)
30	TPM Header (TPM1)
31	Mezzanine Card Slot (MEZZ_MB1)*
32	Thermal Sensor Header (TR1)

No.	Description
33	Serial Port Connector (COM1)

**The PCIE1 slot is shared with the MEZZ_MB1. For more details, please refer to 2.7 Expansion Slots (p.25).*

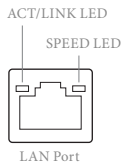
1.5 I/O Panel



No.	Description	No.	Description
1	VGA Port (VGA1)	4	LAN RJ-45 Port (LAN1)*
2	LAN RJ-45 Port (IPMI_LAN1)**	5	LAN RJ-45 Port (LAN2)*
3	UID Switch and LED (UID1)	6	USB 3.0 Ports (USB3_1)

LAN Port LED Indications

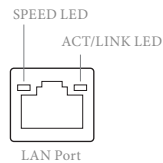
*There are two LED next to the LAN port. Please refer to the table below for the LAN port LED indications.



Dedicated IPMI LAN Port LED Indications

Activity / Link LED		Speed LED	
Status	Description	Status	Description
Off	No Link	Off	10Mbps connection
Blinking	Data Activity	Orange	100Mbps connection
On	100Mbps connection	Green	1Gbps connection

**There are two LEDs on each LAN port. Please refer to the table below for the LAN port LED indications.

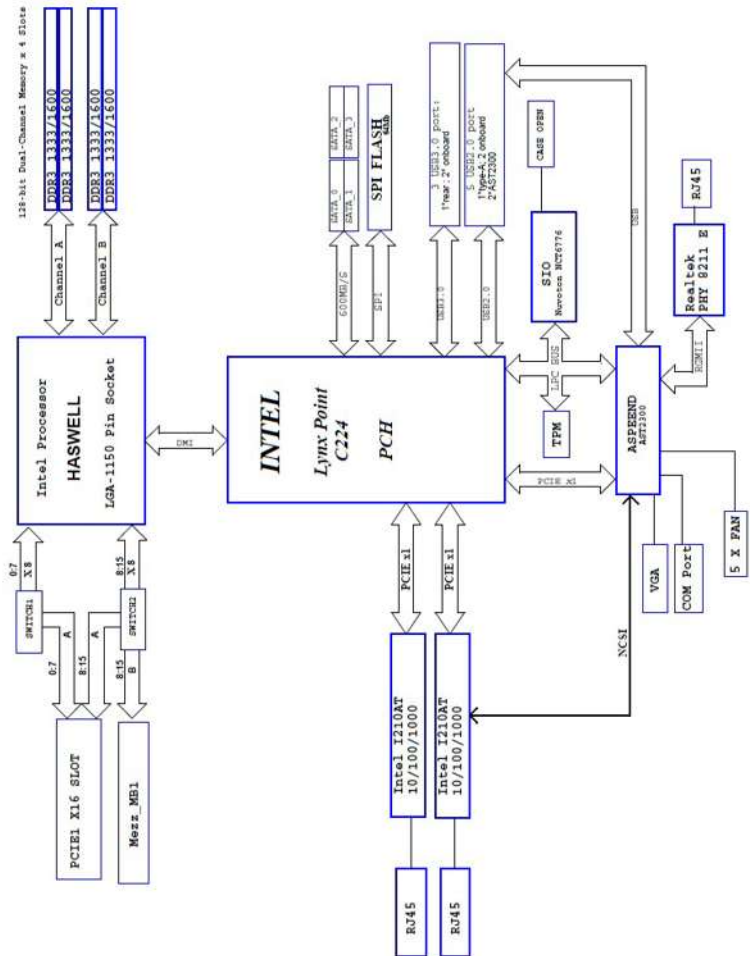


LAN Port (LAN1, LAN2) LED Indications

Activity / Link LED		Speed LED	
Status	Description	Status	Description
Off	No Link	Off	10Mbps connection
Blinking	Data Activity	Off	100Mbps connection
On	100Mbps connection	Green	1Gbps connection

E3C224D4HM

E3C224D4HM
13" x 5.96"



The **PCIE1** slot shares lanes with the **MEZZ_MB1** slot.

PCIE1 Slot	MEZZ_MB1
x16	
x8	x8
	x8

**For more details, please refer to 2.7 Expansion Slots (p.25).*

Chapter 2 Installation

This is a half-width form factor (13" x 5.96", 33.0 cm x 15.1 cm) motherboard. Before you install the motherboard, study the configuration of your chassis to ensure that the motherboard fits into it.



Make sure to unplug the power cord before installing or removing the motherboard. Failure to do so may cause physical injuries to you and damages to motherboard components.

2.1 Screw Holes

Place screws into the holes indicated by circles to secure the motherboard to the chassis.



Do not over-tighten the screws! Doing so may damage the motherboard.

2.2 Pre-installation Precautions

Take note of the following precautions before you install motherboard components or change any motherboard settings.

1. Unplug the power cord from the wall socket before touching any components.
2. To avoid damaging the motherboard's components due to static electricity, NEVER place your motherboard directly on the carpet or the like. Also remember to use a grounded wrist strap or touch a safety grounded object before you handle the components.
3. Hold components by the edges and do not touch the ICs.
4. Whenever you uninstall any component, place it on a grounded anti-static pad or in the bag that comes with the component.
5. When placing screws into the screw holes to secure the motherboard to the chassis, please do not over-tighten the screws! Doing so may damage the motherboard.

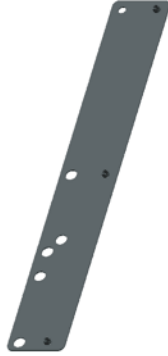


Before you install or remove any component, ensure that the power is switched off or the power cord is detached from the power supply. Failure to do so may cause severe damage to the motherboard, peripherals, and/or components.

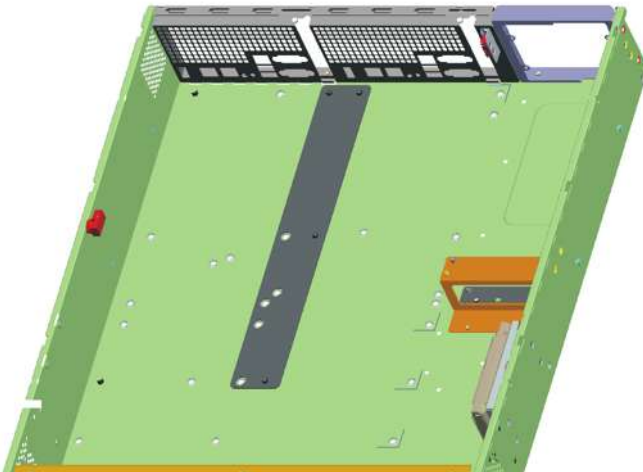
2.3 Half Width Server Motherboard Installation

ASRock Rack's Innovation on Half Width Server Motherboard turns standard EATX compliant chassis into a 2 node clusters immediately. You can install both E3C224D4HM-8R / E3C224D4HM into EATX supported server chassis with the bundled Motherboard Back Plate.

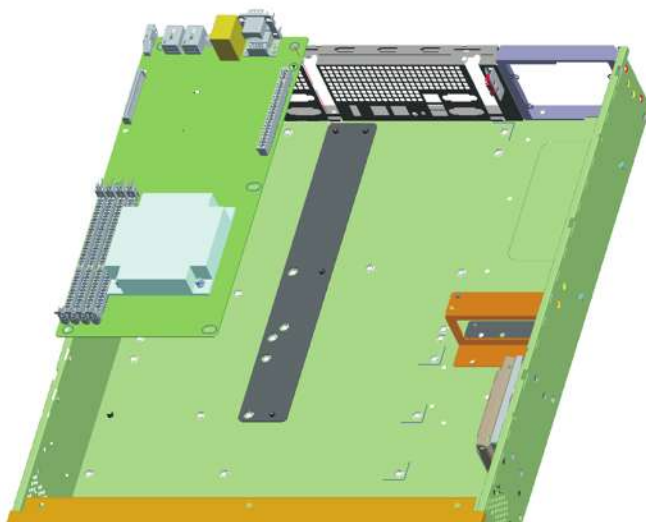
1. Prepare the backplate that comes with the package.



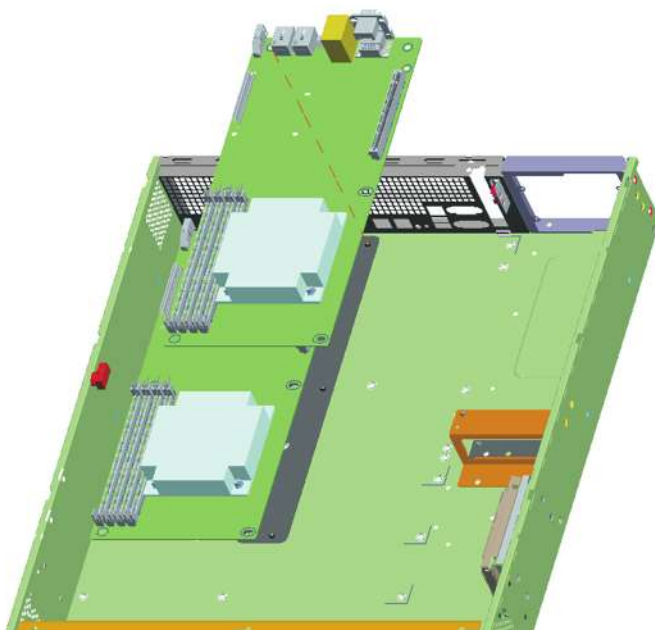
2. Align the holes on the chassis with the holes on the backplate. Then place it into the chassis in the correct orientation.



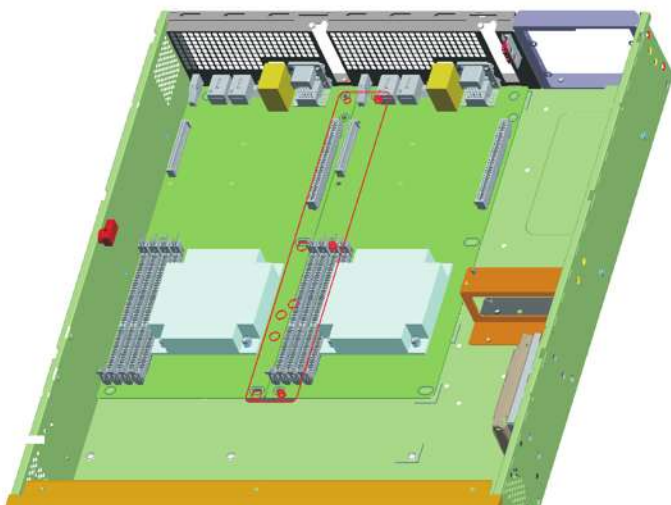
3. Place one of the two motherboards into the chassis.



4. Place the other motherboard into the chassis.



5. Tighten the screws that secures the backplate to the chassis.

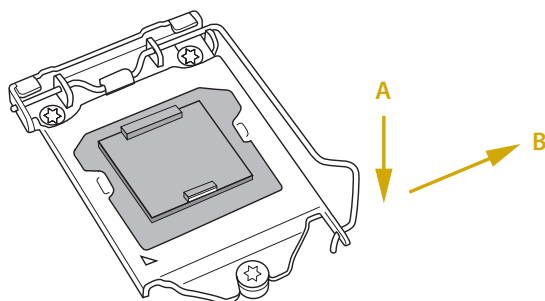


2.4 Installing the CPU

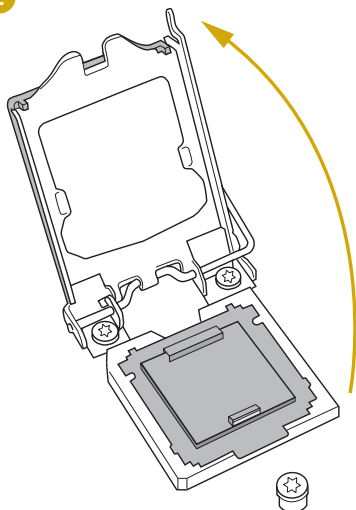


1. Before you insert the 1150-Pin CPU into the socket, please check if the PnP cap is on the socket, if the CPU surface is unclean, or if there are any bent pins in the socket. Do not force to insert the CPU into the socket if above situation is found. Otherwise, the CPU will be seriously damaged.
2. Unplug all power cables before installing the CPU.

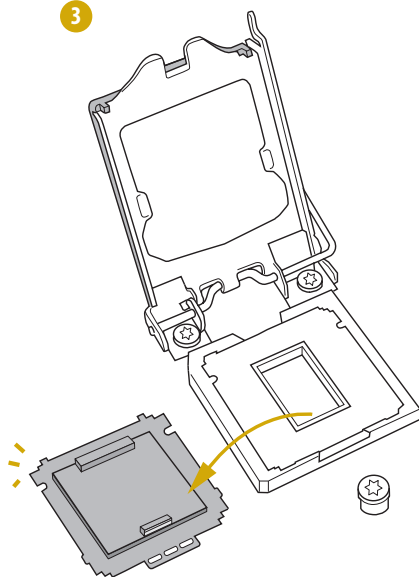
1



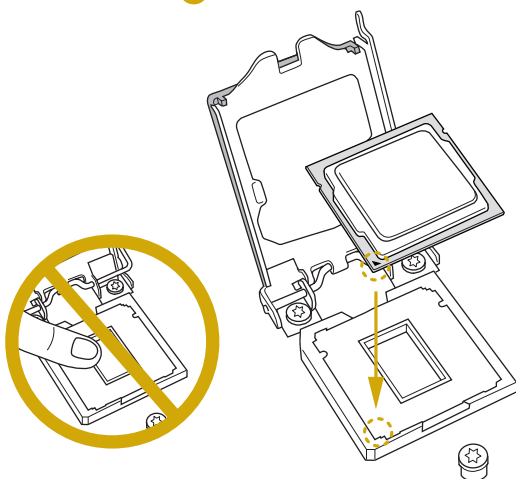
2



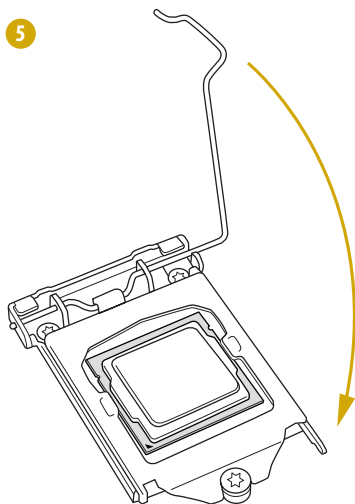
3



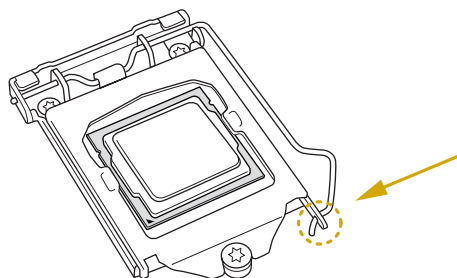
4



5

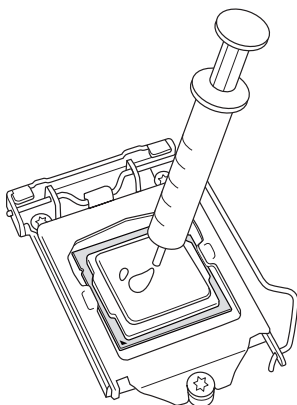


6

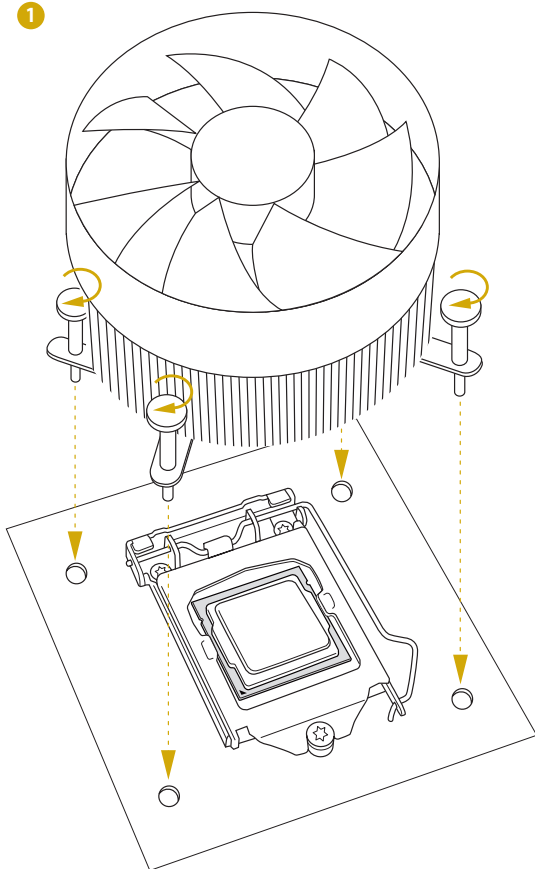


Please save and replace the cover if the processor is removed. The cover must be placed if you wish to return the motherboard for after service.

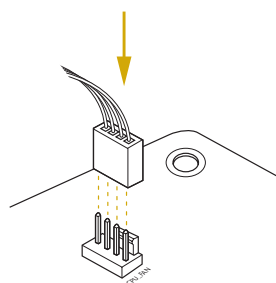
2.5 Installing the CPU Fan and Heatsink



1



2



2.6 Installation of Memory Modules (DIMM)

This motherboard provides four 240-pin DDR3 (Double Data Rate 3) DIMM slots, and supports Dual Channel Memory Technology.



The DIMM only fits in one correct orientation. It will cause permanent damage to the motherboard and the DIMM if you force the DIMM into the slot at incorrect orientation.

If you want to install one memory module, you can install it in any one of the DIMM slots. If you want to install two or four memory modules, please refer to the table below for recommended configuration.

Dual Channel Memory Configuration

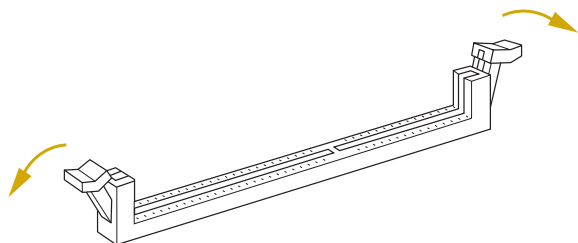
.....	DDR3_A1 (64 bit, 240-pin module, Blue)	
.....	DDR3_A2 (64 bit, 240-pin module, White)	
.....	DDR3_B1 (64 bit, 240-pin module, Blue)	
.....	DDR3_B2 (64 bit, 240-pin module, White)	

Priority	DDR3_A1	DDR3_A2	DDR3_B1	DDR3_B2
1		Populated		Populated
2	Populated		Populated	
3	Populated	Populated	Populated	Populated

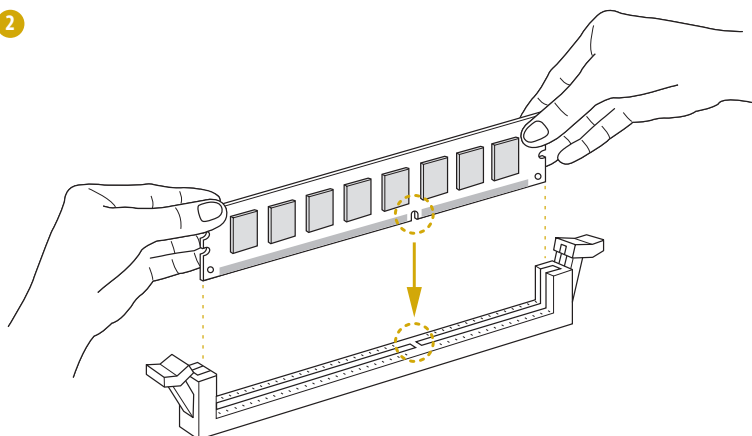


1. For dual channel configuration, you always need to install identical (the same brand, speed, size and chip-type) DDR3 DIMM pairs.
2. It is unable to activate Dual Channel Memory Technology with only one or three memory module installed.
3. It is not allowed to install a DDR or DDR2 memory module into a DDR3 slot; otherwise, this motherboard and DIMM may be damaged.

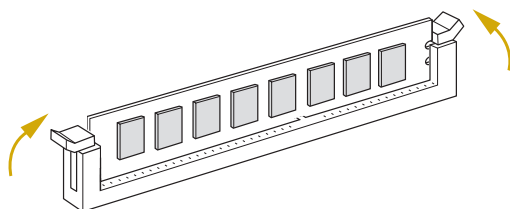
1



2



3



2.7 Expansion Slots (Mezzanine Card Slot and PCI Express Slot)

There is 1 Mezzanine Card Slot and 1 PCI Express slot on this motherboard.

Mezzanine Card slot:

The mezzanine card slot (MEZZ_MB1) is used for mezzanine cards. (This Connector follows Open Compute Mezzanine Card pin definition, which provides further 10G Ethernet support capability.)

PCIE slot:

PCIE1 (PCIE 3.0 x16 slot) is used for PCI Express x16 lane width graphics cards.

Installing an expansion card

- Step 1. Before installing an expansion card, please make sure that the power supply is switched off or the power cord is unplugged. Please read the documentation of the expansion card and make necessary hardware settings for the card before you start the installation.
- Step 2. Remove the system unit cover (if your motherboard is already installed in a chassis).
- Step 3. Remove the bracket facing the slot that you intend to use. Keep the screws for later use.
- Step 4. Align the card connector with the slot and press firmly until the card is completely seated on the slot.
- Step 5. Fasten the card to the chassis with screws.
- Step 6. Replace the system cover.

PCIE Configuration for E3C224D4HM-8R

The **PCIE1** slot shares lanes with the **MEZZ_MB1** and **LSI_SAS_0_3 / LSI_SAS_4_7** slots.

	PCIE1 Slot	MEZZ_MB1	LSI_SAS_0_3 / 4_7
A	x16		Disabled
B	x8	x8	Disabled
C		x8	x8
D			x8

A. If you install a PCI Express x16 graphics card on the PCIE1 slot, the PCIE1 slot will

work at x16 bandwidth, when there is no mezzanine card on the mezzanine card slot.
When the PCIE1 slot is populated, the LSI SAS connectors are disabled.

- B. If you install a PCI Express x16 graphics card on the PCIE1 slot and a mezzanine card on the mezzanine card slot, both slots will work at x8 bandwidth.
When the PCIE1 slot is populated, the LSI SAS connectors are disabled.
- C. If the PCIE1 slot is not populated with a PCI Express graphics card, both the mezzanine card and the LSI SAS slots will work at x8 bandwidth.
- D. By default, the LSI SAS connectors are enabled and work at x8 bandwidth, when the PCIE1 slot is not populated with a PCI Express graphics card, and the mezzanine card slot is not populated with a mezzanine card, either.

PCIE Configuration for *E3C224D4HM*

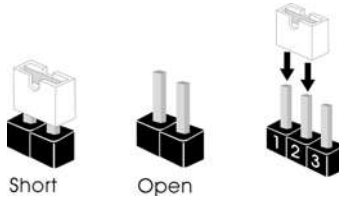
The **PCIE1** slot shares lanes with the **MEZZ_MB1** slot.

	PCIE1 Slot	MEZZ_MB1
A	x16	
B	x8	x8
C		x8

- A. If you install a PCI Express x16 graphics card on the PCIE1 slot, the PCIE1 slot will work at x16 bandwidth, when there is no mezzanine card on the mezzanine card slot.
- B. If you install a PCI Express x16 graphics card on the PCIE1 slot and a mezzanine card on the mezzanine card slot, both slots will work at x8 bandwidth.
- C. If the PCIE1 slot is not populated with a PCI Express graphics card, the mezzanine card slot will work at x8 bandwidth.

2.8 Jumper Setup

The illustration shows how jumpers are setup. When the jumper cap is placed on the pins, the jumper is “Short”. If no jumper cap is placed on the pins, the jumper is “Open”. The illustration shows a 3-pin jumper whose pin1 and pin2 are “Short” when a jumper cap is placed on these 2 pins.



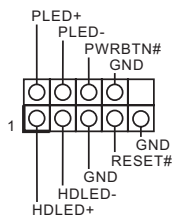
ME Recovery Jumper (3-pin ME_RECOVERY1)	<div>1_2</div>  Default	<div>2_3</div>  ME Recovery Mode
PSU Jumper (9-pin PSU Jumper)	<div>1_2</div>  PSU_SMBus loads the data via PCH chip	<div>2_3</div>  (Default) PSU_SMBus loads the data via BMC chip

2.9 Onboard Headers and Connectors



Onboard headers and connectors are NOT jumpers. Do NOT place jumper caps over these headers and connectors. Placing jumper caps over the headers and connectors will cause permanent damage to the motherboard.

System Panel Header
(9-pin PANEL1)



Connect the power switch, reset switch and system status indicator on the chassis to this header according to the pin assignments below. Note the positive and negative pins before connecting the cables.



PWRBTN (Power Switch):

Connect to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch.

RESET (Reset Switch):

Connect to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

PLED (System Power LED):

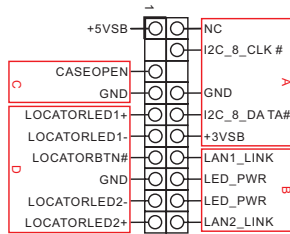
Connect to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED keeps blinking when the system is in S1/S3 sleep state. The LED is off when the system is in S4 sleep state or powered off (S5).

HDLED (Hard Drive Activity LED):

Connect to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED, speaker and etc. When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.

Auxiliary Panel Header (18-pin AUX_PANEL_1)



This header supports multiple functions on the front panel, including the front panel SMB, internet status indicator and chassis intrusion pin.



A. Front panel SMBus connecting pin (6-1 pin FPSMB)

This header allows you to connect SMBus (System Management Bus) equipment. It can be used for communication between peripheral equipment in the system, which has slower transmission rates, and power management equipment.

B. Internet status indicator (2-pin LAN1_LED, LAN2_LED)

These two 2-pin headers allow you to use the Gigabit internet indicator cable to connect to the LAN status indicator. When this indicator flickers, it means that the internet is properly connected.

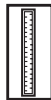
C. Chassis intrusion pin (2-pin CHASSIS)

This header is provided for host computer chassis with chassis intrusion detection designs. In addition, it must also work with external detection equipment, such as a chassis intrusion detection sensor or a microswitch. When this function is activated, if any chassis component movement occurs, the sensor will immediately detect it and send a signal to this header, and the system will then record this chassis intrusion event. The default setting is set to the CASEOPEN and GND pin; this function is off.

D. Locator LED (6-pin LOCATOR)

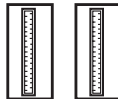
This header is for the locator switch and LED on the front panel. When the Locator button is pressed, both Locator LED 1 and 2 will be turned on.

Serial ATA 3 Connector (SATA_0_3)



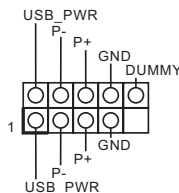
This connector is used to connect the SATA port on the backplane.

SAS Connectors (LSI_SAS_0_3) (LSI_SAS_4_7)



These two connectors are used to connect the mini-SAS ports on the backplanes.

USB 2.0 Header (9-pin USB_1_2)

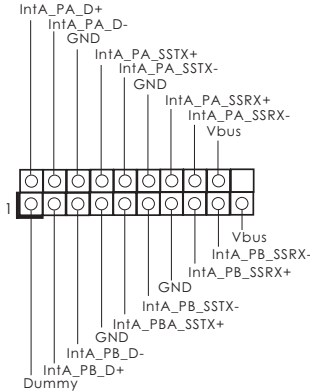


Besides two USB 2.0 ports on the I/O panel, there is one header on this motherboard. Each USB 2.0 header can support two ports.

Type A USB 2.0 Connector
(USB_3)

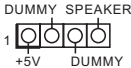


USB 3.0 Header
(19-pin USB3_2_3)



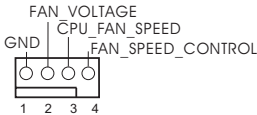
Besides one default USB 3.0 port on the I/O panel, there is one USB 3.0 header on this motherboard. This USB 3.0 header can support two USB 3.0 ports.

Chassis Speaker Header
(4-pin SPEAKER1)



Please connect the chassis speaker to this header.

CPU Fan Connector
(4-pin CPU_FAN1)

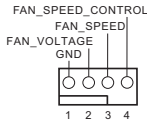


This motherboard provides a 4-Pin CPU fan (Quiet Fan) connector. If you plan to connect a 3-Pin CPU fan, please connect it to Pin 1-3.



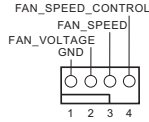
Though this motherboard provides a 4-Pin CPU fan (Quiet Fan) connector, 3-Pin CPU fans can still work successfully even without the fan speed control function. If you plan to connect a 3-Pin CPU fan to the CPU fan connector on this motherboard, please connect it to Pin 1-3.

Front Fan Connectors
(4-pin FRNT_FAN1)
(4-pin FRNT_FAN2)
(4-pin FRNT_FAN3)



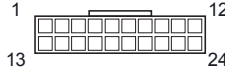
Please connect fan cables to the fan connectors and match the black wire to the ground pin. All fans support Fan Control.

Rear Fan Connector
(4-pin REAR_FAN1)



Please connect fan cable to the fan connector and match the black wire to the ground pin.

ATX Power Connector
(24-pin ATXPWR1)



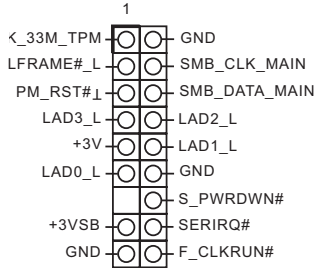
This motherboard provides a 24-pin ATX power connector. To use a 20-pin ATX power supply, please plug it along Pin 1 and Pin 13.

ATX 12V Power Connector
(8-pin ATX12V1)



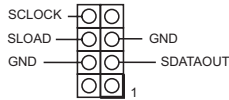
This motherboard provides a 8-pin ATX 12V power connector.

TPM Header
(17-pin TPM1)



This connector supports Trusted Platform Module (TPM) system, which can securely store keys, digital certificates, passwords, and data. A TPM system also helps enhance network security, protects digital identities, and ensures platform integrity.

Serial General Purpose Input/Output Header
(7-pin SATA_SGPIO_1)



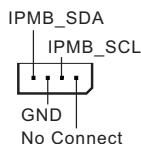
This header supports Serial Link interface for onboard SATA connections.

Non Maskable Interrupt Button Header
(NMI_BTN1)



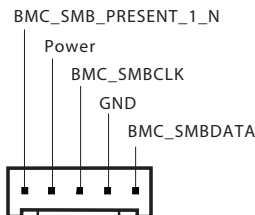
Please connect a NMI device to this header

Intelligent Platform
Management Bus header
(4-pin IPMB_1)



This 4-pin connector is used to provide a cabled base-board or front panel connection for value added features and 3rd-party add-in cards, such as Emergency Management cards, that provide management features using the IPMB.

Baseboard Management
Controller SMBus Headers
(5-pin BMC_SMB_1)
(5-pin BMC_SMB_2)
(5-pin BMC_SMB_3)



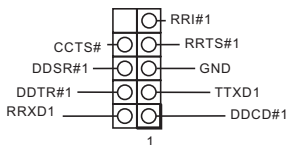
These headers are used for the SM BUS devices.

Clear CMOS Pad
(CLRMO52)



CLRMO51 allows you to clear the data in CMOS. To clear CMOS, take out the CMOS battery and short the Clear CMOS Pad.

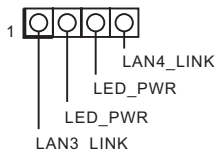
Serial Port Connector
(9-pin COM1)



This connector supports a serial port module.

Front LAN LED Header
(4-pin FRONT_LED_
LAN34)

**For Mezzanine Card*



Please connect the LAN3 and LAN4 LED to this header to indicate network status.

2.10 Dr. Debug

Dr. Debug is used to provide code information, which makes troubleshooting even easier. Please see the diagrams below for reading the Dr. Debug codes.

Code	Description
00	Please check if the CPU is installed correctly and then clear CMOS.
0d	Problem related to memory, VGA card or other devices. Please clear CMOS, re-install the memory and VGA card, and remove other USB, PCI devices.
01 - 54 (except 0d), 5A - 60	Problem related to memory. Please re-install the CPU and memory then clear CMOS. If the problem still exists, please install only one memory module or try using other memory modules.
55	The Memory could not be detected. Please re-install the memory and CPU. If the problem still exists, please install only one memory module or try using other memory modules.
61 - 91	Chipset initialization error. Please press reset or clear CMOS.
92 - 99	Problem related to PCI-E devices. Please re-install PCI-E devices or try installing them in other slots. If the problem still exists, please remove all PCI-E devices or try using another VGA card.
A0 - A7	Problem related to IDE or SATA devices. Please re-install IDE and SATA devices. If the problem still exists, please clear CMOS and try removing all SATA devices.
b0	Problem related to memory. Please re-install the CPU and memory. If the problem still exists, please install only one memory module or try using other memory modules.
b4	Problem related to USB devices. Please try removing all USB devices.
b7	Problem related to memory. Please re-install the CPU and memory then clear CMOS. If the problem still exists, please install only one memory module or try using other memory modules.
d6	The VGA could not be recognized. Please clear CMOS and try re-installing the VGA card. If the problem still exists, please try installing the VGA card in other slots or use other VGA cards.
d7	The Keyboard and mouse could not be recognized. Please try re-installing the keyboard and mouse.
d8	Invalid Password.
FF	Please check if the CPU is installed correctly and then clear CMOS.

2.11 Driver Installation Guide

To install the drivers to your system, please insert the support CD to your optical drive first. Then, the drivers compatible to your system can be auto-detected and listed on the support CD driver page. Please follow the order from top to bottom to install those required drivers. Therefore, the drivers you install can work properly.



If you want to use RAID mode on SATA ports, please make a copy of "Serial ATA For Floppy Disk" driver from the support CD to your USB storage device first. Browse and install this driver during the installation of your operating system; after installing the driver you may continue to install the operating system.

2.12 Dual LAN and Teaming Operation Guide

Dual LAN with Teaming enabled on this motherboard allows two single connections to act as one single connection for twice the transmission bandwidth, making data transmission more effective and improving the quality of transmission of distant images. Fault tolerance on the dual LAN network prevents network downtime by transferring the workload from a failed port to a working port.



The speed of transmission is subject to the actual network environment or status even with Teaming enabled.

Before setting up Teaming, please make sure whether your Switch (or Router) supports Teaming (IEEE 802.3ad Link Aggregation). You can specify a preferred adapter in Intel® PROSet. Under normal conditions, the Primary adapter handles all non-TCP/IP traffic. The Secondary adapter will receive fallback traffic if the primary fails. If the Preferred Primary adapter fails, but is later restored to an active status, control is automatically switched back to the Preferred Primary adapter.

Step 1

From **Device Manager**, open the properties of a team.

Step 2

Click the **Settings** tab.

Step 3

Click the **Modify Team** button.

Step 4

Select the adapter you want to be the primary adapter and click the **Set Primary** button. If you do not specify a preferred primary adapter, the software will choose an adapter of the highest capability (model and speed) to act as the default primary. If a failover occurs, another adapter becomes the primary. The adapter will, however, rejoin the team as a non-primary.

Chapter 3 UEFI Setup Utility

3.1 Introduction

This section explains how to use the UEFI SETUP UTILITY to configure your system. The UEFI chip on the motherboard stores the UEFI SETUP UTILITY. You may run the UEFI SETUP UTILITY when you start up the computer. Please press <F2> or during the Power-On-Self-Test (POST) to enter the UEFI SETUP UTILITY; otherwise, POST will continue with its test routines.

If you wish to enter the UEFI SETUP UTILITY after POST, restart the system by pressing <Ctl> + <Alt> + <Delete>, or by pressing the reset button on the system chassis. You may also restart by turning the system off and then back on.



Because the UEFI software is constantly being updated, the following UEFI setup screens and descriptions are for reference purpose only, and they may not exactly match what you see on your screen.

3.1.1 UEFI Menu Bar

The top of the screen has a menu bar with the following selections:

Item	Description
Main	For setting system time/date information
Advanced	For advanced system configurations
H/W Monitor	Displays current hardware status
Boot	For configuring boot settings and boot priority
Security	For security settings
Event Logs	For event log configuration
Server Mgmt	For managing the server
Save & Exit	Exit the current screen or the UEFI Setup Utility

Use <←> key or <→> key to choose among the selections on the menu bar, and then press <Enter> to get into the sub screen. You can also use the mouse to click your required item.

3.1.2 Navigation Keys

Please check the following table for the function description of each navigation key.

Navigation Key(s)	Function Description
← / →	Moves cursor left or right to select Screens
↑ / ↓	Moves cursor up or down to select items
+ / -	To change option for the selected items
<Tab>	Switch to next function
<Enter>	To bring up the selected screen
<PGUP>	Go to the previous page
<PGDN>	Go to the next page
<HOME>	Go to the top of the screen
<END>	Go to the bottom of the screen
<F1>	To display the General Help Screen
<F7>	Discard changes and exit the UEFI SETUP UTILITY
<F9>	Load optimal default values for all the settings
<F10>	Save changes and exit the UEFI SETUP UTILITY
<F12>	Print screen
<ESC>	Jump to the Exit Screen or exit the current screen

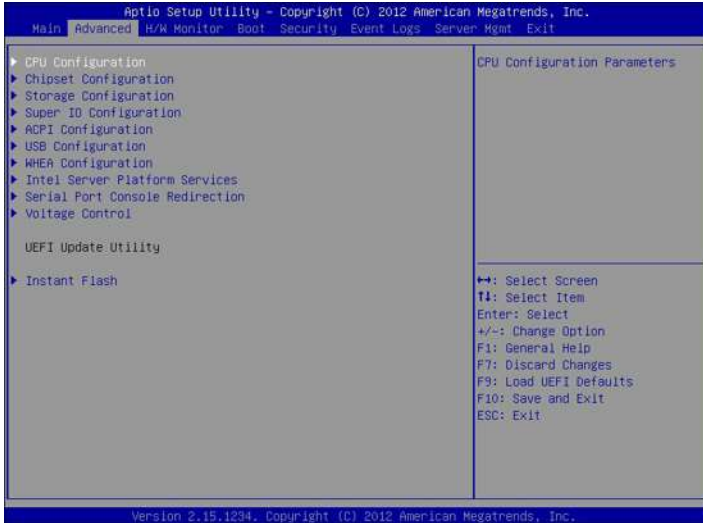
3.2 Main Screen

Once you enter the UEFI SETUP UTILITY, the Main screen will appear and display the system overview. The Main screen provides system overview information and allows you to set the system time and date.



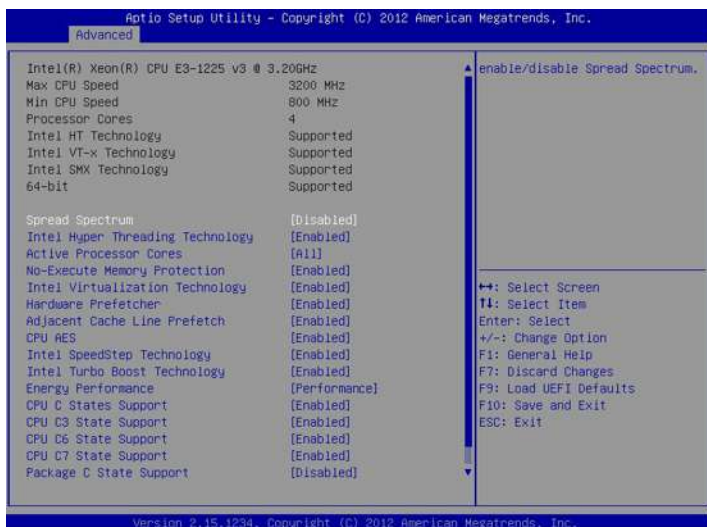
3.3 Advanced Screen

In this section, you may set the configurations for the following items: CPU Configuration, Chipset Configuration, Storage Configuration, Super IO Configuration, ACPI Configuration, USB Configuration, WHEA Configuration, Intel Server Platform Services, Serial Port Console Redirection, Voltage Control and Instant Flash.



Setting wrong values in this section may cause the system to malfunction.

3.3.1 CPU Configuration



Spread Spectrum

Use this to enable and disable Spread Spectrum.

Intel Hyper Threading Technology

Intel Hyper Threading Technology allows multiple threads to run on each core, so that the overall performance on threaded software is improved.

Active Processor Cores

Select the number of cores to enable in each processor package.

No-Execute Memory Protection

Processors with No-Execution Memory Protection Technology may prevent certain classes of malicious buffer overflow attacks.

Intel Virtualization Technology

Intel Virtualization Technology allows a platform to run multiple operating systems and applications in independent partitions, so that one computer system can function as multiple virtual systems.

Hardware Prefetcher

Automatically prefetch data and code for the processor. Enable for better performance.

Adjacent Cache Line Prefetch

Automatically prefetch the subsequent cache line while retrieving the currently requested cache line. Enable for better performance.

CPU AES

Use this to enable or disable CPU Advanced Encryption Standard instructions.

Intel SpeedStep Technology

Intel SpeedStep technology is Intel's new power saving technology. Processors can switch between multiple frequencies and voltage points to enable power saving. The default value is [Enabled]. Configuration options: [Enabled] and [Disabled]. This item will be hidden if the current CPU does not support Intel SpeedStep technology.



Please note that enabling this function may reduce CPU voltage and lead to system stability or compatibility issues with some power supplies. Please set this item to [Disabled] if above issues occur.

Intel Turbo Boost Technology

Use this item to enable or disable Intel Turbo Boost Mode Technology. Turbo Boost Mode allows processor cores to run faster than marked frequency in specific conditions. The default value is [Enabled].

Energy Performance

Use this item to configure Energy Performance.

CPU C States Support

Enable CPU C States Support for power saving. It is recommended to keep C3, C6 and C7 all enabled for better power saving performance.

CPU C3 State Support

Enable C3 sleep state for lower power consumption.

CPU C6 State Support

Enable C6 deep sleep state for lower power consumption.

CPU C7 State Support

Enable C7 deep sleep state for lower power consumption.

Package C State Support

Enable CPU, PCIe, Memory, Graphics C State Support for power saving.

Intel TXT(LT) Support

Use this to enable or disable Intel Trusted Execution Technology.

3.3.2 Chipset Configuration



Primary Graphics Adapter

If both AGPcard and PCI graphics card are installed on the motherboard, you may use this option to select [PCI Express] or [Onboard] (AGP) as the primary graphics adapter.

Onboard VGA

Use this to enable or disable the Onboard VGA function. The default value is [Auto].

DRAM Frequency

If [Auto] is selected, the motherboard will detect the memory module(s) inserted and assigns appropriate frequency automatically. You may also select other value as operating frequency: [DDR3-1066], [DDR3-1333], [DDR3-1600] and [DDR3-1866].

VT-d

Use this item to enable/disable Intel(R) Virtualization Technology for Directed I/O. The default value is [Enabled].

PCIe1 Link Speed

This allows you to select PCIe 1 Link Speed. The default value is [Auto].

Onboard LAN1

This allows you to enable or disable the Onboard LAN 1 feature.

Onboard LAN2

This allows you to enable or disable the Onboard LAN 2 feature.

Restore on AC/Power Loss

This allows you to set the power state after an unexpected AC/power loss. If [Power Off] is selected, the AC/power remains off when the power recovers. If [Power On] is selected, the AC/power resumes and the system starts to boot up when the power recovers.

Onboard Debug Port LED

Use this to enable or disable onboard Dr. Debug LED.

3.3.3 Storage Configuration



SATA Controller(s)

Use this item to enable or disable the SATA Controller feature.

SATA Mode Selection

This item is for SATA_0_3 port. Use this to select SATA mode. Configuration options: [IDE], [AHCI] and [RAID]. The default value is [AHCI].



AHCI (Advanced Host Controller Interface) supports NCQ and other new features that will improve SATA disk performance but IDE mode does not have these advantages.

SATA Aggressive Link Power Management

Use this item to configure SATA Aggressive Link Power Management.

SATA RX Value

Use this to select a different value if the SATA port has HDD compatibility issue.

Hard Disk S.M.A.R.T.

Use this item to enable or disable the S.M.A.R.T. (Self-Monitoring, Analysis, and Reporting Technology) feature. Configuration options: [Disabled] and [Enabled].

LSI Controller

Use this item to enable or disable LSI controller. The default value is [Auto].

Bootable LSI Controller

Use this to enable or disable Onboard LSI Option ROM. If Option ROM is disabled, you cannot use the SAS/SATA devices connected to the LSI controller as Boot Device.

Depending on how many SATA ports you have, you will see SATA_x (x means number) listed on the screen, with its status indicated as SATA device [(Model Name)] or [Not Detected].

Enter either one of the options will see the followings:

External SATA

Use this item to enable SATA safe removal notifications. Please note that the SATA device will be downgraded to SATA2.

Hot Plug

Use this item to enable or disable Hot Plug for the designated port.

SATA Device Type

Use this item to select device type according to your connected device.

3.3.4 Super IO Configuration



Serial Port 1 Configuration

Use this item to configure the onboard serial port 1.

Select and enter the "Serial Port 1 Configuration" and you will see the followings:

Serial Port

Use this item to enable or disable the onboard serial port.

Change Settings

Use this item to select an optimal setting for Super IO device.

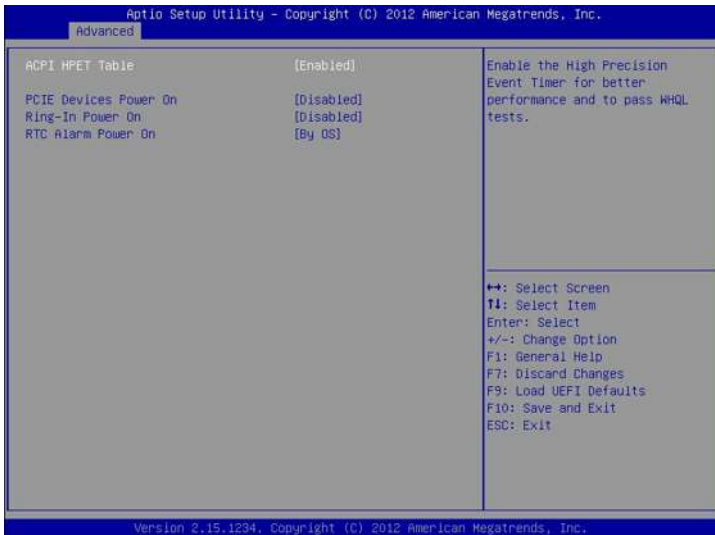
SOL Configuration

Use this item to configure parameters of SOL (Serial Over Lan).

Serial Port

Use this item to enable or disable the onboard serial port.

3.3.5 ACPI Configuration



ACPI HPET Table

Use this item to enable or disable ACPI HPET Table. The default value is [Enabled]. Please set this option to [Enabled] if you plan to use this motherboard to submit Windows[®] certification.

PCIE Devices Power On

Use this item to enable or disable PCI devices to turn on the system from the power-soft-off mode.

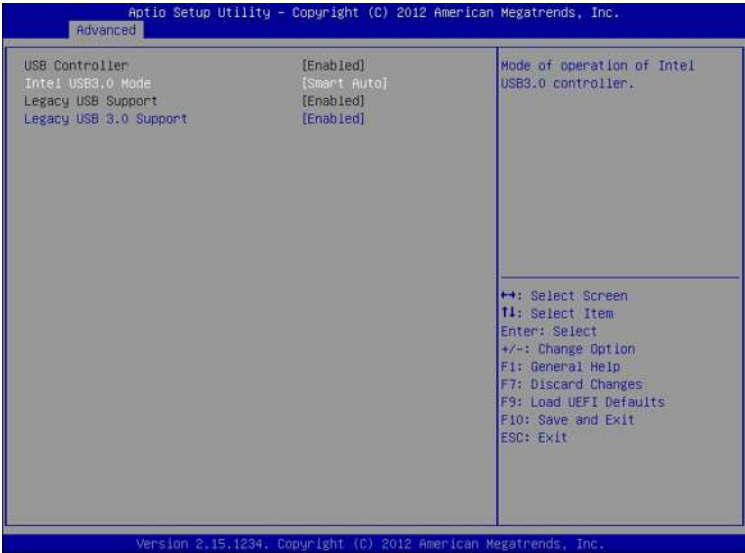
Ring-In Power On

Use this item to enable or disable Ring-In signals to turn on the system from the power-soft-off mode.

RTC Alarm Power On

Use this item to enable or disable RTC (Real Time Clock) to power on the system.

3.3.6 USB Configuration



USB Controller

Use this item to enable or disable the use of USB controller. The default value is [Enabled].

Intel USB 3.0 Mode

Use this item to enable or disable the use of Intel USB 3.0 mode. There are four configuration options: [Smart Auto], [Auto], [Disabled] and [Enabled]. The default value is [Smart Auto].

Legacy USB Support

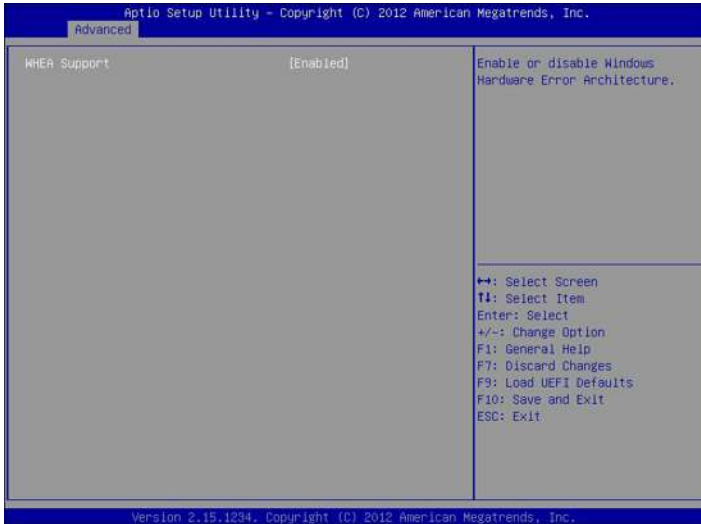
Use this option to select legacy support for USB devices. There are four configuration options: [Enabled], [Auto], [Disabled] and [UEFI Setup Only]. The default value is [Enabled]. Please refer to below descriptions for the details of these four options:

Option	Description
Enabled	Enables support for legacy USB.
Auto	Enables legacy support if USB devices are connected.
Disabled	USB devices are not allowed to use under legacy OS and UEFI setup when [Disabled] is selected. If you have USB compatibility issues, it is recommended to select [Disabled] to enter OS.
UEFI Setup Only	SB devices are allowed to use only under UEFI setup and Windows / Linux OS.

Legacy USB 3.0 Support

Use this option to enable or disable legacy support for USB 3.0 devices. The default value is [Enabled].

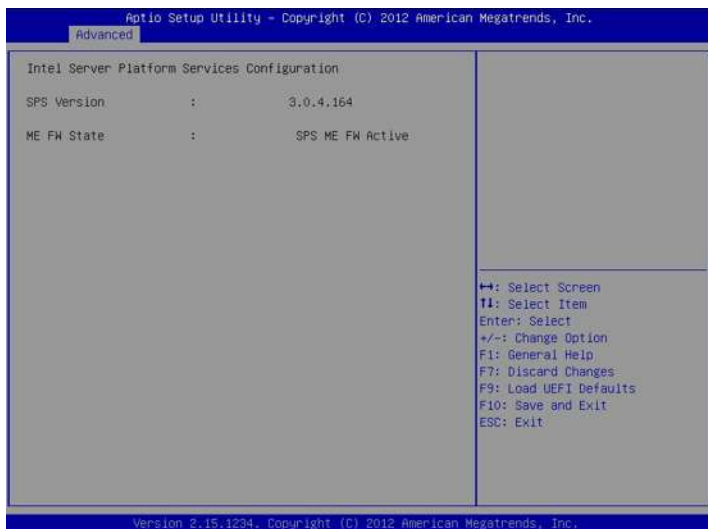
3.3.7 WHEA Configuration



WHEA Support

Use this option to enable or disable Windows Hardware Error Architecture. The default value is [Enabled].

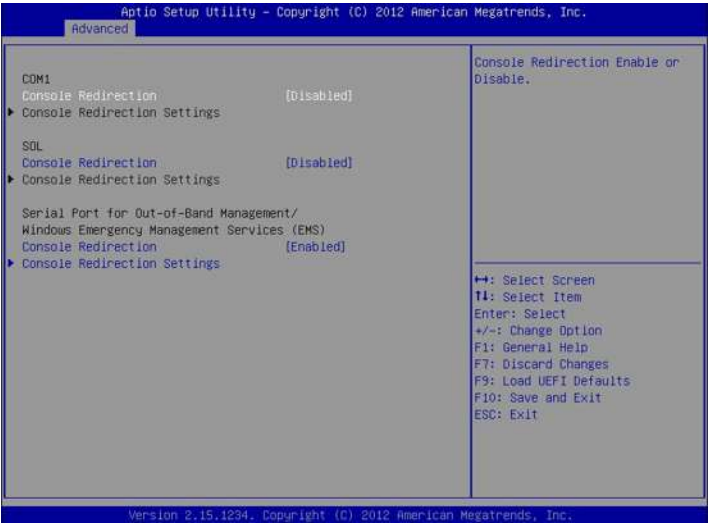
3.3.8 Intel Server Platform Services



Intel Server Platform Services Configuration

This item displays the information of the Intel Server Platform Services, such as SPS version and ME FW(Firmware) state value.

3.3.9 Serial Port Console Redirection



Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

Out-of-Band-Mgmt (Management) Port

Use this item to select the port to be used for out-of-band management. The options include [COM1] and [SOL].

Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19600], [57600] and [115200].

Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None], [Hardware RTS/CTS], and [Software Xon/Xoff].

Data Bits

Use this item to set the data transmission size. The options include [7] and [8] (Bits).

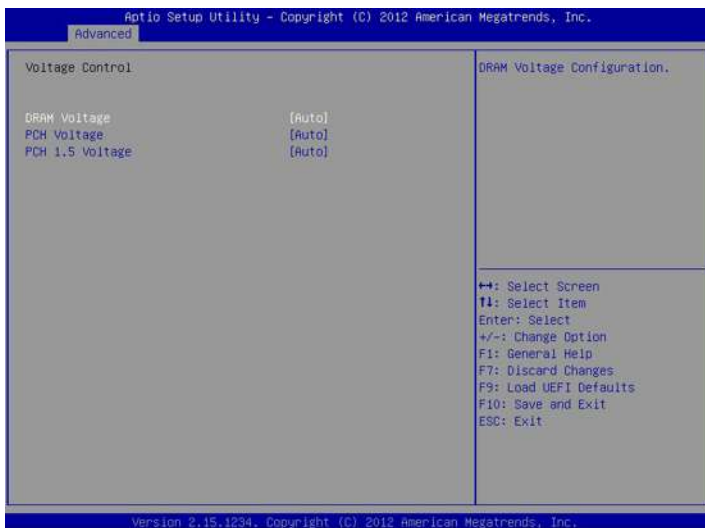
Parity

Use this item to select the parity bit. The options include [None], [Even], [Odd], [Mark] and [Space].

Stop Bits

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

3.3.10 Voltage Control



DRAM Voltage

Use this to select DRAM Voltage. The default value is [Auto].

PCH Voltage

Use this to select PCH Voltage. The default value is [Auto].

PCH 1.5 Voltage

I/O 1.5V Voltage. Use default settings for best performance.

3.3.11 Instant Flash

Instant Flash is a UEFI flash utility embedded in Flash ROM. This convenient UEFI update tool allows you to update system UEFI without entering operating systems first like MS-DOS or Windows®. Just save the new UEFI file to your USB flash drive, floppy disk or hard drive and launch this tool, then you can update your UEFI only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system. If you execute Instant Flash utility, the utility will show the UEFI files and their respective information. Select the proper UEFI file to update your UEFI, and reboot your system after the UEFI update process is completed.

3.4 H/W Monitor Screen (Hardware Health Event Monitoring)

In this section, it allows you to monitor the status of the hardware on your system, including the parameters of the CPU temperature, motherboard temperature, CPU fan speed, chassis fan speed, and the critical voltage.



CPU Fan 1 Setting

This allows you to set the CPU fan 1's speed. Configuration options: [Full On], [Manual] and [Automatic]. The default value is [Full On].

REAR Fan 1 Setting

This allows you to set the rear fan 1's speed. Configuration options: [Full On], [Manual] and [Automatic]. The default value is [Full On].

FRNT Fan 1 Setting

This allows you to set the front fan 1's speed. Configuration options: [Full On], [Manual] and [Automatic]. The default value is [Full On].

FRNT Fan 2 Setting

This allows you to set the front fan 2's speed. Configuration options: [Full On], [Manual] and [Automatic]. The default value is [Full On].

FRNT Fan 3 Setting

This allows you to set the front fan 3's speed. Configuration options: [Full On], [Manual]

and [Automatic]. The default value is [Full On].

Smart Fan Duty Control

Smart Fan Duty x (x means 1 to 11 stage)

This allows you to set duty cycle for each stage.

Smart Fan Temp Control

Smart Fan Temp x (x means 1 to 11 stage)

This allows you to set temperature for each stage.

Watch Dog Timer

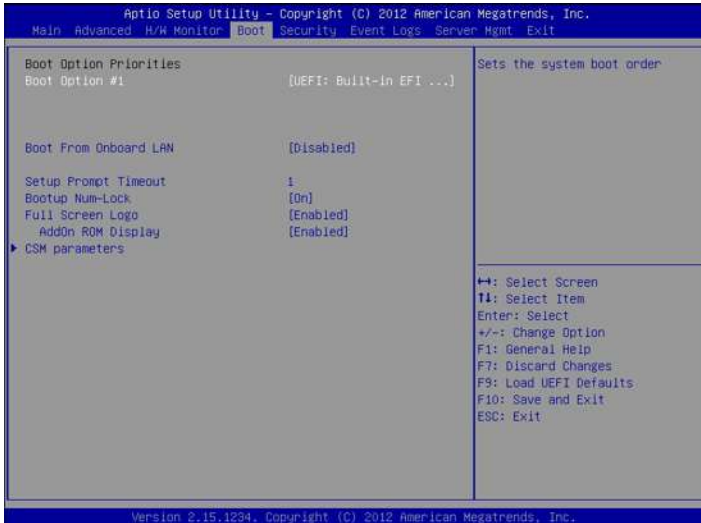
This allows you to enable or disable the Watch Dog Timer. The default value is [Disabled].

Case Open Feature

This allows you to enable or disable the Case Open Feature. The default value is [Enabled].

3.5 Boot Screen

In this section, it will display the available devices on your system for you to configure the boot settings and the boot priority.



Boot Option #1

Use this item to set the system boot order.

Boot From Onboard LAN

Use this item to enable or disable the Boot From Onboard LAN feature.

Setup Prompt Timeout

This shows the number of seconds to wait for setup activation key.

Bootup Num-Lock

If this item is set to [On], it will automatically activate the Numeric Lock function after boot-up.

Full Screen Logo

Use this item to enable or disable OEM Logo. The default value is [Enabled].

AddOn ROM Display

Use this option to adjust AddOn ROM Display. If you enable the option “Full Screen Logo” but you want to see the AddOn ROM information when the system boots, please select [Enabled]. Configuration options: [Enabled] and [Disabled]. The default value is [Enabled].

CSM Parameters

Use this option to configure the parameters of OpROM execution, boot options filter, etc.

Boot Option Filter

Use this option to control what devices system can boot to. Configuration options: [UEFI and Legacy], [Legacy only] and [UEFI only].

Launch Storage OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only.

3.6 Security Screen

In this section, you may set or change the supervisor/user password for the system. For the user password, you may also clear it.



Supervisor Password

Set or change the password for the administrator account. Only the administrator has authority to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

User Password

Set or change the password for the user account. Users are unable to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

3.7 Event Logs



Change Smbios Event Log Settings

This allows you to configure the Smbios Event Log Settings.

When entering the item, you will see the followings:

Smbios Event Log

Use this item to enable or disable all features of the SMBIOS Event Logging during system boot.

Erase Event Log

The options include [No], [Yes, Next reset] and [Yes, Every reset]. If Yes is selected, all logged events will be erased.

When Log is Full

Use this item to choose options for reactions to a full Smbios Event Log. The options include [Do Nothing] and [Erase Immediately].

MECI (Multiple Event Count Increment)

Use this item to enter the increment value for the multiple event counter. The valid range is from 1 to 33.

METW (Multiple Event Time Window)

Use this item to specify the number of minutes which must pass between duplicate log entries which utilize a multiple-event counter. The value ranges from 0 to 99 minutes.

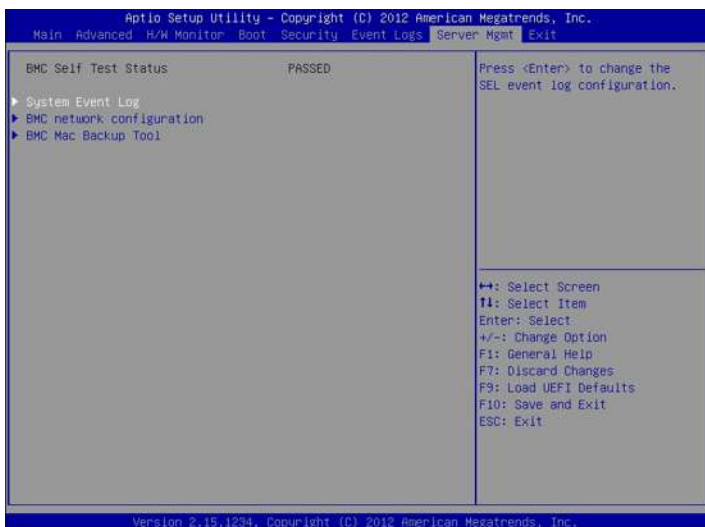
View Smbios Event Log

This allows you to view the Smbios Event Log records.



All values changed here do not take effect until computer is restarted.

3.8 Server Mgmt (Server Management)



System Event Log

Enter to configure System Event Logging features during boot.

BMC Network Configuration

Enter to configure BMC Network parameters.

Configuration Address Source

Select to configure BMC network parameters statically or dynamically (by BIOS or BMC). Configuration options: [Unspecified], [Static] and [Dynamic].

Unspecified: BMC network parameters are configured by BMC itself.

Static: Manually enter the IP Address, Subnet Mask and Gateway Address in the BIOS for BMC LAN channel configuration.

Dynamic: IP address, Subnet Mask and Gateway Address are automatically assigned by the network's DHCP server.

To configure BMC network parameters using the BIOS setup, select either [Static] or [Dynamic] option.

To configure BMC network parameters using the BMC web interface, select [Unspecified] option.



When [Dynamic] or [Static] is selected, do NOT modify the BMC network settings on the IPMI web page.

BMC Mac Backup Tool

Use this to restore BMC Mac from the backup.

3.9 Exit Screen



Save Changes and Exit

When you select this option, the following message “Save configuration changes and exit setup?” will pop-out. Select [Yes] to save the changes and exit the UEFI SETUP UTILITY.

Discard Changes and Exit

When you select this option, the following message “Discard changes and exit setup?” will pop-out. Select [Yes] to exit the UEFI SETUP UTILITY without saving any changes.

Discard Changes

When you select this option, the following message “Discard changes?” will pop-out. Select [Yes] to discard all changes.

Load UEFI Defaults

Load UEFI default values for all the setup questions. F9 key can be used for this operation.

Chapter 4 Software Support

4.1 Install Operating System

This motherboard supports various Microsoft® Windows® Server 2008 R2 / 2012 / 2012 R2 / Linux compliant. Because motherboard settings and hardware options vary, use the setup procedures in this chapter for general reference only. Refer to your OS documentation for more information.

4.2 Support CD Information

The Support CD that came with the motherboard contains necessary drivers and useful utilities that enhance the motherboard's features.

4.2.1 Running The Support CD

To begin using the support CD, insert the CD into your CD-ROM drive. The CD automatically displays the Main Menu if "AUTORUN" is enabled in your computer. If the Main Menu does not appear automatically, locate and double click on the file "ASRSetup.exe" from the root folder in the Support CD to display the menu.

4.2.2 Drivers Menu

The Drivers Menu shows the available device's drivers if the system detects installed devices. Please install the necessary drivers to activate the devices.

4.2.3 Utilities Menu

The Utilities Menu shows the application softwares that the motherboard supports. Click on a specific item then follow the installation wizard to install it.

4.2.4 Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, welcome to visit ASRock Rack's website at <http://www.ASRockRack.com>; or you may contact your dealer for further information.

Chapter 5 Troubleshooting

5.1 Troubleshooting Procedures

Follow the procedures below to troubleshoot your system.



Always unplug the power cord before adding, removing or changing any hardware components. Failure to do so may cause physical injuries to you and damages to motherboard components.

1. Disconnect the power cable and check whether the PWR LED is off.
2. Unplug all cables, connectors and remove all add-on cards from the motherboard.
Make sure that the jumpers are set to default settings.
3. Confirm that there are no short circuits between the motherboard and the chassis.
4. Install a CPU and fan on the motherboard, then connect the chassis speaker and power LED.

If there is no power...

1. Confirm that there are no short circuits between the motherboard and the chassis.
2. Make sure that the jumpers are set to default settings.
3. Check the settings of the 115V/230V switch on the power supply.
4. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.

If there is no video...

1. Try replugging the monitor cables and power cord.
2. Check for memory errors.

If there are memory errors...

1. Verify that the DIMM modules are properly seated in the slots.
2. Use recommended DDR3 1600/1333/1066 non ECC, unbuffered DIMMs.
3. If you have installed more than one DIMM modules, they should be identical with the same brand, speed, size and chip-type.
4. Try inserting different DIMM modules into different slots to identify faulty ones.
5. Check the settings of the 115V/230V switch on the power supply.

Unable to save system setup configurations...

1. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.
2. Confirm whether your power supply provides adequate and stable power.

Other problem...

1. Try searching keywords related to your problem on ASRock Rack's FAQ page:
<http://www.ASRockRack.com/support>

5.2 Technical Support Procedures

If you have tried the troubleshooting procedures mentioned above and the problems are still unsolved, please contact ASRock Rack's technical support with the following information:

1. Your contact information
2. Model name, BIOS version and problem type.
3. System configuration.
4. Problem description.

You may contact ASRock Rack's technical support at:
<http://www.ASRockRack.com/support/tsd.asp>

5.3 Returning Merchandise for Service

For warranty service, the receipt or a copy of your invoice marked with the date of purchase is required. By calling your vendor or going to our RMA website (<http://www.asrock.com/support/index.asp?cat=RMA>) you may obtain a Returned Merchandise Authorization (RMA) number.

The RMA number should be displayed on the outside of the shipping carton which is mailed prepaid or hand-carried when you return the motherboard to the manufacturer. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

This warranty does not cover damages incurred in shipping or from failure due to alteration, misuse, abuse or improper maintenance of products.

Contact your distributor first for any product related problems during the warranty period.

Chapter 6: Net Framework Installation Guide

To let Intel® RSTe works properly, it is required to install Net Framework. Please follow the steps below to enable “.Net Framework” feature on Microsoft® Windows® Server 2008 R2.

6.1 Installing .Net Framework 3.5.1 (For Server 2008 R2)

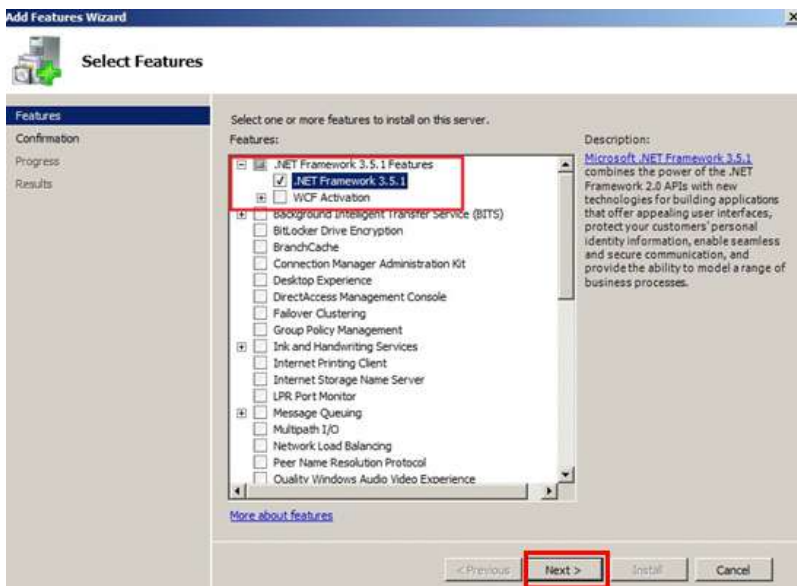
1. Double-click the Server Manager icon in the Windows system tray.



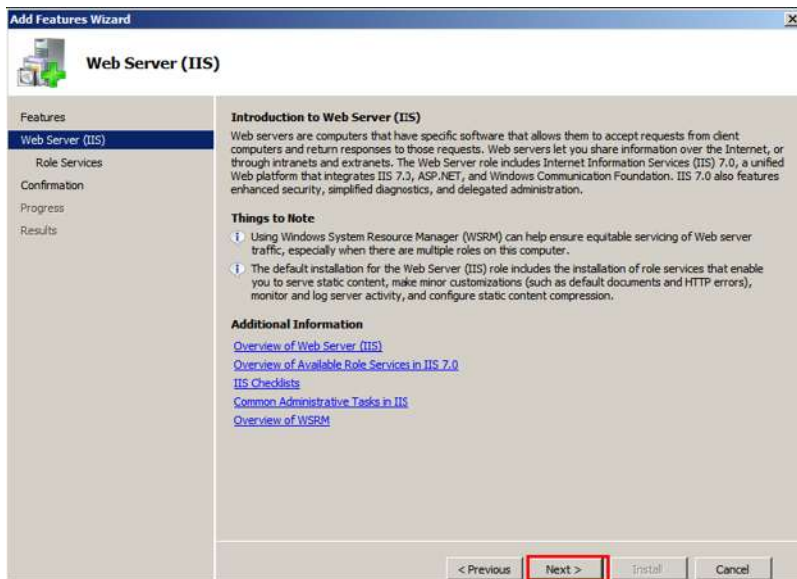
2. Click Add Features in the right hand pane.



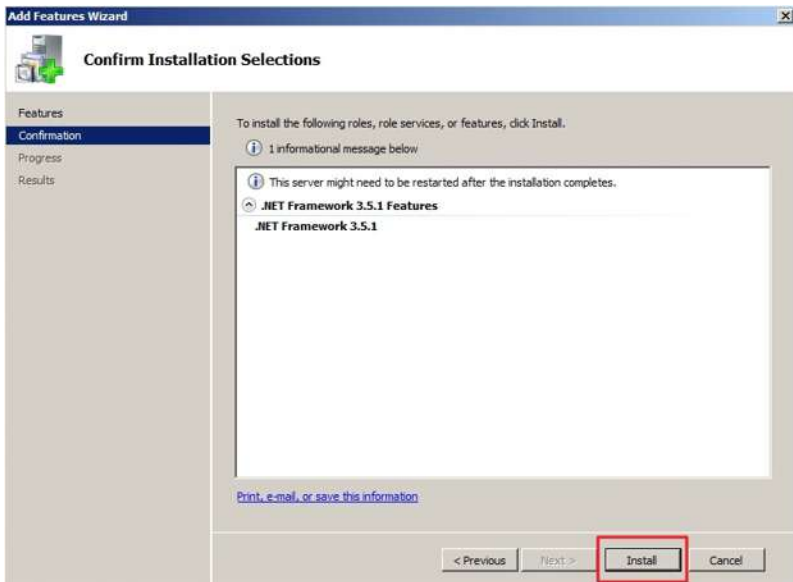
3. Check the box next to .Net Framework 3.5.1 and then click **Next**.



4. Click **Next** to continue.



5. Click **Install** to start installing .Net Framework 3.5.1.



6. After the installation completes, click **Close**.

