



AMD-RAIDXpert2 User Guide

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Contents

Revision History	12
Chapter 1 Safety Precautions	15
1.1 General.....	15
1.2 Safety Definitions	15
1.3 Caution Messages	15
1.3.1 Caution Messages About Disks	15
1.3.2 Caution Messages about Arrays.....	15
Chapter 2 Getting Started	17
2.1 RAIDXpert2 Technology	17
2.2 Who Should Use This Manual.....	17
2.3 System Requirements for Using RAIDXpert2	17
2.3.1 Supported Controllers	17
2.3.2 Supported Operating Systems.....	18
2.4 Features of RAIDXpert2.....	18
2.5 RAIDXpert2 Feature Set	21
Chapter 3 Arrays, Disks and RAID Levels	25
3.1 Understanding Arrays.....	25
3.2 RAID Levels	25
3.3 Array States.....	26
3.4 Creating Arrays: Future Expansion	28
3.5 Expanding Disk Capacity Online: Using OCE.....	28
3.6 Migrating RAID Levels Online: Using ORLM.....	28
3.7 Array Tasks: Starting and Stopping Tasks	29
3.8 Understanding Disks.....	30
3.8.1 Disks States.....	30
3.9 Rescanning Disks for Changes in State	31
3.10 Sparing Options: Disks and Arrays	32
3.11 Dedicated Sparing.....	32
3.12 Global Sparing	33
3.13 RAID Performance Considerations	33

3.13.1	Number and Organization of Disks.....	33
3.13.2	Caching Attributes.....	33
3.13.3	Application Workload.....	34
3.14	RAID Reliability Considerations.....	34
3.14.1	Data Redundancy.....	34
3.14.2	Backup.....	34
3.15	Flexibility and Expansion Considerations.....	34
3.16	Multiple RAID Levels.....	34
3.17	RAIDABLE Arrays.....	34
Chapter 4	BIOS Configuration Utility.....	35
4.1	When to Use the AMD-RAID Controller BIOS Configuration Utility.....	35
4.2	Access the AMD-RAID Controller BIOS Configuration Utility.....	36
4.3	Understanding the Color Code in the BIOS Configuration Utility.....	36
4.4	Initialize Disks.....	36
4.4.1	Initialize Disks.....	37
4.5	Create Arrays.....	37
4.5.1	Before You Begin.....	37
4.5.2	Create an Array.....	38
4.6	Create a RAIDABLE Array.....	39
4.7	Delete Arrays.....	39
4.7.1	Delete an Array.....	39
4.8	Swap Arrays.....	39
4.8.1	Before You Begin.....	40
4.8.2	Swap Arrays.....	40
4.9	Manage Spares.....	40
4.9.1	Assign Global Spares.....	40
4.9.2	Assign Dedicated Spares.....	40
4.9.3	Unassign Spares.....	41
4.10	View Disk Details.....	41
4.11	View Array Details.....	41
4.12	Rescan All Channels.....	42
4.13	Change the Controller Options.....	42

4.13.1	Booting the System from an Array	42
4.13.2	Pausing the Boot Sequence for Warning Messages.....	42
4.13.3	Change the Staggered Spinup Count	43
4.14	Continue Booting from the BIOS Configuration Utility	43
4.14.1	Resume the Boot Process.....	43
Chapter 5	RAIDXpert2 Configuration Utility (HII)	44
5.1	When to Use the RAIDXpert2 Configuration Utility (HII).....	44
5.2	Access the RAIDXpert2 Configuration Utility (HII)	45
5.3	Initialize Disks	45
5.4	Create Arrays	45
5.4.1	Before You Begin	46
5.4.2	Create an Array	46
5.5	Delete Arrays	47
5.5.1	Delete an Array	48
5.6	Manage Spares	48
5.6.1	Assign Global Spares	48
5.6.2	Assign Dedicated Spares.....	48
5.6.3	Unassign Spares	49
5.7	View Controller Details	49
5.8	View Disk Details	50
5.9	View Array Details	50
5.10	Rescan All Channels	51
5.11	Continue Booting from the RAIDXpert2 Configuration Utility (HII)	51
5.11.1	Resume the Boot Process.....	51
Chapter 6	Software Installation.....	52
6.1	System Setup Process Overview.....	52
6.2	Before You Begin	52
6.3	Copying AMD-RAID Drivers to Removable Storage.....	52
6.3.1	Copying AMD-RAID Drivers in a Microsoft® Windows® Environment	52
6.3.2	Copying AMD-RAID Drivers in a Linux® Environment	53
6.4	Pre-installation steps	53
6.4.1	BIOS Mode	53

6.4.2	UEFI Mode.....	54
6.5	Installing AMD-RAID drivers	55
6.5.1	Installing AMD-RAID Drivers while Installing Microsoft® Windows®	55
6.5.2	Installing AMD-RAID Drivers While Installing Linux® Operating System	57
6.6	Installing the AMD RAIDXpert2 Management Suite for Microsoft® Windows®	67
6.7	Installing the AMD RAIDXpert2 Management Suite for Linux®	68
6.8	Installing the AMD RAIDXpert2 Graphical User Interface (GUI)	70
6.8.1	RHEL Linux® – AMD RAIDXpert2 Web GUI Installation	70
6.8.2	Ubuntu – AMD RAIDXpert2 Web GUI Installation	71
Chapter 7	RAID Software Update.....	73
7.1	Purpose.....	73
7.2	System Overview Process	73
7.3	Updating the AMD RAIDXpert2 Management Suite.....	73
7.3.1	Copy the AMD RAIDXpert2 Installer to the Systems Desktop: Windows®	73
7.3.2	Copy the AMD RAIDXpert2 Installer to the Systems Desktop: Red Hat Linux® .	74
7.3.3	Copy the AMD RAIDXpert2 Installer to the Systems Desktop: Ubuntu Linux® ...	74
7.4	Updating the AMD-RAID Drivers.....	75
7.4.1	Windows® Drivers.....	75
7.4.2	Linux® Drivers	76
7.5	Updating the AMD-RAID Windows® 7 Drivers to AMD-RAID Windows® 10 Drivers 77	
7.5.1	Steps to Update the RAID Drivers Manually.....	77
Chapter 8	AMD RAIDXpert2 Graphical User Interface (GUI).....	79
8.1	Start RAIDXpert2	79
8.1.1	Web-Browser Access	79
8.1.2	Desktop Shortcut Access.....	80
8.2	Password Protection	80
8.2.1	Things to Know About Passwords	80
8.2.2	Change a Password at the Options Menu.....	81
8.3	Help and About Windows®	81
8.4	Reviewing the RAIDXpert2 GUI.....	81
8.4.1	The Array View Section of the Array Status Window.....	81

8.4.2	The Disk List Section of the Array Status Window	82
8.4.3	The Array List Section of the Array Status Window.....	83
8.4.4	The Event View Section of the Array Status Window	84
8.4.5	Array and Disk Commands.....	85
8.5	Working with Disks	86
8.5.1	Initialize Disks	86
8.5.2	Rescan Disks.....	87
8.5.3	Change Cache Properties for Disks	87
8.5.4	Assign Spares.....	87
8.5.5	Legacy Disks.....	88
8.6	Working with Arrays	89
8.6.1	Create and Format Arrays.....	89
8.6.2	Name Arrays	91
8.6.3	Transform Arrays.....	91
8.6.4	Restore (Rebuild) Arrays	94
8.6.5	Prepare to Physically Remove an Array	95
8.6.6	Delete Arrays	95
8.6.7	Change Cache Settings for Arrays.....	97
8.6.8	Change the Priority Level of a Task	97
8.6.9	Interrupt, Cancel, or Resume a Task.....	98
8.6.10	Check for Consistency	98
8.6.11	Schedule a Consistency Check	99
8.6.12	Scan an Array in the Background	100
8.6.13	Add or Remove Dedicated Spares	100
8.6.14	Add or Remove Global Spares	101
8.6.15	Hide an Array.....	101
8.6.16	Secure Erase.....	101
8.7	Working with Views.....	102
8.7.1	Display or Hide Controller Event Log Panel.....	102
8.7.2	Log Window	102
8.7.3	Refresh the Display.....	102
8.8	Working with Options	103

8.8.1	Change Password Settings	103
8.8.2	Set Event Notifications.....	103
8.8.3	Licensing	104
8.9	Add Spares Using a RAIDABLE Array	104
Chapter 9	rcadm Command Line Interface Tool.....	105
9.1	What is rcdm?.....	105
9.1.1	To Use rcdm with a Linux® Operating System	106
9.1.2	To Use rcdm with a Windows® Operating System	106
9.2	Manage Arrays and Disks: rcdm --manage	106
9.2.1	Understand Query Output	106
9.2.2	rcadm Controller List Elements	107
9.2.3	rcadm Disk List Elements	108
9.2.4	rcadm Array List Elements	109
9.3	View Help from the Command Line.....	110
9.3.1	To view a List of the Major Modes of Operation	110
9.4	Create New Arrays: rcdm --create	110
9.4.1	Before You Begin.....	111
9.4.2	Example.....	111
9.5	Delete Arrays: rcdm --delete.....	111
9.5.1	Before You Begin.....	111
9.5.2	Example.....	111
9.6	Transform Arrays: rcdm --transform.....	112
9.6.1	Before You Begin.....	112
9.7	Follow or Monitor Arrays and Disks: rcdm --follow.....	112
9.7.1	Before You Begin.....	112
9.8	rcadm.efi Information.....	112
9.8.1	rcadm -?.....	112
9.8.2	rcadm -M.....	113
9.8.3	rcadm -C	119
9.8.4	rcadm -D.....	121
Chapter 10	Troubleshooting.....	122
10.1	Troubleshooting	122

10.2	System Startup Problems	122
10.3	Warning Messages: POST Screen	123
10.4	Array-Related Errors.....	124
10.5	Disk Related Errors.....	128
10.5.1	Troubleshooting Disks	128
Chapter 11	Software License: EULA.....	130
11.1	Software License: End-User License Agreement (EULA).....	130
11.1.1	Limited License to Authorized Distributors	130
11.1.2	Limited License to End Users.....	130
11.1.3	Restrictions	131
11.1.4	Proprietary Rights	131
11.1.5	Terms and Conditions	131
11.1.6	No Warranty.....	131
11.1.7	Limitation of Liability.....	132
11.1.8	Export Controls.....	132
11.1.9	General.....	132

List of Tables

Table 1. Document Convention	14
Table 2. Glossary of Terms	14
Table 3. System Requirements for RAIDXpert2	17
Table 4. Features of RAIDXpert2	18
Table 5. Feature Set for RAIDXpert2: by RAIDXpert2 License Level.....	21
Table 6. RAID Levels – General Characteristics	25
Table 7. Array States.....	27
Table 8. Failure States by RAID Level	27
Table 9. Array Expansion Considerations.....	28
Table 10. Types of Tasks per Array	30
Table 11. Disk States.....	30
Table 12. Sparing Options.....	32
Table 13. When to use the AMD-RAID Controller BIOS Configuration Utility (Option ROM) ..	35
Table 14. BIOS Configuration Utility Color Codes.....	36
Table 15. When to use the AMD-RAID RAIDXpert2 Configuration Utility. (HII).....	44
Table 16. Linux® Procedure for Installing the Management Suite	68
Table 17. Elements of the Array View Section, Array Status Window	81
Table 18. Elements of the Disk List Section, Array Status Window	82
Table 19. Elements of the Array List Section, Array Status Window	83
Table 20. Elements of the Event View Section, Array Status Window	85
Table 21. Commands at the Array and Disk Menus	86
Table 22. New and Legacy Disks, as They Appear in the BIOS Configuration Utility / RAIDXpert2 Configuration Utility (HII) and RAIDXpert2.....	88
Table 23. Creating Arrays: Issues and Recommendations.....	89
Table 24. Transforming Arrays: Issues and Recommendations	91
Table 25. Deleting Arrays: Issues and Recommendations.....	96
Table 26. Cache Array Options.....	97
Table 27. Consistency Check Options	99
Table 28. Event Log Priority Levels	103
Table 29. Modes for the <code>rcadm</code> Program.....	105

Table 30. rcadm Controller List Elements	107
Table 31. rcadm Disk List Elements.....	108
Table 32. rcadm Array List Elements	109
Table 33. The System Does Not Boot	122
Table 34. The BIOS Configuration Utility Does Not Display.....	122
Table 35. Username and Password	123
Table 36. POST Screen Warning Messages	123
Table 37. Cannot Create an Array	125
Table 38. An Array is in a Critical State.....	126
Table 39. An Array is in an Offline State	126
Table 40. Cannot Assign a Dedicated Spare to an Array	126
Table 41. Cannot Create a Global Spare.....	127
Table 42. Recreate a Deleted Array	127
Table 43. Disk Errors.....	128

Revision History

Date	Revision	Description
July 2017	3.06	Updated the steps to install xampp for RHEL and Ubuntu Operating systems
June 2017	3.05	Fourth Public Release. <ul style="list-style-type: none"> • Updated steps to install Ubuntu OS in RAID mode. • Removed references to RAIDXpert2 Plus. • Removed references to RAID-5 array. • Edited steps to Assign and Unassign spares. • Removed the section related to “Change the Controller Options”
December 2016	3.02	Third Public Release. <ul style="list-style-type: none"> • Added a new chapter for RAIDXpert2 Configuration Utility (HII). • Added a new chapter for RAID Driver Software Update. • Updated Operating System Requirements. • Updated revisions of Ubuntu Desktop Linux to 16.04 32 bit and 64 bit • Updated revisions of RedHat (RHEL) 7.3 64 bit • Updated steps for BIOS and UEFI boot platforms. • Removed support for Ubuntu 15.04, 15.10. • Removed support for RedHat 7.2 (RHEL)
June 2016	3.01	Second Public Release. Removed support for the Microsoft® Windows® 8 operating system. Removed support for Ubuntu 13.10. This included removing extra steps that concerned Ubuntu 13.10. Updated Operating System Requirements Removed references to Windows XP and Windows 8.1. Replaced SUSE (SLED) references with Red Hat (RHEL) 7.2 64 bit Updated revisions of Ubuntu Desktop Linux <ul style="list-style-type: none"> • 15.04 32 bit and 64 bit • 15.10 32 bit and 64 bit Removed support for SLED Removed support for Ubuntu 12.04.04 and 14.04, 32 bit and 64 bit Changed supported controllers Removed RAID5 from Table 6 and Table 8 Updated steps for BIOS and UEFI boot platforms
November 2013	3.00	Initial Public release

Preface

This user guide:

- Provides information about arrays, disks, and RAID levels (RAID types).
- Describes how to improve storage system performance or reliability by understanding array and disk tasks and options.
- Describes how to acquire and load RAIDXpert2 drivers for Windows® and Linux® operating systems.
- Describes the features and procedures for using RAIDXpert2, which is the RAIDXpert2 GUI.

Intended Audience

This user guide is intended for use by system administrators and technicians who are experienced with the following:

- Direct Attached Storage (DAS), Storage Area Network (SAN), or Network Attached Storage (NAS) operators
- Network administration
- Network installation
- Storage system installation and configuration

Prerequisites

Prerequisites for installing and configuring this product include familiarity with:

- Servers and computer networks
- RAID and input/output signal technology (such as SCSI, or SATA)
- Fibre Channel and Ethernet protocols

Document Conventions and Symbols

Table 1. Document Convention

Convention	Element
Navy blue, underlined text (http://www.example.com)	Web site addresses
Bold font	Key names Text typed into a GUI element, such as into a box GUI elements that are clicked or selected, such as menu and list items, buttons, and check boxes
Italics font	Text emphasis
Monospace font	File and directory names System output Code Text typed at the command line
Monospace, Italic font	Code variables Command line variables
Monospace, bold font	Emphasis of file and directory names, system output, code, and text typed at the command line

Customer Support

For customer support, contact your system supplier or motherboard vendor.

Glossary

Table 2. Glossary of Terms

Term	Definition
readm	A command line interface (CLI) tool for managing RAID controllers on Linux [®] , on Windows [®] , and UEFI operating systems. It is used for creating, transforming, and deleting arrays; and adding and removing disks.
Legacy disk	Legacy disks include new or unrecognized disks which may contain data or even an operating system. Legacy disks appear in the BIOS Configuration Utility and in RAIDXpert2 as legacy arrays. When the legacy disk is initializing, configuration data is written to the disk. The legacy array then becomes an online disk usable in arrays. CAUTION: A legacy disk can contain valid data. When a legacy disk is initialized, all data on the disk is lost.
Linux [®]	Free, open-source UNIX-based operating system.

Chapter 1 Safety Precautions

1.1 General

This section includes general safety precautions and specific RAIDXpert2 cautions. Read and keep this user manual for future reference.

1.2 Safety Definitions

CAUTION: *Indicates that failure to follow directions could result in damage to equipment or data.*

IMPORTANT: *Provides clarifying information or specific instructions.*

Note: *Provides additional information.*

TIP: *Provides helpful hints and shortcuts.*

1.3 Caution Messages

This section lists the Caution messages that appear in the book.

1.3.1 Caution Messages About Disks

CAUTION: *Assigning a dedicated spare does not reserve space on the disk. Therefore, an automatic restore is not guaranteed if a disk fails. If a disk fails, make space on the disk for the fail-over to complete, or assign a different disk with enough space. If a dedicated spare is assigned and a disk fails, the restore process starts automatically, if there is enough space available on the dedicated spare.*

CAUTION: *If a disk is part of an AMD-RAID array, the disk cannot be selected for initialization. To initialize the disk anyway, delete the AMD-RAID array. Data on the disk is deleted during initialization so ensure the correct disks are chosen to initialize.*

CAUTION: *A legacy disk can contain valid data. When a legacy array is deleted, or when its corresponding legacy disk is initialized, the data is lost.*

CAUTION: *When a disk is initialized, all data on the disk is lost.*

1.3.2 Caution Messages about Arrays

CAUTION: *Deleting an array permanently destroys all data that is on the array. This action cannot be undone and it is very unlikely the data can be recovered.*

CAUTION: Do not delete the first array listed in the Arrays section, if it is the AMD-RAID bootable array. Doing this deletes the operating system and AMD-RAID files.

CAUTION: Do not initialize a disk that is part of an array. Initializing a disk in a non-redundant array deletes the array and its data. The array no longer appears in Array View. This is especially true for a non-redundant bootable array. Initializing a disk in a non-redundant bootable array causes the array to Fail and deletes the operating system, AMD-RAID files, and device drivers.

CAUTION: Leaving Write Back Cache enabled can increase the likelihood of data being corrupted if the system experiences a power interruption or unexpected shutdown.

CAUTION: Prior to removing an array, remove its drive letter (Windows) or unmount the array (Linux).

CAUTION: All data contained in a AMD-RAID array are lost if the RAIDXpert2 disks of the array are migrated to a non-AMD-RAID system.

CAUTION: When an array is securely erased, the data on the array is lost.

CAUTION: In some circumstances, more than eight arrays are possible. They might appear to function properly, but are not supported.

CAUTION: Creating a redundant array with Skip Initialization selected can result in data corruption.

CAUTION: Hot-Swapping is not recommend for disks that are part of AMD-RAID array.

CAUTION: Individual disks which are not part of a RAID array will not be listed in Device Manager under the Disk Drive section. Individual Disks can be managed through RAIDXpert2 web utility, HII, EFI shell.

Chapter 2 Getting Started

2.1 RAIDXpert2 Technology

RAIDXpert2 consists of (a) storage management and (b) a RAID controller and port virtualization. RAIDXpert2 runs on existing systems by using a motherboard's built-in SATA ports.

2.2 Who Should Use This Manual

Only trained, experienced, and authorized personnel should install RAIDXpert2 and use its features and capabilities.

All unit operators must be familiar with system hardware, data storage, RAID technology, input/output signal technology (such as SCSI, SAS, or SATA), and Direct Attached Storage (DAS), Network Attached Storage (NAS), and/or Storage Area Network (SAN) concepts and technology.

The intended user audience of this user manual is system administrators and experienced users.

2.3 System Requirements for Using RAIDXpert2

Make sure the systems that use RAIDXpert2 meet the requirements indicated in Table 3.

Table 3. System Requirements for RAIDXpert2

Component	Requirements
Memory (RAM)	Minimum: 4 GB. Recommended: 8 GB.
Hard disk	1–12 SATA or SSD drives. The number of disks depends on the number, type, and capacity of the arrays to be created. In some circumstances, more than 12 disks are possible. They may appear to function properly, but are not supported by AMD-RAID

2.3.1 Supported Controllers

The following controllers are supported by the current release of RAIDXpert2:

- AMD Socket AM4-Compatible Processors
- AMD 300-Series Chipsets

2.3.2 Supported Operating Systems

RAIDXpert2 currently supports the following operating systems:

- Microsoft® Windows® 7: Professional Edition, Ultimate Edition; 32 bit and 64 bit
- Microsoft Windows 10: 64 bit
- Red Hat Enterprise Linux® (RHEL) 7.3 64 bit
- Ubuntu Desktop Linux 16.04 32 bit and 64 bit

2.4 Features of RAIDXpert2

The features of RAIDXpert2 described in this user manual apply to all license levels and supported operating systems.

Table 4 describes these features. Also see Table 5, on page 21, for a summary of features that are available with each license level of RAIDXpert2 Basic.

Table 4. Features of RAIDXpert2

RAIDXpert2 Feature	Description
Arrays (general information)	RAIDXpert2 allows: <ul style="list-style-type: none"> • Creating arrays of different RAID levels using the same disks. • Creating different RAID level arrays on the same disk, to adapt each array to the I/O that it processes. • Creating an array from a mix of different type disks. For example, a RAID10 array can be created from a group of disks that contain two SATA II HDDs and two SATA SSDs. • The ability to create RAID10 or RAIDABLE arrays may not be available on your system. • Migrating an existing array to another RAID level, if the type of array being used is not the optimal type for the application. This function depends on the array capacity, redundancy level and RAIDXpert2 license level. • An array refers to data storage created by RAIDXpert2 from one or more disks. Although an array can be created from several disks, it is seen by the operating system as a single disk.
Array Hiding	An array can be hidden from the operating system so that neither the software nor users can see or access it.

Table 4. Features of RAIDXpert2 (Continued)

RAIDXpert2 Feature	Description
Array Recovery	If an array is accidentally deleted, it might be recovered by creating a new array with the same properties as the deleted array. (This can occur only if disk Write Access operations are not in-progress.)
Background Array Initialization (BGI)	The background initialization of a redundant array creates the redundant data that allows the array to survive a disk failure. Background initialization allows a redundant array to be used immediately. Data is not lost if a disk goes offline prior to completion of the BGI process.
Cache Support for Arrays	Various array-caching options are supported: No Cache, Disk Read Ahead Cache, Write Back Cache, Read + Write Back Cache.
Cache Support for Disks	Various disk-caching options are supported: No Cache, Disk Read Ahead Cache, Disk Write Back Cache, Disk Read Ahead + Write Back Cache.
Secure Erase	All data on an array can be erased and ensured it is unrecoverable, even with advanced data recovery techniques.
Consistency Check	A Consistency Check is a background operation that verifies and corrects the mirror or parity data for fault-tolerant disks. It is recommended that a Consistency Check be run periodically on an array.
Disk Roaming	With disk roaming, SATA cables can be disconnected from their disks and shuffled without confusing RAIDXpert2. <i>Note: Disconnect the SATA cables from the disks only when the system is shutdown.</i> Disk roaming also allows: <ul style="list-style-type: none"> • Disks to be moved to different slots in the backplane. RAIDXpert2 detects which disks belong to which arrays, regardless of where the disks are moved in the backplane. • Disk(s) to be moved between systems. <i>Note: It might not be possible to move disks between systems if they contain boot arrays.</i>
Fault Tolerance	The following fault tolerance features are available with RAIDXpert2, in order to prevent data loss in case of a failed disk. <ul style="list-style-type: none"> • Disk failure detection (automatic). • Array rebuild using hot spares (automatic, if the hot spare is configured for this functionality). • Hot-swap manual replacement of a disk without rebooting the system (available only for systems with a backplane that supports hot-swapping) is not recommend for disks that are part of the Boot Virtual Disk or are connected to the AMD 300-Series Chipset. For example if a disk fails in RAID1, the array remains functional and data is read from the surviving mirrored disk.
Mirror Rebuilding	A broken mirrored array can be rebuilt after a new disk is inserted and the disk is designated as a spare. The system does not have to be rebooted.
Multiple RAID Levels per	Support for multiple array levels per disk allows the administrator to

Table 4. Features of RAIDXpert2 (Continued)

RAIDXpert2 Feature	Description
Disk	create arrays of different RAID levels using the same disks.
Native Command Queuing (NCQ)	Native Command Queuing is a command protocol of disks that are supported by RAIDXpert2. NCQ enables individual disks to internally optimize the order in which Read and Write commands are executed. RAIDXpert2 permits a queue depth of up to 32 read/write commands per disk.
Online Capacity Expansion (OCE)	<p>OCE is a process that allows the user to add storage capacity to an existing array, without taking the system offline. OCE enables the user to increase the total storage capacity of an array by integrating unused storage into the array.</p> <p>Data can be accessed while the disks are added and while data on the array is being redistributed.</p> <p><i>Note: This feature is not available with all license levels.</i></p>
Online RAID Level Migration (ORLM)	<p>With online RAID level migration, users can easily move an array from one RAID level to another. While the migration is taking place, data is accessible and protected to the lowest protection of either the source RAID level or the destination RAID level.</p> <p><i>Note: This feature is not available with all license levels.</i></p>
RAID Level Support	<p>RAIDXpert2 supports RAID levels 0, 1, 10, Volume, and RAIDABLE.</p> <p><i>Note: The ability to create RAID10 or RAIDABLE arrays may not be available on your system.</i></p>
Self-Monitoring Analysis and Reporting Technology (SMART)	<p>SMART is a hard-disk-drive (HDD) capability which allows reporting of reliability information. If a drive anticipates there is a high likelihood of future failure it triggers a SMART error condition. RAIDXpert2 presents this error condition so the drive can be replaced before the predicted failure occurs.</p>

2.5 RAIDXpert2 Feature Set

Table 5. Feature Set for RAIDXpert2: by RAIDXpert2 License Level

		License Level
Features	Sub-Features	RAIDXpert2 Basic
Option ROM (BIOS) Support ¹	Create array	Yes
	Delete array	Yes
	Boot/INT13 control	Yes
RAID Levels Supported ²	0	Yes
	1	Yes
	5	No
	10	Yes
	RAIDABLE	Yes
	Volume	Yes

Table 5. Feature Set for RAIDXpert2: by RAIDXpert2 License Level (Continued)

		License Level
Features	Sub-Features	RAIDXpert2 Basic
Array Creation	No initialization	Yes
	Foreground initialization	Yes
	Background initialization	Yes
Array Deletion		Yes
Array Transformation		Yes
Sparing	Global	Yes
	Dedicated	Yes
Consistency Check	Background	Yes
	Scheduled	Yes
Online Capacity Expansion (OCE) ³		Yes
Online RAID Level Migration (ORLM)		Yes
Drive/Disk Roaming ⁴	Same-system support	Yes
	Between-systems support	Yes
RAIDXpert2 Web GUI (Management GUI)		Yes
readm (management CLUI)		Yes
Drive Interfaces Supported ⁵	SATA	Yes
	SSD	Yes
	ATAPI	Yes

Table 5. Feature Set for RAIDXpert2: by RAIDXpert2 License Level (Continued)

		License Level
Features	Sub-Features	RAIDXpert2 Basic
Dissimilar Disk Support Within The Same Array		Yes
Cache Support	No Cache	Yes
	Read Cache	Yes
	Write Back Cache	Yes
	Read with Write Back Cache	Yes
Create Array and Delete Array Functions Without Rebooting		Yes
Restore (Rebuild) Priority		Yes
Multiple RAID Levels per Disk ⁶		Yes
Touched Region Logging ⁷		Yes
E-mail Event Notification		Yes
System Event Log Integration		Yes
Instant Create Support ⁸		Yes
Hot-Swap Support ⁹		Yes

Notes:

1. *At the AMD BIOS Configuration Utility (also referred to as the Option-ROM) arrays can be created or deleted, and Critical or Offline arrays are indicated. INT13 support can be turned off completely at the BIOS Configuration Utility.*
2. *See Chapter 3, Arrays, Disks and RAID Levels, on page 25, for detailed information about understanding arrays, RAID levels, and performance and reliability considerations.*
3. *The unique ability of RAIDXpert2 to provide online expansion to RAID levels across multiple disks becomes extremely valuable when expanded storage is a requirement.*
4. *Disk roaming allows arrays to be moved from port to port, either within the same system or between systems.*
5. *See the system's motherboard specifications for the supported device interface.*
6. *Multiple RAID levels (array types) per disk allows the administrator to create different RAID levels on the same disks. For example: The administrator wants data redundancy for the user data, and creates a RAID5 set using part of the disks' data. At the same time the administrator wants performance for the swap spaces, and creates a RAID0 array using the rest of the disks' capacities (space). This feature is useful in collecting unused capacity from disks with different capacities. This feature increases data integrity for redundant array types, by logging areas of an array that have been written to. In the event of a system crash, the logged area's consistency is checked and/or corrected. Without this feature, data corruption might occur.*
7. *Arrays can be instantly created and used by skipping the background consistency check. For certain types of redundant arrays this is a viable option and has no data integrity drawbacks. A consistency check can always be done at a later time.*
8. *It is recommended not to add a Disk to the system and to the array while the system is operating.*

Chapter 3 Arrays, Disks and RAID Levels

3.1 Understanding Arrays

Arrays are several disks that are grouped together to improve either the performance or reliability of a storage system. Because some RAID levels enhance performance while others improve reliability, it is important to consider the user's needs when planning an array configuration.

Note: It is highly recommended that this user manual be reviewed in its entirety before configuring arrays. Some of the advanced features of RAIDXpert2 (such as sparing options) must be understood by the user before creating arrays.

3.2 RAID Levels

RAIDXpert2 supports the RAID levels indicated in Table 6.

Table 6. RAID Levels – General Characteristics

RAID Level	Main Characteristic	Use/Usefulness
RAID0 (Striping)	<ul style="list-style-type: none"> Provides the highest performance but no data redundancy. Data in the array is striped (distributed) across several disks. Supports 2-8 disks. 	RAID0 arrays are useful for holding information, such as the operating system paging file, where performance is extremely important but redundancy is not.
RAID1 (Mirroring)	<ul style="list-style-type: none"> Mirrors data on a partition of one disk to another. Supports 2 disks. 	Useful when there are only two disks available and data integrity is more important than storage capacity.

Table 6. RAID Levels – General Characteristics (Continued)

RAID Level	Main Characteristic	Use/Usefulness
RAID10 (Striped RAID1 Sets)	<ul style="list-style-type: none"> • Combines mirrors and stripe sets. RAID10 allows multiple disk failures, up to 1 failure in each mirror that has been striped. • Supports 4, 6, or 8 disks. 	<p>Offers better performance than a simple mirror because of the extra disks.</p> <p>Requires twice the disk space of RAID1 to offer redundancy.</p>
Volume (JBOD)	<ul style="list-style-type: none"> • RAIDXpert2 treats one or more disks or the unused space on a disk as a single array. • Supports 1 to 8 disks 	<p>Provides the ability to link-together storage from one or several disks, regardless of the size of the space on those disks.</p> <p>Useful in scavenging space on disks unused by other disks in the array.</p> <p>Does not provide performance benefits or data redundancy. Disk failure will result in data loss.</p>
RAIDABLE (also known as RAID Ready)	<ul style="list-style-type: none"> • Allows a RAIDABLE disk to be transformed later to RAID0 or RAID1. • Supports one disk. 	<p>See RAID0 (Striping), on page 25 or RAID1 (Mirroring) on page 25 for post-transformation usefulness.</p>

3.3 Array States

Within the management applications, an array is a logical device that can exist in one of four states: Normal, Ready, Critical, or Offline.

- In RAIDXpert2, these states display in the Array List section in a column named State.
- Within the rcadm Command Line tool, these states also display in a column named State.

The array states are defined in Table 7, on page 27.

Table 7. Array States

State	Description
Normal	The Normal state is displayed when everything is functioning correctly.
Ready	The Ready state is displayed while an array is being created.
Critical	The Critical state is displayed when the array is no longer redundant (fault tolerant) because of one or more disk failures. Arrays can still be read and written to, but the data is no longer protected should another disk fail.
Offline	The Offline state is displayed when arrays cannot be read or written to because of one or more disk failures.

Whether an array is marked as Critical or Offline depends upon what RAID level it is and how many disks within the array have failed. Note the changes in state in Table 8.

Table 8. Failure States by RAID Level

RAID Level	This Failure State	Is Displayed Whenever
RAID1 (Redundant Arrays)	Critical	A single disk fails.
	Offline	Two or more disks fail.
RAID10 (RAID Levels with Multiple Redundancies)	Critical	A single disk fails in any one of the sets.
	Offline	All disks in a set fail.
Volume and RAID0	Offline	A single disk fails.

More than one array can be created using the same set of disks. If a disk is disconnected that belongs to more than one array, only the arrays that try to access the disk and receive I/O errors report the failure. For example: there are two arrays, both of which are RAID5 sets, and both use disk 4. If a system that is being used by array 1 receives an I/O error when trying to communicate with disk 4, the state of array 1 changes to Critical. However, the state of array 2 using disk 4 does not change to Critical until an I/O error is reported. If systems using array 1 are not communicating with failed disk 4, the state of array 1 still displays as Normal.

If a rescan of all channels is performed after disconnecting a disk, the state of every array using the missing disk changes from Normal to either the Critical or Offline, depending on the RAID level.

See Section 3.9, Rescanning Disks for Changes in State, on page 31 for a discussion of when to rescan disks and the outcomes when doing so.

3.4 Creating Arrays: Future Expansion

When creating arrays, consider whether disk capacity needs to expand in the future. If the file system must be expanded, perform the tasks indicated in Table 8.

Table 9. Array Expansion Considerations

Operating System	Do This...	And Consider This...
Microsoft® Windows®	Format the arrays with NTFS. Microsoft Corporation provides a utility (Diskpart.exe) that can dynamically extend an NTFS file system onto any unused adjacent space. Note also that using a single partition per array makes expansion much easier.	1. The Diskpart.exe utility version depends on which version of the Windows operating system is running. 2. The Diskpart.exe utility can be found on the CD for some versions of Windows operating systems, or on the Microsoft Corporation website (http://www.microsoft.com) for other versions. Use the correct version for the operating system.
Linux®	Use an expandable file system.	Because RAIDXpert2 software is limited to eight arrays, if a large number of logical volumes are needed, use a logical volume manager (LVM).

3.5 Expanding Disk Capacity Online: Using OCE

Online Capacity Expansion (OCE) allows:

- Adding disks to an array at any time to increase an array's capacity.
- Accessing the array data while it is being redistributed.

To increase the size and organization of an array, transform the array. For more information about transforming arrays, see Section 8.6.3, Transform Arrays on page 91.

3.6 Migrating RAID Levels Online: Using ORLM

Online RAID Level Migration (ORLM) allows an array to move from one RAID level to almost any other RAID level. This task includes migrating the array from a non-redundant RAID level to a redundant RAID level.

Prior to starting a RAID level migration/transformation, make sure that the disks selected for the destination array have sufficient capacity. RAID level migration/transformation can occur only when the destination array has the same or larger capacity as the source array.

While the migration/transformation is taking place, data is accessible and protected to the lowest protection of either the source RAID level or the destination RAID level.

The Transform task can also be used to expand the capacity of an array, by using OCE. It can also be used as part of the system backup and recovery strategy through the use of the RAID1 and RAID10 levels.

To perform this process, see Section 8.6.3, Transform Arrays on page 91.

3.7 Array Tasks: Starting and Stopping Tasks

Tasks are started when one of the following actions are performed:

- Create a redundant array.
- Transform an array.
- Restore an array.
- Securely erase an array.
- Check for consistency on redundant arrays.
- Verify that data was not corrupted after a system crash (Check_Bitmap performed automatically).

Full task control can be used on Create, Consistency Check and Bitmap Check tasks. On a Transform or Restore task for dedicated and global spares, task control can only pause/resume, but it cannot remove the task. To remove these types of tasks, pause and then remove them.

The tasks indicated in Table 10 on page 30, can be displayed for each array.

Table 10. Types of Tasks per Array

Task	When Displayed
Transform	While an array is being transformed.
Create	While an array is being created.
Consistency Check	While verifying that the mirror disk (RAID1 or RAID10) consistency is correct. (For redundant type arrays only.)
Restore	While an array is being restored.
Secure Erase	While an array secure erase is being performed.
Check_Bitmap	While verifying that the mirror halves on a RAID1 or RAID10 set, are consistent. This action is performed automatically to ensure that data is not corrupted whenever a system crashes.
Not_Active	When no other tasks are being performed.

3.8 Understanding Disks

3.8.1 Disks States

Within the management applications, a disk can be part of one or more arrays and can exist in one of five states: Online, Offline, New, Legacy, or SMART Error.

- In RAIDXpert2, these states are displayed in the Disk List section in a column named State. See Table 18, on page 82, for additional information.
- Within the rcadm program, these states are also displayed in a column named State. See Table 31, on page 108, and Table 32, on page 109, for additional information.

The disk states are defined in Table 11.

Table 11. Disk States

Disk State	When Displayed
Online	Whenever the disk is connected, functioning correctly, and RAIDXpert2 can communicate with it.

Table 11. Disk States (Continued)

Disk State	When Displayed
New	Whenever an uninitialized, new disk is connected.
Legacy	Whenever a disk containing non-RAIDXpert2 configuration data is connected.
Offline	Whenever the disk fails and RAIDXpert2 detects an error condition on the disk.
SMART Error	Whenever the disk reports a SMART error(s) to RAIDXpert2.

A disk can be a member of multiple arrays. A disk failure in one array doesn't necessarily mean it has failed in other arrays.

After a rescan is performed the following can occur:

- A disconnected disk no longer appears in the Disk List (although the disk appears as Missing in the Array View for the arrays to which it belonged).
- A disk that experiences a catastrophic failure appears in the Disk List as Offline and is highlighted in red. The disk appears as Failed for the arrays to which it belonged.
- A disk that has a SMART error appears in the Disk List as SMART Error. (A disk with a SMART error can't be used to create an array)
- A disk that experiences a software-related failure appears in the Disk List as Online and is highlighted in red. New arrays can be created with the disk.

Arrays that exist on a failed or disconnected disk might not be designated as Failed or Missing until the system attempts to communicate with the failed or disconnected disk.

3.9 Rescanning Disks for Changes in State

The information displayed in the Disk List section is the state of the disks when they were last scanned. If a rescan has not been performed, the information being displayed is the state of the disks at boot time.

Every time a disk is connected or disconnected while online, a message asks if the user wants to perform a rescan (of all SATA channels). If Rescan is selected, the information in both the Array List and the Disk List is updated. This view might show arrays as being in a Critical or Offline state, if all disks have not been installed or removed.

Although it is highly recommended that the system be shut down before adding or removing disks, disks can be added or removed while the system is online (“hot-swapping”), if the system supports the hot-swapping function. This is not recommend for disks that are part of the Boot Virtual Disk or those that are connected to the AMD 300-Series Chipset.

Because of this function, RAIDXpert2 does not automatically perform a rescan when it detects that a disk has been added or removed. For example, to hot-swap a RAID5 set with six disks into a new system, do not perform a rescan until all six disks have been connected.

Arrays associated with the disks that are not yet connected change state to either Critical or Offline. In the example above, if the state of the RAID5 set changes to Offline, data is unavailable.

Rescanning can also result in the state of a disk being reported differently in the Array View and the Disk List. A disk within an array can have a state of Failed in the Array View field, while at the same time it can show a state of Online in the Disk List.

3.10 Sparing Options: Disks and Arrays

RAIDXpert2 supports multiple sparing options. Spares are restored in the order indicated in Table 12.

Table 12. Sparing Options

Option	Description
Dedicated	A spare disk assigned to a specific redundant array.
Global	A spare disk that is shared by multiple arrays.

Note: An array is marked Critical or Offline if a disk reports a Failed state to an I/O, or if the SATA cable or power cable is disconnected.

Note: One or more spares can be assigned to a redundant RAID level.

Note: Spare assignments do not apply to non-redundant RAID levels. To protect data, transform the array to a redundant RAID level. Spares can then be assigned.

3.11 Dedicated Sparing

A dedicated spare is a disk that is assigned as an alternate disk for a specific array. Should a disk fail in that array, the alternate disk is used to replace the failed disk and the array is rebuilt.

A dedicated spare can be assigned to any redundant array type, and up to four spares can be assigned to an array.

Note: Disk capacity of the Dedicated Spare must be greater or equal to the capacity of the smallest disk in the array.

CAUTION: Assigning a dedicated spare does not reserve space on the disk. Therefore, an automatic restore is not guaranteed if a disk fails. If a disk fails, make space on the disk for the fail-over to complete, or assign a different disk with enough space. If a

dedicated spare is assigned and a disk fails, the restore process starts automatically, if there is enough space available on the dedicated spare.

For additional information, see Section 8.6.13, Add or Remove Dedicated Spares, on page 100.

3.12 Global Sparing

A global spare is a disk that is assigned as an alternate disk for multiple arrays, instead of associating it with only one array.

Many arrays can be restored using the global spare disk, as long as it is not already part of the array and it has enough space available. Unlike a dedicated spare, this type of spare can be assigned at any time, even while tasks are running on arrays.

Assigning a disk for use as a global spare does not reserve space on that disk. An automatic restore is not guaranteed if a disk fails.

If there is not enough disk space on the global spare, make room for the fail-over to complete, or assign a different disk with enough capacity as the spare. If there is enough space available on the global spare and a disk failure occurs, the restore process starts automatically.

For additional information, see Section 8.6.14, Add or Remove Global Spares, on page 101.

3.13 RAID Performance Considerations

With RAID technology, performance is based on the following considerations:

- The number and organization of disks in an array.
- Caching attributes used for the array.
- Application workload.

3.13.1 Number and Organization of Disks

RAID functions increase performance by putting more disks to work and by buffering data for the host.

Many disks can transfer data at greater than 100 MB per second. RAIDXpert2 can aggregate this bandwidth in an almost linear fashion, as more of the same disks are included in an array.

3.13.2 Caching Attributes

Arrays can also be configured to provide read and Write Back caching using RAIDXpert2, if desired. Write Back caching has a large effect on most workloads, but should be used with caution.

3.13.3 Application Workload

When configuring an array, workload is probably the most important performance variable. Most applications do many more reads than writes. The best performance is obtained with array types like RAID0 or RAID10.

3.14 RAID Reliability Considerations

RAID reliability is enhanced through data redundancy and backup.

3.14.1 Data Redundancy

RAID1 or RAID10 are necessary for redundancy. With redundancy, both capacity and performance are sacrificed for reliability. With RAIDXpert2, extremely high performance is obtained even with redundant-type arrays.

3.14.2 Backup

It is good practice to back up your data periodically in case of a catastrophic failure. Tape backup or other media can be used to secure your data.

3.15 Flexibility and Expansion Considerations

Before configuring an array, consider the following points to enhance the flexibility of the RAID system.

3.16 Multiple RAID Levels

With RAIDXpert2, different RAID levels can be created on the same disk, to adapt each array to the I/O that it processes. Also, more than one array can be created per disk.

Depending on the array capacity and redundancy level, an existing array can be transformed to another RAID level, if the level of the array being used is not the optimal RAID level for the application. Also, different arrays with different characteristics can be built for different applications.

3.17 RAIDABLE Arrays

RAIDABLE arrays (also known as RAID Ready) are a special type of Volume (JBOD) that allow the user to add more storage space or create a redundant array after a system is installed. RAIDABLE arrays are created using Option ROM, UEFI, or rcadm.

Note: The ability to create RAIDABLE arrays may not be available on your system.

Chapter 4 BIOS Configuration Utility

4.1 When to Use the AMD-RAID Controller BIOS Configuration Utility

The AMD-RAID Controller BIOS Configuration Utility is also known as the Option ROM. Use the utility to accomplish the procedures indicated in Table 13.

Note: For OPROM to get listed, user should have set both AMD & PT SATA Controller to RAID.

Note: OPROM will not be visible when Boot mode is set to UEFI only.

Table 13. When to use the AMD-RAID Controller BIOS Configuration Utility (Option ROM)

Procedure	Description	Find Information At
Initialize a new disk	To initialize a new disk drive for data storage.	Section 4.4, Initialize Disks, on page 36
Create or delete arrays	Create arrays at different RAID levels (depending on the license level for the system), or delete an array.	Section 4.5, Create Arrays, on page 37 Section 4.7, Delete Arrays, on page 39
Swap arrays	Change the array order, especially for the AMD-RAID bootable array.	Section 4.8, Swap Arrays, on page 39
Manage hot spares	Allows selection of global and dedicated hot spares.	Section 4.9, Manage Spares, on page 40
View disk and array details	View information about each disk or array.	Section 4.10, View Disk Details, on page 41 Section 4.11, View Array Details, on page 41
Rescan all channels	Rescan all channels to detect new or removed disks and arrays.	Section 4.12, Rescan All Channels, on page 42
Change controller options	Change INT13 boot support, turn off Critical arrays or warning for Offline arrays while booting, or change the number of disks that can be spun-up when the system is powered-on.	Section 4.13, Change the Controller Options, on page 42
Continue to boot	Exit the BIOS Configuration Utility and continue booting the system.	Section 4.14, Continue Booting from the BIOS Configuration Utility, on page 43

4.2 Access the AMD-RAID Controller BIOS Configuration Utility

When booting the system, press **Ctrl + R** when the BIOS banner displays. There is a maximum of three seconds to use this key combination to enter the BIOS Configuration Utility.

Note: If the BIOS Configuration Utility does not display, contact your system or motherboard supplier.

4.3 Understanding the Color Code in the BIOS Configuration Utility

Color codes indicate the type or status of information at the BIOS Configuration Utility. See Table 14.

Table 14. BIOS Configuration Utility Color Codes

Color	Description
White text	Indicates an available option or informational text.
Black text, yellow highlighting	Indicates an option or device for which action might be taken.
Yellow text	Indicates information about the yellow-highlighted option.
Green text	Indicates an item that has been selected.
Light blue text	Indicates that the item cannot be selected.
Magenta text	Indicates items that are related to spares.
Red text	Indicates a failed virtual or physical disk or a warning. For example, informational text might be red if an option is not available.

4.4 Initialize Disks

New disks and legacy disks must be initialized before they can be used to create an AMD-RAID array.

Initialization writes AMD-RAID configuration information (metadata) to a disk.

4.4.1 Initialize Disks

CAUTION: *If a disk is part of an AMD-RAID array, the disk cannot be selected for initialization. To initialize the disk anyway, delete the AMD-RAID array. Data on the disk is deleted during initialization so ensure the correct disks are chosen to initialize.*

CAUTION: *A legacy disk can contain valid data. When a legacy array is deleted, all data on the disk is lost.*

1. At the **Main Menu**, use the **arrow keys** to highlight **Initialize Disk(s)**.
2. Press **Enter** to select Initialize Disk(s).
3. Select the disks to initialize:
 - To select all disks, press the **A** key
 - To select individual disks, highlight a disk with the **arrow keys** and press **Insert**. Any number of disks may be selected using this method
4. Press **Enter** to initialize the selected disks or press **ESC** to cancel the initialization.

Initialization takes 10 to 15 seconds per disk. During initialization, a status indicator shows which disk is being initialized. When the initialization is complete, the status indicator turns off. A complete rescan of all channels is done automatically during initialization.

4.5 Create Arrays

Arrays can be created after the disks are initialized. See Section 3.2, RAID Levels, on page 17, for deciding what type of RAID levels to use for the array.

TIP: *See also Section 8.6.1, Create and Format Arrays on page 89, and Section 9.4, Create New Arrays: `rcadm --create`, on page 110.*

4.5.1 Before You Begin

- In some circumstances, more than eight arrays are possible. They might appear to function properly, but are not supported by AMD-RAID.
- For redundant arrays, the Create process starts after the operating system and AMD-RAID OS drivers have been installed and the system has booted to the operating system. However, the arrays are immediately available to use for either a bootable array or a data array.
- Array numbers are valid only for a given boot, and might be different in the BIOS Configuration Utility and RAIDXpert2. If a permanent label is required, use the Array Naming feature.
- At any point in the procedure, return to a prior window by pressing **ESC**.
- If the system is booted from an AMD-RAID bootable array, the first array in the Arrays section must be the bootable array. The system boots only from the first array

in the Arrays section. As necessary, use the Swap Two Arrays feature to swap arrays and place the RAIDXpert2 bootable array in the first position.

4.5.2 Create an Array

Note: The ability to create RAID10 arrays may not be available on your system.

1. At the **Main Menu**, use the **arrow keys** to highlight **Create Array**.
2. Press **Enter**.
3. Select the disks with which to create the array:
 - To select all disks, press the **A** key
 - To select individual disks, highlight a disk with the **arrow keys** and press **Insert**. Any number of disks may be selected using this method
4. Press **Enter** to include the selected disks in the array.
5. In the User Input section, use the **arrow keys** to select an array type. Only array types that can be created with the selected disks are available.
6. Press **Enter**.
7. Select an array size by doing the following:
 - a. To create an array whose size is less than or equal to 2.199 TB:
 - Press the **Page Up** or the **up arrow** key to increase the array size and the **Page Down** or **down arrow** key to decrease the size.
 - Press **Enter** when the desired size is reached.
 - b. To create an array whose size is greater than 2.199 TB:
 - Press the **Page Up** or the **up arrow** key to increase the array size.
 - Press **Enter** when the desired size of 2.199 TB is reached.

Note: A message displays stating that a size greater than the maximum is being attempted, and whether the size of the array should be limited.

 - Press **ESC** to bypass the **Page Up** or the **up arrow** key to continue modifying the size.
 - Press **Enter** when either the desired size or the maximum available size is reached.
8. Select a caching level using the **arrow keys** then press **Enter**.
9. Press the **C** key to confirm the array settings or press **ESC** to go back to a previous page.
10. Repeat step 8 through step 11 to create additional arrays.

Note: When installing the operating system to an AMD-RAID bootable array, modify the boot priority list in the motherboard BIOS. See the motherboard's user documentation for more information. Ensure that the AMD-RAID bootable array is included in the boot priority list.
11. Ensure that INT13 support is enabled on the RAID controller, as described in Section 4.13, Change the Controller Options, on page 42.

4.5.2.1 Create an AMD-RAID Bootable Array

CAUTION: Do not use eSATA drives for bootable arrays as they are removable.

The operating system and RAIDXpert2 files can be installed to a RAIDXpert2 bootable array. Use the procedure in Section 4.5.2, Create an Array, on page 38, to create the bootable array. Ensure it is the first array listed in the Arrays section of the BIOS Configuration Utility.

To install the operating system and RAIDXpert2 files see Chapter 6, Software Installation, 52.

4.6 Create a RAIDABLE Array

Note: The ability to create RAIDABLE (also known as RAID Ready) arrays may not be available on your system.

1. At the Main Menu, use the **arrow keys** to highlight **Create Array**, then press **Enter**.
2. Select the disk with which to create the array, then press **Enter** to include the selected disk in the array:
3. In the User Input section, use the **arrow keys** to select **RAIDABLE**, then press **Enter**.
4. Press the **C** key to confirm array settings, or press the **ESC** key to go back to a previous page.

4.7 Delete Arrays

CAUTION: Deleting an array permanently destroys all data that is on the array. This action cannot be undone and it is very unlikely the data can be recovered.

CAUTION: Do not delete the first array listed in the Arrays section, if it is the AMD-RAID bootable array. Doing this deletes the operating system and AMD-RAID files.

4.7.1 Delete an Array

1. At the Main Menu, use the **arrow keys** to highlight **Delete Arrays** then press **Enter**.
2. Select the arrays to delete:
 - To select all arrays, press the **A** key.
 - To select individual arrays, highlight an array with the **arrow keys** and press **Insert**. Any number of arrays may be selected using this method.
3. Press **Enter** to delete the selected arrays. A warning message displays.
4. Press the **C** key to confirm the deletion, or press the **ESC** key to exit to the **Main Menu**.

4.8 Swap Arrays

Use the Swap Two Arrays option to arrange arrays in a different order.

4.8.1 Before You Begin

- If more than one array is created, install the operating system to any of them. However, a small amount of boot information is always written to a disk(s) in the first array (Array 1) of the Array section, regardless on which array the operating system is installed.
- It is recommended that the user install the operating system on an AMD-RAID bootable array at a redundant RAID level, such as RAID, 1 and swap the array into the first position, if it is not already Array 1.
- Swapping arrays can be performed only at the BIOS Configuration Utility.

4.8.2 Swap Arrays

1. At the **Main Menu**, use the **arrow keys** to highlight **Swap Two Arrays**, then press **Enter**.
2. Select the arrays to swap:
 - a. Highlight an array using the **arrow keys**.
 - b. Press **Insert** to select it.
 - c. Highlight a different array using the **arrow keys**.
 - d. Press **Insert** to select it.
3. Press **Enter** to swap the arrays.

4.9 Manage Spares

This option allows the user to assign or unassign global or dedicated spares.

4.9.1 Assign Global Spares

1. At the **Main Menu**, use the **arrow keys** to highlight **Manage Host Spare(s)**, then press **Enter**.
2. Use the **arrow keys** to highlight **Assign Global Hot Spare(s)**, then press **Enter**.
3. Select the disks to assign as global spares:
 - To select all disks, press the **A** key
 - To select individual disks, highlight a disk with the **arrow keys** and press **Insert**. Any number of disks may be selected using this method
4. Press **Enter** to assign the selected disks as global spares.

4.9.2 Assign Dedicated Spares

1. At the **Main Menu**, use the **arrow keys** to highlight **Manage Host Spare(s)**, then press **Enter**.
2. Use the **arrow keys** to highlight **Assign Dedicated Hot Spare(s)**, then press **Enter**.
3. Use the **arrow keys** to highlight the array. (must be a redundant array)

4. Press **Insert** to select the array, then press **Enter**.
5. Select the disks to assign as dedicated spares.
 - To select all disks, press the **A** key.
 - To select individual disks, use the **arrow keys** to highlight the disk and press **Insert** to select it. Any number of disks may be selected using this method.
6. Press **Enter**.
7. Press the **C** key to continue, or press the **ESC** key to return to the Main Menu.

4.9.3 Unassign Spares

1. At the **Main Menu**, use the **arrow keys** to highlight **Manage Host Spare(s)**, then press **Enter**.
2. Use the **arrow keys** to highlight **Unassign Hot Spare(s)**, then press **Enter**.
3. Select the disks to unassign as spares:
 - To select all disks, press the **A** key.
 - To select individual disks, use the **arrow keys** to highlight the disk and press **Insert** to select it. Any number of disks may be selected using this method.
4. Press **Enter** to unassign the selected disks.
5. Press the **C** key to continue, or press the **ESC** key to return to the Main Menu.

4.10 View Disk Details

This option allows the user to view details about the disk. Nothing can be changed using this menu option; it is for informational purposes only.

1. At the **Main Menu**, use the **arrow keys** to highlight **View Disk Details**, then press **Enter**.
2. Use the **arrow keys** to highlight a disk. Information about the disk is displayed in the Information field across the top:
 - Unique Disk ID
 - Drive Type
 - Cache Settings
 - Maximum Free Space
 - Model Number
 - Serial Number
3. Press **ESC** to exit to the **Main Menu**.

4.11 View Array Details

This option allows the details of the array to be viewed. Nothing can be changed using this menu option; it is for informational purposes only.

1. At the **Main Menu**, use the **arrow keys** to highlight **View Array Details**, then press **Enter**.
2. Use the **arrow keys** to choose an array.
3. The full details of the array are displayed in the Information field across the top:
 - Array number
 - RAID level
 - Size
 - State
 - Cache settings

Note: The disks in the array are selected (green).

4.12 Rescan All Channels

This option allows the user to rescan all channels to detect new or removed disks and arrays. It rereads the configuration information from each disk.

Sometimes when a disk is offline, it can be brought online through a rescan.

1. At the **Main Menu**, use the **arrow keys** to highlight **Rescan All Channels**.
2. Press **Enter**.
3. The activity indicator in the Information field spins while the disks are being polled.

4.13 Change the Controller Options

Controller Options allows the user to configure options for the boot sequence.

Note: By default, all options are On. It is recommended that options remain On.

4.13.1 Booting the System from an Array

This option allows the user to enable boot support.

It is recommended that this option be disabled only if the system is booted from another device.

1. At the **Main Menu**, use the **arrow keys** to highlight **Controller Options** then press **Enter**.
2. Use the **arrow keys** to highlight **Toggle INT13 Boot Support**.
3. Press **Enter** to toggle between **On** and **Off**.
4. Press **ESC** to return to the **Main Menu**.

4.13.2 Pausing the Boot Sequence for Warning Messages

When the Pause feature is enabled and an array goes critical, offline, or there is another problem with the system, the boot process stops and an error message is displayed on the screen. The user must press **Enter** to continue booting.

If the Pause feature is disabled, error messages are briefly displayed as the system continues to boot.

1. At the **Main Menu**, use the **arrow keys** to highlight **Controller Options**, then press **Enter**.
2. Set pauses to the boot sequence for critical warnings.
 - a. Use the **arrow keys** to highlight **Toggle Pause if Critical**.
 - b. Press **Enter** to toggle between **On** (enables pauses) and **Off** (disables pauses).
3. Set pauses to the boot sequence for offline warnings by doing the following:
 - a. Use the **arrow keys** to highlight **Toggle Pause if Critical**.
 - b. Press **Enter** to toggle between **On** (enables pauses) and **Off** (disables pauses).
4. Press **ESC** to return to the Main Menu.

4.13.3 Change the Staggered Spinup Count

Depending on a system's power supply load-rating, the end-user might want to limit the number of disks that are spun-up together when a system is powered on.

For example, if a system has six disks and the staggered spinup count is set to 2, RAIDXpert2 sends a command to spin-up disks 1 and 2 together, then disks 3 and 4, and finally disks 5 and 6.

1. At the **Main Menu**, use the **arrow keys** to highlight **Controller Options**, then press **Enter**.
2. Use the **arrow keys** to highlight **Set Staggered Spinup Count**, then press **Enter**. The number within the brackets changes color to indicate it is selected.
3. Use the **arrow keys** to change the number within the brackets. The minimum is **1** and the maximum is **8**.
4. Press **Enter** to save the setting, or press **ESC** to return to the **Main Menu**.

4.14 Continue Booting from the BIOS Configuration Utility

After settings have been changed, continue booting the system from the point where the user entered the RAIDXpert2 BIOS Configuration Utility.

4.14.1 Resume the Boot Process

1. At the Main Menu, use the **arrow keys** to highlight **Continue to Boot**.
2. Press **Enter**.

Chapter 5 RAIDXpert2 Configuration Utility (HII)

5.1 When to Use the RAIDXpert2 Configuration Utility (HII)

The RAIDXpert2 Configuration Utility is also known as the HII. Use the utility to accomplish the procedures indicated in Table 15.

Table 15. When to use the AMD-RAID RAIDXpert2 Configuration Utility. (HII)

Procedure	Description	Find Information At
Initialize a new disk	To initialize a new disk drive for data storage.	Section 5.3, Initialize Disks, on page 45
Create arrays	Create arrays at different RAID levels (depending on the license level for the system)	Section 5.4, Create Arrays, on page 45
Delete Array	Delete an array.	Section 5.5, Delete Arrays, on page 47
Manage hot spares	Allows selection of global and dedicated hot spares.	Section 5.6, Manage Spares, on page 48
View Controller details	View information about each controller	Section 5.6, View Controller Details, on page 49
View disk and array details	View information about each disk.	Section 5.8, View Disk Details, on page 50
View Array Details	View information about each array.	Section 5.9, View Array Details, on page 50
Rescan all channels	Rescan all channels to detect new or removed disks and arrays.	Section 5.10, Rescan All Channels on page 51
Change controller options	Critical arrays or warning for Offline arrays while booting	Section Error! Reference source not found. , Error! Reference source not found. on page Error! Bookmark not defined.
Continue to boot	Exit the RAIDXpert2 Configuration Utility (HII) and continue booting the system.	Section 5.11, Continue Booting from the RAIDXpert2 Configuration Utility (HII), on page 51

5.2 Access the RAIDXpert2 Configuration Utility (HII)

Note: the step(s) mentioned below is specific to AMD NDA BIOS based off of the Insyde BIOS. For an AMI/Other BIOS procedure, the step(s) are different.

When booting the system, press **ESC** -> select **Device Management** -> select **RAIDXpert2 Configuration Utility** to enter the RAIDXpert2 Configuration Utility (HII).

Note: If the AMD-RAID RAIDXpert2 Configuration Utility does not display, contact your system or motherboard supplier.

5.3 Initialize Disks

New disks and legacy disks must be initialized before they can be used to create an AMD-RAID array. Initialization writes AMD-RAID configuration information (metadata) to a disk.

CAUTION: If a disk is part of an AMD-RAID array, the disk cannot be selected for initialization. To initialize the disk anyway, delete the AMD-RAID array. Data on the disk is deleted during initialization so ensure the correct disks are chosen to initialize.

CAUTION: A legacy disk can contain valid data. When a legacy array is deleted, all data on the disk is lost.

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Physical Disk Management**, then press **Enter**.
2. Use the arrow keys to select **Select Physical Disk Operations**, then press **Enter**.
3. Use the **arrow keys** to select **Initialize Disk**, then press **Enter**.
4. Select the disk(s) to initialize:
 - To select individual disks, highlight a disk with the **arrow keys** and press the **Space Bar** or **Enter**. Any number of disks may be selected using this method.
 - When the desired number have been selected, use the **arrow keys** to select **OK**, then press **Enter**.
 - Review the warning message, if you want to proceed, use the **arrow keys** to select **YES**, then press the **Enter** key, or press **ESC** to cancel the initialization.Initialization takes 10 to 15 seconds per disk. During initialization, a complete rescan of all channels is done automatically.

5.4 Create Arrays

Arrays can be created after the disks are initialized. See Section 3.2, RAID Levels, on page 25, for deciding what type of RAID levels to use for the array.

TIP: See also Section 8.6.1, Create and Format Arrays, on page 89, and Section 9.4, Create New Arrays: `rcadm --create`, on page 110.

5.4.1 Before You Begin

- In some circumstances, more than eight arrays are possible. They might appear to function properly, but are not supported by AMD-RAID RAIDXpert2
- For redundant arrays, the Create process is not started until after the operating system and AMD-RAID OS drivers have been installed and the system has booted to the operating system. However, the arrays are immediately available to use for either a bootable array or a data array.
- Array numbers are valid only for a given boot, and might be different in the RAIDXpert2 Configuration Utility (HII) and RAIDXpert2. If a permanent label is required, use the Legacy BIOS / RAIDXpert2 Web GUI Array Naming feature.
- At any point in the procedure, return to a prior window by pressing ESC.
- If the system is booted from an AMD-RAID bootable array, the first array in the Arrays section must be the bootable array. The system boots only from the first array in the Arrays section. As necessary, use the Swap Two Arrays Legacy BIOS feature to swap arrays and place the AMD-RAID bootable array in the first position.

5.4.2 Create an Array

Note: The ability to create RAID10 arrays may not be available on your system.

1. At the RAIDXpert2 Configuration Utility's Main Menu, use the **arrow keys** to select **Array Management**, then press **Enter**
2. Use the **arrow keys** to select **Create Array**, then press **Enter**
3. Select **Select RAID Level**, then press **Enter**
 - From the **Select RAID Level** drop down menu, use the **arrow keys** to select the desired RAID level, then press **Enter**.
4. Select the disks with which to create the array:
 - Use the **arrow keys** to select **Select Physical Disks**, then press **Enter**.
 - To select individual disks, highlight a disk with the **arrow keys** and press the **Space Bar** or **Enter**. Any number of disks may be selected using this method.
 - To select all disks, use the **arrow keys** to select **Check All**, then press **Enter**.
 - Use the **arrow keys** to select **Apply Changes**, then press **Enter**.
5. Select an array size by doing the following:
 - Use the **arrow keys** to select **Array Size**, then press **Enter**.
 - The Array size will default to the Maximum size allowed by the number of physical disks and RAID level selected. If you want to smaller size Array size, enter the desired value.
 - Press **Enter** when the desired size is reached.
6. Using the **arrow keys** to select **Read Cache Policy**, then press **Enter**.
 - Select the desired **Read Cache Policy**, then press **Enter**.
7. Using the **arrow keys** to select **Write Cache Policy**, then press **Enter**.

- Select the desired **Write Cache Policy**, then press **Enter**
8. Use the **arrow keys** to select **Create Array**, then press **Enter**

5.4.2.1 Create an AMD-RAID Bootable Array

CAUTION: Do not use eSATA drives for bootable arrays as they are removable.

The operating system and AMD-RAID RAIDXpert2 files can be installed to an AMD-RAID RAIDXpert2 bootable array. Use the procedure in Section 4.5.2, Create an Array, on page 38, to create the bootable array. Ensure it is the first array listed in the Arrays section of the RAIDXpert2 Configuration Utility (HII).

To install the operating system and RAIDXpert2 files see Chapter 6, Software Installation, on page 52.

5.4.2.2 Create a RAIDABLE Array

Note: The ability to create RAIDABLE (also known as RAID Ready) arrays may not be available on your system. A RAIDABLE array consists of 1 physical disk and the size will default to the maximum size available.

1. At the RAIDXpert2 Configuration Utility's Main Menu, use the **arrow keys** to select **Array Management**, then press **Enter**.
2. Use the **arrow keys** to select **Create Array**, then press **Enter**.
3. Use the **arrow keys** to select **Select RAID Level**, then press **Enter**.
 - From the **Select RAID Level Drop** down menu, use the **arrow keys** to select **RAIDABLE**, then press **Enter**.
4. Select the disks with which to create the array:
 - Use the **arrow keys** to select **Select Physical Disks**, then press **Enter**.
 - Select an individual disk, highlight a disk with the **arrow keys** and press the **Space Bar** or **Enter**.
 - Use the **arrow keys** to select **Apply Changes**, then press **Enter**.
5. Using the **arrow keys** to select **Read Cache Policy**, then press **Enter**.
 - Select the desired **Read Cache Policy**, then press **Enter**.
6. Using the **arrow keys** to select **Write Cache Policy**, then press **Enter**.
 - Select the desired **Write Cache Policy**, then press **Enter**.
7. Use the **arrow keys** to select **Create Array**, then press **Enter**.

5.5 Delete Arrays

CAUTION: Deleting an array permanently destroys all data that is on the array. This action cannot be undone and it is very unlikely that the data can be recovered.

CAUTION: Do not delete the first array listed in the Arrays section, if it is the AMD-RAID bootable array. Doing this deletes the operating system and AMD-RAID files.

5.5.1 Delete an Array

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Array Management**, then press **Enter**.
2. Use the **arrow keys** to select **Delete Array**, then press **Enter**.
3. Select the array to delete:
 - Use the **arrow keys** to select **Select Array**, then press **Enter**.
 - Use the **arrow keys** to select the desired array, then press **Enter**.
 - Use the **arrow keys** to select **Delete Array**, then press **Enter**.
 - Review the warning message, if you want to proceed, press the **Space Bar** or **Enter**.
 - Use the **arrow keys** to select, **Yes** or press the **ESC** key to exit.

5.6 Manage Spares

This option allows the user to assign or unassign global or dedicated spares.

Note: In order to assign a physical disk as a Global Spare, it must not be part of any Array.

5.6.1 Assign Global Spares

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Physical Disk Management**, then press **Enter**.
2. Use the **arrow keys** to select **Select Physical Disk Operations**, then press **Enter**.
3. Use the **arrow keys** to select **Select Physical Disk**, then press **Enter**.
 - From the drop down menu, use the **arrow keys** to select the desired physical disk, then press **Enter**.
4. Use the **arrow keys** to select **Assign Global Hot Spare**, then press **Enter**.
5. Review the warning message, if you want to proceed, use the **arrow keys** to select **Yes** or press **ESC** or select **No**, to exit.

5.6.2 Assign Dedicated Spares

Note: Dedicated spares can only be assigned to redundant arrays and must be the same size or larger than the other members of the redundant array.

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Array Management**, then press **Enter**.
2. Use the **arrow keys** to select **Manage Array Properties**, then press **Enter**.
3. Use the **arrow keys** to select **Select Array**.

- From the drop down menu, select the desired array (must be a redundant array), then press **Enter**.
4. Use the **arrow keys** to select **Manage Dedicated Hot Spares**, then press **Enter**.
 5. Select the disks to assign as dedicated spares.
 - To select the disk, use the **arrow keys** to highlight the disk and press the **Space Bar** or **Enter** to select it.
 - Use the **arrow keys** to select **Add Hot Spare Physical Disk**, then press **Enter**.
 - At the warning message, press the **space bar** or **Enter** to Confirm.
 - Use the **arrow keys** to select **Yes**, then press **Enter** or press the **ESC** key to exit adding the Dedicated Spare.

5.6.3 Unassign Spares

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to **Select Physical Disk Management**, then press **Enter**.
2. Use the **arrow keys** to select **Select Physical Disk Operations**, then press **Enter**.
3. Use the **arrow keys** to select **Select Physical Disk**, then press **Enter**.
4. From the drop down menu, use the **arrow keys** to select the **Options**, then press **Enter**.
5. Use the arrow keys to select **Unassign Hot Spare**, then press **Enter**.
6. Review the warning message, if you want to proceed, select **Yes**, then press **Enter** or press the **ESC** key to exit.

5.7 View Controller Details

This option will display the details of the controllers. Nothing can be changed using this menu option; it is for informational purposes only.

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Controller Management**, then press **Enter**.
2. Use the **arrow keys** to select **View Controller Information**, then press **Enter**.
3. Use the **arrow keys** to select **Select Controller**, then press **Enter**.
4. From the drop down menu, select the desired controller, then press **Enter**.
5. Information about the controller is displayed below the **Select Controller** header:
 - PCI ID
 - Controller Physical Disk Count
 - Total Physical Disk Count
 - Total Array Count
 - UEFI Driver Version
 - Firmware Properties/Firmware Build Time
6. To view another controller, press **Enter** and from the drop down menu, select a different controller, then press **Enter**.

7. Press **ESC** to exit to the **Main Menu**.

5.8 View Disk Details

This option allows the user to view details about the physical disk(s). Nothing can be changed using this menu option; it is for informational purposes only.

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Physical Disk Management**, then press **Enter**.
2. Use the **arrow keys** to select **View Physical Disk Properties**, then press **Enter**.
3. Use the **arrow keys** to select **Select Physical Disk**, then press **Enter**.
4. From the drop down menu, select the physical disk you want more information about, then press **Enter**.
5. Information about the physical disk is displayed below the **Select Physical Disk** header:
 - Unique Disk ID
 - State
 - Size
 - Smart Status
 - Revision
 - Drive Type
 - Maximum Free Space
 - Used Space
 - Disk Protocol
 - Disk Speed
 - Associated Array, if part of one
 - Serial Number
 - Model Number
6. To view another physical disk, press **Enter** and from the drop down menu, select a different physical disk, then press **Enter**.
7. Press **ESC** to exit to the **Main Menu**.

5.9 View Array Details

This option will display the details of an array. Nothing can be changed using this menu option; it is for informational purposes only.

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Array Management**, then press **Enter**.
2. Use the **arrow keys** to select **Manage Array Properties**, then press **Enter**.
3. Use the **arrow keys** to select **Select Array**, then press **Enter**.

4. From the drop down menu, select the desired array, then press **Enter**.
5. Use the **arrow keys** to select **View Associated Physical Disks**, then press **Enter**
6. Press the **Space Bar** to select one of the members of the Array
7. Use the **arrow keys** to select **View Physical Disk Properties**, then press **Enter**
8. Information about the array is displayed below the **Select Array header**:
 - Array number
 - RAID level
 - State
 - Size
 - Cache settings
 - Associated physical disks
9. To view another array, press **ESC** twice and perform steps 2 through 8 again.
10. Press **ESC** to exit to the **Main Menu**.

5.10 Rescan All Channels

This option allows the user to rescan all channels to detect new or removed physical disks and arrays. It rereads the configuration information from each physical disk.

Sometimes when a disk is offline, it can be brought online through a rescan.

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, use the **arrow keys** to select **Controller Management**, then press **Enter**.
2. Use the arrow keys to select **Rescan Disks**, then press **Enter**.
 - After a rescan completes, all of the physical disks will be displayed.
3. Use the **arrow keys** to select **OK**, then press **Enter**.

5.11 Continue Booting from the RAIDXpert2 Configuration Utility (HII)

After settings have been changed, continue booting the system from the point where the user entered the RAIDXpert2 Configuration Utility (HII).

5.11.1 Resume the Boot Process

1. At the **RAIDXpert2 Configuration Utility's Main Menu**, press the **ESC** key.
*Note: if a Warning message appears about discarding Changes, select Yes, then press **Enter**.*
2. At the **Device Manager** window, press **ESC**.
3. Select **Continue**, then press **Enter**.

Chapter 6 Software Installation

This Installation Guide is designed to assist you with system setup, by performing these general procedures:

6.1 System Setup Process Overview

A generic system setup process follows these steps:

1. Copy the AMD-RAID drivers to a removable storage medium.

***CAUTION:** Install the device drivers and applications on a system at the same time that the Windows or Linux operating system is installed.*

2. Power on the system.
3. Access the platform BIOS setup for the system. For supported AMD chipsets, set the SATA mode as RAID. (This enables the loading of the AMD-RAID Option-ROM).
4. Initialize the disks using the AMD-RAID Array Configuration Utility.
5. Create arrays using the AMD-RAID Array Configuration Utility.
6. Install the AMD-RAID drivers on the system.
7. Load the operating system.
8. Install the OS RAID Management Suite (AMD RAIDXpert2) on the system.

***Note:** To protect your data, always perform a backup prior to installing any new, major hardware or software.*

6.2 Before You Begin

Have the Windows® or Linux® operating system software available and ready to install.

6.3 Copying AMD-RAID Drivers to Removable Storage

You need to copy the drivers to a removable storage medium before you begin the installation.

6.3.1 Copying AMD-RAID Drivers in a Microsoft® Windows® Environment

1. Power on the system.
2. Locate and use a system that is running a Windows operating system and has a CD DVD drive or an I/O port for removable storage media (such as a USB flash drive).
3. Go to a browser and access the web site of your system supplier or motherboard vendor.
4. Insert the storage medium into the system:

- Connect a USB flash drive to a USB I/O port or insert a blank CD-DVD disk into the applicable drive.
5. Download the AMD-RAID drivers from the web site to the appropriate removable storage medium.

6.3.2 Copying AMD-RAID Drivers in a Linux® Environment

1. Power on the system.
2. Locate and use a system that is running a Windows operating system and has a USB I/O port for the USB flash drive.
3. Use a browser to access the web site of your system supplier or motherboard vendor.
4. Insert a USB flash drive into the USB I/O port of the system.
5. Download the AMD-RAID drivers for the correct distribution version of Linux®. Copy the drivers onto the USB flash drive:
 - For Red Hat Linux: Copy the .iso image file (that matches the applicable distribution of Linux to the USB flash drive . For example:
 - `dd-rccraid-RHEL7-3.10.0-327.el7-x86_64.iso`
 - For Ubuntu: Copy the files contained inside the `dd-rccraid-Ubuntu [Ubuntu version number].w.x-xyz-folder` into a `dd` directory located on a USB flash drive. For an Ubuntu desktop server installation the following files should be located in the `dd` directory located on the USB flash drive root. For example:
 - `dd`
 - `load_amdraid`
 - `post_install`
 - `post_install2`
 - `pre_install`
 - `rccraid.ko`
 - `rccraid_generic.ko`
 - `readme`

6.4 Pre-installation steps

You can choose to boot from the platform BIOS (Basic Input-Output System) or from UEFI. UEFI is a recent industry to standardize boot procedures that, until recently, have been platform-specific.

Note: Steps to configure a machine to RAID mentioned here are specific to AMD NDA BIOS based out of Insyde.

6.4.1 BIOS Mode

1. Power on the system and press **ESC**.

2. Select **SCU** , and press **Enter**
3. In the BIOS setup:
 - a. Select the **AMD-CBS** tab.
 - b. Select **AMD FCH Common Options**, then press **Enter**.
 - c. Select **SATA Configuration Options**, then press **Enter**.
 - d. Set **SATA Mode** to **RAID**, then press **Enter**.
4. In the BIOS setup:
 - a. Select the **AMD-CBS** tab.
 - b. Select **Promontory Common Options**, then press **Enter**.
 - c. Select **PT SATA Configuration Options**, then press **Enter**.
 - d. Set **PT SATA Mode** to **RAID**, then press **Enter**.
5. In the BIOS setup:
 - a. Select the **Boot** tab.
 - b. Set **Boot type to Legacy or Dual Boot Type**, then press **Enter**.
 - c. Set **EFI Device First** to **Disabled**, then press **Enter**.
6. Verify that the AMD-RAID bootable array is included in the system's boot priority list.
7. At the system's **Power-On Self-Test (POST)** screen, press **Ctrl + R** to access the AMD-RAID Array Configuration Utility (also called Option-ROM).
8. Scroll to Controller Options and verify that INT13 Boot Support is ON for AMD-RAID.
9. If more than one array exists at the AMD-RAID Array Configuration Utility, verify that the desired bootable array is the first array listed in the Arrays list. Use the Swap Two Arrays task to place the bootable array first.

6.4.2 UEFI Mode

1. Power-on the system then press **ESC**.
2. Select **SCU**, and press **Enter**.
3. In the BIOS setup:
 - a. Select the **AMD-CBS** tab.
 - b. Select **AMD FCH Common Options**, then press **Enter**.
 - c. Select **SATA Configuration Options**, then press **Enter**.
 - d. Set **SATA Mode** to **RAID**, then press **Enter**.
4. In the BIOS setup:
 - a. Select the **AMD-CBS** tab.
 - b. Select **Promontory Common Options**, then press **Enter**.
 - c. Select **PT SATA Configuration Options**, then press **Enter**.
 - d. Set **PT SATA Mode** to **RAID**, then press **Enter**.
5. In the BIOS setup:
 - a. Select the **Boot** tab.

- b. Set **Boot Type** to **Dual or UEFI Boot Type**, then press **Enter**.
 - c. Set **EFI Device First** to **Enabled**, then press **Enter**.
6. At the system's **Power-On Self-Test (POST)** screen, press **F7 / F12 / ESC** (or similar) to access the UEFI Configuration Utility (also called UEFI Boot Manager).
7. Boot to the EFI Internal shell
8. Enter `fsx:`, where x is the number of the UEFI Flash Drive.
9. Use `rcadm` to create the desired Boot Virtual Disk. Refer to Section 9.4, Create New Arrays: `rcadm --create`, on page 110 for more information.

6.5 Installing AMD-RAID drivers

Follow the procedures below for your Microsoft Windows or Linux installation.

6.5.1 Installing AMD-RAID Drivers while Installing Microsoft® Windows®

6.5.1.1 Installing AMD-RAID BIOS Drivers during a Microsoft® Windows® 7 or Windows® 10 Installation

Note: The windows described in this procedure are typical. Path names and text can vary, depending on user-designated selections and other parameters.

1. Power on the system.

Note: Do not boot up with a USB flash key in the system when performing an install, as the system will use that as the boot device.

2. Create a bootable array by following the procedure in Section 4.5.2.1, Create an AMD-RAID Bootable Array, on page 39.
3. Insert the Microsoft Windows operating system CD-ROM or DVD into the system's CD or DVD drive.
4. Boot the system and let it access the Microsoft Windows operating system CD-ROM or DVD.
5. At the Windows setup dialog box, do the following:
 - a. Select the language, time, and keyboard options, then click **Next**.
 - b. Click **Install Now**. If prompted, select the desired operating system, then click **Next**.
 - c. Insert the storage medium with the AMD-RAID drivers into the USB port or applicable system drive, then click **Browse**.
 - d. Navigate to the directory containing the saved AMD-RAID drivers, then click **OK**.
 - e. Select the first **rcbottom.inf driver** in the list, then click **Next**.

Note: If the installation has multiple controllers, there will be two, or more, rcbottom.inf's listed.

6. At the Load Driver window do the following:
 - a. Click **OK, Browse**.

- b. Navigate to the directory containing the saved AMD-RAID drivers, then click **OK**.
 - c. Select the first **rcraid.inf** driver in the list, then click **Next**.
 - d. Select the **I Accept the License Terms** checkbox, then click **Next**.
 - e. Select **Custom: Install Windows Only** (advanced) option.
 - f. Click **Load Drivers, Browse**.
 - g. Navigate to the directory containing the saved AMD-RAID drivers, then click **OK**.
 - h. Select the **rccfg.inf** driver, then click **Next**. A valid drive displays at the Windows installation location screen.
 - i. Click **Next**, then follow the on-screen instructions to complete the installation.
7. Once the OS installation is complete, open **Device Manager** and verify the following:
 - In the Expand Storage Controllers list, the **AMD-RAID Bottom Device and AMD-RAID Controller** entries are displayed.
 - In the Expand System Devices list, the **AMD-RAID Config Device** entries are displayed.
 8. Remove the storage medium and Microsoft Windows operating system CD-ROM or DVD from the applicable drive(s) or port.
 9. Proceed to Section 6.6, Installing the AMD RAIDXpert2 Management Suite for Microsoft® Windows®, on page 67.

6.5.1.2 Installing the AMD-RAID UEFI Drivers during a Microsoft® Windows® 7 or Windows® 10 Installation

Note: The windows described in this procedure are typical. Path names and text can vary, depending on user-designated selections and other parameters.

1. Power on the system.

Note: Do not boot up with a USB flash key in the system when performing an install, as the system will use that as the boot device.

2. Create a bootable array by following the procedures in Section 4.5.2.1, Create an AMD-RAID Bootable Array, on page 39.
3. Insert the Microsoft Windows operating system CD-ROM or DVD into the system's CD or DVD drive.
4. Boot the system and allow it to access the Microsoft Windows operating system CD-ROM or DVD.
5. At the Windows setup dialog box, do the following:
 - a. Select the language, time, and keyboard options, then click **Next**.
 - b. Click **Install Now**. If prompted, select the desired Operating System, then click **Next**.
 - c. Insert the storage medium with the AMD-RAID drivers into the USB port or applicable system drive, then click **Browse**.
 - d. Navigate to the directory containing the saved AMD-RAID drivers, then click **OK**.
 - e. Select the first **rebottom.inf** driver in the list, then click **Next**.

Note: If the system has multiple controllers, there will be two or more `rcbottom.inf`'s listed.

6. At the Load Driver Window, do the following:
 - a. Click **OK, Browse**.
 - b. Navigate to the directory containing the saved AMD-RAID drivers, then click **OK**.
 - c. Select the first **rcraid.inf** driver in the list, then click **Next**.
 - d. Select the **I Accept the License Terms** checkbox, then click **Next**.
 - e. Select **Custom: Install Windows Only (advanced)** option.
 - f. Click **Load Drivers, Browse**.
 - g. Navigate to the directory containing the saved AMD-RAID drivers, then click **OK**.
 - h. Select the **rccfg.inf** driver, then click **Next**. A valid drive displays at the Windows installation location screen.
7. Click **Next**, then follow the on-screen instructions to complete the installation.
8. Once the OS installation is complete, open Device Manager and verify the following:
 - In the Expand Storage Controllers list, the **AMD-RAID Bottom Device** and **AMD-RAID Controller** entries are displayed.
 - In the Expand System Devices list, the **AMD-RAID Config Device** entries are displayed.
9. Remove the storage medium and Microsoft Windows OS CD-ROM or DVD from the applicable drive(s) or port.
10. Proceed to Section 6.6, Installing the AMD RAIDXpert2 Management Suite for Microsoft® Windows®, on page 67.

6.5.2 Installing AMD-RAID Drivers While Installing Linux® Operating System

Note: The Linux® operating system modules must include the `gcc+` compiler and the `pthread`s library so that the `rcadm` program can be installed properly.

6.5.2.1 Installing the AMD-RAID BIOS Drivers During a Red Hat Enterprise Linux® 7.3 64 bit (RHEL) Installation

Note: Prior to starting this procedure, obtain the AMD-RAID drivers from your system supplier or motherboard vendor. Copy the AMD-RAID drivers to a USB flash drive, following the instructions in Section 6.3.2, Copying AMD-RAID Drivers in a Linux® Environment, on page 53.

Note: When installing Red Hat Linux, use the Linux `dd` installation mode instead of the Linux expert mode.

Note: Not all of the windows indicated in this procedure will appear during the installation.

1. Power on the system.
2. Insert the USB drive that contains the AMD-RAID drivers into the USB port.

3. Insert the Red Hat operating system CD-ROM or DVD into the system's CD or DVD drive.
4. Create a bootable array by following the procedure in Section 4.5, Create Arrays, on page 37.
5. At the Red Hat Enterprise Linux welcome window, do the following:
 - a. Press the **Up** arrow, then select **Install Red Hat Enterprise Linux 7.3**.
 - b. Press **Tab**.
 - c. Type `modprobe.blacklist=ahci inst.dd nomodeset` at the end of the existing string then press **Enter**. For example, `vmlinix initrd.img.....quiet modprobe.blacklist=ahci inst.dd nomodeset`
6. At the **Driver Disk Device Selection**, press **1** (the number of the flash drive), then press **Enter**.
7. At the **Choose Driver Disk ISO** file, press **1** (the number of the `dd-rcraid-RHEL....el7.2x86_64.iso` entry), then press **Enter**.
8. At **Select Drivers to Install**, do the following:
 - a. Press **1** (the number of the `/media/DD/.....x86_64.rpm` entry), then press **Enter**. The `/media/DD/...` is selected and should look like `[X] /media/DD/.....x86_64.rpm`.
 - b. Press the **C** key, then press **Enter**.
9. At the **Driver Disk Device Selection**, press the **C** key, then press **Enter**.
10. At the **Welcome to Red Hat Enterprise Linux Screen**, do the following:
 - a. Choose the desired Language and Country.
 - b. In the bottom right corner, then click **Continue**.
11. At the **Installation Summary Screen**:
 - a. Under **Localization**, configure the following:
 - Date and Time
 - Keyboard
 - Language Support
 - b. Under **Software**, configure the following:
 - Installation Source
 - Software Selection
 - Under **Base Environments**, select **Server with GUI**.
 - Under **Add-Ons for Selected Environments**, select **Compatibility Library**.
 - In the upper left corner, click **Done**.
 - c. Under **System**, configure the following:
 - Installation Destination
 - Under **Local Standard Disks**, select **AMD-RAID Array**.
 - In the upper left corner, click **Done**.
 - Network and Hostname
 - In the bottom left corner, enter a valid Hostname.

- Select an Ethernet Port.
 - In the bottom right corner, click **Configure**.
 - Enter valid entries.
 - Click **Save**.
 - In the upper left corner, click **Done**.
12. In the bottom right corner, click **Begin Installation**.
 13. At the Configuration window, do the following:
 - a. Click **Root Password**:
 - Enter an applicable root password.
 - Re-enter the root password.
 - In the upper right corner, click **Done**.
 - b. Click **User Creation**:
 - Enter a Full Name.
 - Enter a Username.
 - Enter an applicable password.
 - Re-enter the user password.
 - In the upper right corner, click **Done**.
 14. When the Installation Complete message displays, do the following:
 - a. In the bottom right corner, click **Reboot**.
 - b. Eject and remove the USB flash drive and the installation media.
 15. At the Initial Setup of Red Hat Enterprise Linux Server 7.3, do the following:
 - a. Press **1**, then press **Enter**.
 - b. Press **2**, then press **Enter**.
 - c. Press **R**, then press **Enter**.
 - d. Press the **C** key, then press **Enter**.
 16. Login to the system and do the following:
 - a. Select a user.
 - b. Enter a password.
 17. At the Welcome window, select the desired language, then click **Next**
 18. At the Select Input Sources Window, select the desired Input Source, then click **Next**.
 19. If desired, Configure Online Accounts, then click **Next**.
 20. Click **Start using Red Hat Enterprise Linux Server**.
 21. For RHEL 7.3 64 bit installs, manually load the following el7.686 rpms.
 - a. Allow the system to boot and login as root when prompted.
 - b. Insert the RHEL 7.3 x 64 installation CD/DVD into the system.
 - c. Install the following rpms:
 - libX11...el7.i686

- libXau...el7.i686
- libxcb...el7.i686
- libXext...el7.i686
- libXi...el7.i686
- libXtst...el7.i686
- gtk2.....el7.i686
- libstdc++*.el7.i686
- libSM-*.el7.i686
- libpng12*.el7.i686
- adwaita-gtk2-theme-*.el7.i686
- libcanberra-gtk2-*.el7.i686
- PackageKit-gtk3-module-*.el7.i686

22. Open a Web Browser, then do the following:

- a. Go to rpmfind.net
- b. Search for compat-libstdc++-33
- c. Download and install the compat-libstdc++-33-3.2.3-71.el7.i686.rpm
- d. Reboot the system.

6.5.2.2 Installing the AMD-RAID BIOS Drivers during a Supported Ubuntu Desktop Installation

Note: AMD-RAIDXpert2 supports the Ubuntu 16.04 desktop operating systems.

Note: Prior to starting this procedure, obtain the AMD-RAID drivers from your system supplier or motherboard vendor. Copy the AMD-RAID drivers to the `dd` directory on a USB flash drive, following the instructions in Section 6.3.2, Copying AMD-RAID Drivers in a Linux[®] Environment, on page 53.

Note: The Ubuntu driver CD-ROM .iso image contains all Linux variations for a particular release.

Note: Some of the windows indicated in this procedure might not appear during the installation.

1. Power on the system.
2. Remove the Ethernet cable from the system.
3. Insert the Ubuntu desktop operating system CD-ROM or DVD into the system's CD or DVD drive.
4. Create a bootable array by following the procedure in Section 4.5, Create Arrays, on page 37.
5. As soon as the Ubuntu desktop kernel starts loading, press **F6** to go to **Advanced Options**.
6. Select the desired language, then press **Enter**.
7. From the list, select **Try Ubuntu without Installing**
8. Press **F6** - Other Options, then press **ESC**.

9. At the end of the Boot Options string, type the following, then press **Enter**: `break=mount modprobe.blacklist=ahci nomodeset`

Note: The string should look like the following: splash --- break=mount modprobe.blacklist=ahci nomodeset

10. When the BusyBox shell displays, perform the following steps:

- a. Insert the USB flash drive.
- b. Type the following, pressing Enter after each one:
 - `mount -t vfat /dev/sdal /tmp`

Note: /dev/sda1 may need to be changed to /dev/sdb1 or /dev/sdc1, depending on the number of devices there are.

- `cp -ap /tmp/dd /`
- `/dd/pre_install`
- `umount /tmp`
- `exit`

- c. Remove the USB flash drive.

11. Wait patiently for the Ubuntu Desktop to appear

12. Double Click the **Install Ubuntu 16.04.1 LTS Desktop ICON**

13. When the Welcome screen displays, select the desired language then click **Continue**.

14. From the **Preparing to Install Ubuntu** window, accept the defaults, then click **Continue**.

15. From the **Installation Type** window, Select **Erase Disk and install Ubuntu**, then click **Install Now**.

16. From the **Write Changes to Disks?** window, then click **Continue**.

17. Select the desired time zone, then click **Continue**.

18. Select the desired keyboard layout, then click **Continue**.

19. Enter valid entries for the following, then click **Continue**.

- a. Your name
- b. Computer name
- c. User name
- d. Password
- e. Confirm Password
- f. Click Continue

20. When the **Installation Complete** window displays, do the following:

- a. Insert the USB flash drive.
- b. Press **CTRL + ALT + T**.
- c. Type the following, pressing **Enter** after each one:
 - `sudo mount -t vfat /dev/sdal /mnt`
 - `sudo cp -ap /mnt/dd /`

- `sudo /dd/post_install`
21. Wait for the **Setup is Complete** message, then press **CTRL + D**. Click **Restart Now**, to finish the installation.
 22. When prompted, remove the CD/DVD and USB flash drive from the system, then press Enter.
 23. Reconnect the Ethernet cable.
 24. Proceed to Section 6.7, Installing the AMD RAIDXpert2 Management Suite for Linux[®], on page 68.

6.5.2.3 Install the AMD-RAID UEFI Drivers during a RHEL 7.3 64 bit Linux[®] Installation

Note: The Linux operating system modules must include the gcc+ compiler and the pthreads library, so that the rcadm program can be installed properly.

Note: Prior to starting this procedure, obtain the AMD-RAID drivers from your system supplier or motherboard vendor. Copy the AMD-RAID drivers to a USB flash drive. See Section 6.3.2, Copying AMD-RAID Drivers in a Linux[®] Environment, on page 53.

Note: When installing Red Hat Linux, use the Linux dd installation mode instead of the Linux expert mode.

Note: Not all of the windows indicated in this procedure will appear during the installation.

1. Power on the system.
2. Insert the USB drive containing the AMD-RAID drivers.
3. Insert the Red Hat operating system CD-ROM or DVD into the system's CD or DVD drive.
4. Create a bootable array by following the procedures in Section 4.5.2.1, Create an AMD-RAID Bootable Array, on page 39.
5. At the Red Hat Enterprise Linux Welcome window:
 - a. Press the Up arrow.
 - b. Select Install Red Hat Enterprise Linux 7.3 64 bit.
 - c. Press the E key.
 - d. Press the down arrow to the linuxefi /images entry
 - e. Press the **END** key.
 - f. Add "modprobe.blacklist=ahci inst.dd nomodeset" to the end of the string
 1. Example – linuxefi /images.....quiet modprobe.blacklist=ahci inst.dd nomodeset
6. Wait for the **Driver Disk Device Selection** to appear
 - a. Insert the USB drive (which contains the AMD-RAID drivers) into the USB port.
 - b. Press the **r** key
 - c. Press **Enter**
7. At the **Driver Disk Device Selection**,

- a. Press **1** – the number of the flash drive
 - b. Press **Enter**.
8. At the **Choose Driver Disk ISO** file
 - a. Press **1** – the number of the dd-rcraid-RHEL....el7 x86_64.iso entry
 - b. Press **Enter**.
 9. At the **Select Drivers to Install**
 - a. Press **1** – the number of the /media/DD/.....x86_64.rpm entry
 - b. Press **Enter**.
 - i. The /media/DD/... is now selected and should look like [X]
/media/DD/.....x86_64.rpm
 - c. Press the **C** key
 - d. Press **Enter**.
 10. At the **Driver Disk Device Selection**
 - a. Press the **C** key
 - b. Press **Enter**.
 11. At the **Welcome to Red Hat Enterprise Linux** Screen, do the following:
 - a. Choose the desired **language** and **country**.
 - b. In the bottom right corner, then click **Continue**.
 12. At the **Installation Summary** Screen:
 - a. Under **Localization**, configure the following:
 - **Date and Time**
 - **Keyboard**
 - **Language Support**
 - b. Under **Software**, configure the following:
 - **Installation Source**
 - **Software Selection**
 - Under **Base Environments**, select **Server with GUI**.
 - Under **Add-Ons for Selected Environments**, select **Compatibility Library**.
 - In the upper left corner, click **Done**.
 - c. Under **System**, configure the following:
 - **Installation Destination**
 - Under **Local Standard Disks**, select **AMD-RAID Array**.
 - In the upper left corner, click **Done**.
 - Configure Kdump
 - **Network and Hostname**
 - In the bottom left corner, enter a valid **Hostname**
 - Select an **Ethernet Port**

- In the bottom right corner, click **Configure**.
 - Enter valid entries.
 - Click **Save**.
 - In the upper left corner, click **Done**.
13. In the bottom right corner, click **Begin Installation**.
14. At the **Configuration** window, do the following:
- a. Click **Root Password**
 - Enter an applicable root password
 - Re-enter the root password.
 - In the upper right corner, click **Done**.
 - b. Click **User Creation**
 - Enter a **Full Name**
 - Enter a **Username**
 - Enter an applicable password.
 - Re-enter the user password.
 - In the upper right corner, click **Done**.
15. At the **Installation Complete** window, click **Reboot** in the bottom right corner, then eject and remove the USB flash drive.
16. At the **Initial Setup** Window
- Click **License Information**
 - Review and Select (Check Mark) **I accept the License Agreement**
 - If desired, Configure **Subscription Management Registration**
 - If not already configured, configure **Configure Network & Hostname**
 - In the upper left corner, Click **Done**
 - In the bottom right corner, Click **Finish Configuration**
17. If a pop-up appears stating that the system has to reboot
- Click **OK**
18. Login to the system
- Select a user.
 - Enter a password.
19. At the **Welcome** window,
- Select the desired **Language**
 - Click **Next**
20. At the **Typing – Select your Keyboard Layout or Input Sources** Window
- Select the desired **Input Source**
 - Click **Next**
21. If desired, Configure Online Accounts, then click **Next**.

22. Click **Start using Red Hat Enterprise Linux Server**.
23. For RHEL 7.3 64 bit installs, manually load the following el7.i686 rpms:
 - a. Allow the system to boot and login as root when prompted.
 - b. Insert the RHEL 7.3 64 bit installation CD/DVD into the system.
 - c. Install the following rpms:
 - libX11...el7.i686
 - libXau...el7.i686
 - libxcb...el7.i686
 - libXext...el7.i686
 - libXi...el7.i686
 - libXtst...el7.i686
 - gtk2.....el7.i686
 - libstdc++*.el7.i686
 - libSM-*.el7.i686
 - libpng12*.el7.i686
 - adwaita-gtk2-theme-*.el7.i686
 - libcanberra-gtk2-*.el7.i686
 - PackageKit-gtk3-module-*.el7.i686
24. Open a Web Browser and do the following:
 - a. Go to **rpmfind.net**
 - b. Search for **compat-libstdc++-33**
 - c. Download and install the **compat-libstdc++-33-3.2.3-71.el7.i686.rpm**
 - d. Reboot the system.

6.5.2.4 Installing the AMD-RAID UEFI Drivers during a Supported Ubuntu Desktop Installation

Note: AMD-RAIDXpert2 supports the Ubuntu 16.04 desktop operating system.

Note: Prior to starting this procedure, obtain the AMD-RAID drivers from your system supplier or motherboard vendor. Copy the AMD-RAID drivers to the `dd` directory on a USB flash drive, see Section 6.3.2, *Copying AMD-RAID Drivers in a Linux® Environment*, on page 53.

Note: The Ubuntu driver CD-ROM .iso image contains all Linux variations for a particular release.

Note: Not all of the windows indicated in this procedure will appear during the installation.

1. Power on the system.
2. Remove the Ethernet cable from the system.

3. Insert the Ubuntu desktop operating system CD-ROM or DVD into the system's CD or DVD drive.
4. Create a bootable array by following the procedure in Section 4.5.2.1, Create an AMD-RAID Bootable Array, on page 39.
5. Boot to the Ubuntu desktop CD-ROM or DVD. This will bring you to the GNU GRUB Window.
6. Select **Try Ubuntu without installing**
7. Press the **E** key to edit the commands before booting
8. Find the string that starts with `linux /casper/vmlinuz.efi file=/cdrom.....splash --`
 - Press the **END** key
 - At the end of the Boot Options string add the following: `break=mount modprobe.blacklist=ahci nomodeset`
Note: The string should look like: `splash --- break=mount modprobe.blacklist=ahci nomodeset`
 - Press F10, to boot.
9. When the BusyBox shell appears perform the following:
Note: If the BusyBox shell doesn't appear, reboot and try again.
 - Install the USB flash drive
 - Type: `mount -t vfat /dev/sda1 /tmp`
Note: /dev/sda1 may need to be changed to /dev/sdb1 or /dev/sdc1...depending on the number of devices.
 - Type: `cp -ap /tmp/dd /`
 - Type: `/dd/pre_install`
 - Type: `umount /tmp`
 - Type: **exit**
 - Remove the USB flash drive
10. Wait patiently for the Ubuntu Desktop to appear.
11. Double click the **Install Ubuntu 16.04.1 LTS** desktop ICON
12. From the **Welcome** window
 - Select the desired Language
 - Click **Continue**
13. From the **Preparing to Install Ubuntu** window
 - Accept the defaults
 - Click **Continue**
14. From the **Installation Type** window
 - Select **Erase Disk and Install Ubuntu**
 - Click **Install Now**
15. From the **Write Changes to Disks?** Window

- Click **Continue**
16. Select the desired Time Zone
- Click **Continue**
17. Select the desired Keyboard layout
- Click **Continue**
18. Enter valid entries for the following:
- Your name
 - Computer name
 - User name
 - Password
 - Confirm Password
 - Click **Continue**
19. When the “**Installation Complete**” window appears, do the following:
- Install the USB flash drive
 - Press CTRL+ALT+T
 - Enter: `sudo mount -t vfat /dev/sda1 /mnt`
 - Enter: `sudo cp -ap /mnt/dd /`
 - Enter: `sudo /dd/post_install`
20. Wait for the **Setup is Complete**
- Press **CTRL+ALT+D**
 - Click **Restart Now**, to finish the installation.
21. The installation will prompt the user to remove the installation media, remove the CD/DVD and USB flash drive from the system.
- When installation media has been removed
 - Press **Enter**
 - Reconnect the Ethernet Cable
22. Proceed to Section 6.7, Installing the AMD RAIDXpert2 Management Suite for Linux®, on page 68.

6.6 Installing the AMD RAIDXpert2 Management Suite for Microsoft® Windows®

Obtain the latest Catalyst executable file from your system supplier or motherboard vendor. Download the file to the system’s desktop and execute it. Follow the on-screen prompts.

See Section 8.1.1.1, Browser Setup, on page 79, for supported browsers and configurations.

6.7 Installing the AMD RAIDXpert2 Management Suite for Linux®

Obtain the AMD RAIDXpert2 Management Suite executable file (`Setup.sh`) from your system supplier or motherboard vendor. Download the `Setup.sh` file to the system’s desktop.

Table 16. Linux® Procedure for Installing the Management Suite

Element	Action
RHEL 7.3 64 bit	Manually load the following i686 rpms: <ul style="list-style-type: none"> • libX11 • libXau • libXcb • libXext • libXi • libXtst • compat-libstdc++ • gtk2 • libSM • libpng12 • adwaita-gtk2-theme • libcanberra-gtk2 • PackageKit-gtk3-module.
Ubuntu 16.04, 32-bit operating systems only	For Ubuntu 16.04, 32-bit operating system, enter the following command before executing <code>Setup.sh</code> : <pre>sudo ln -s /lib/i386-linux-gnu/libc.so.6 /lib/libc.so.6</pre>

<p>Ubuntu 16.04, 64-bit operating system only</p>	<p>For the Ubuntu 16.04, 64-bit operating system, type the following commands before executing <code>Setup.sh</code>, pressing Enter after each one:</p> <pre>sudo ln -s /lib/x86_64-linux-gnu/libc.so.6 /lib/libc.so.6 sudo apt-get install lib32z1 sudo apt-get install lib32ncurses5 sudo apt-get install libxext6:i386 sudo apt-get install libxtst6:i386 sudo apt-get install libxi6:i386 sudo apt-get install libstdc++6:i386 sudo apt-get install libgtk2.0-0:i386 sudo apt-get install libxxf86vm1:i386 sudo apt-get install libsm6:i386 sudo apt-get install gtk2-engines-murrine:i386 sudo apt-get install libcanberra-gtk-module:i386</pre>
<p>Setup.sh</p>	<p>Verify that the <code>Setup.sh</code> file is executable by right-clicking on the <code>Setup.sh</code> file on the system's desktop. From the pop-up menu, select the Properties category. Click the Permissions tab.</p>

Table 16. Linux® Procedure for Installing the Management Suite (Continued)

Element	Action
Permissions tab	Ensure that the Execute or Executable checkbox(es) is/are selected. Click Close .
Setup.sh icon	Double-click the Setup.sh icon that is on the desktop. At Do you want to run 'Setup.sh' or display its contents?, click Run . Wait while Linux runs the Management Suite installer.
Introduction window	Click Next .
License Agreement window	Select I accept the terms of the License Agreement . Click Next .
What would you like to install? window	Click Next .
Choose Install Folder window	Accept the default settings. Click Next .
Choose Shortcuts window	Click Next .
Pre-Installation Summary window	Review the selections. If they are okay, click Install . <i>Note: The Installing the AMD RAIDXpert2 Management Suite window appears, showing the progress of the installation.</i>
Install Complete window	Click Done .

6.8 Installing the AMD RAIDXpert2 Graphical User Interface (GUI)

This section provides instructions for installing the AMD RAIDXpert2 GUI for Linux. For information on using the GUI, see Chapter 8, AMD RAIDXpert2 Graphical User Interface (GUI), on page 79.

6.8.1 RHEL Linux® – AMD RAIDXpert2 Web GUI Installation

- Copy xampp-linux x64-7.1.6-0-installer.run to the system's desktop
 - Open a terminal / console window and cd to /root/Desktop. (or similar)
 - Enter into Super User mode: su

- Enter: `./xampp-linux-x64-7.1.6-0-installer.run --mode unattended --disable-components xampp_developer_files`
2. Enter:
 - `cd /opt/raidxpert2/htdocs`
 - Enter: `cp -rv raidxpert2 /opt/lampp/htdocs`
 3. To start **lampp**, type the following, then press **Enter**:
 - `/opt/lampp/lampp startapache`

Note: This must be done after each system reboot.

Note: rc_cgi and lampp must be running for the Web GUI to function correctly.
 4. To start **rcpopup**, type the following, then press **Enter**:
 - `/opt/raidxpert2/bin/rcpopup &`

Note: This must be done after each system reboot.
 5. Click the **RAIDXpert2 Desktop Icon**
 6. Enter the following default credentials:
 - a. Username: `admin`
 - b. Password: `admin`
 7. Create a new username and password, and log into the system again with the new credentials.

6.8.2 Ubuntu – AMD RAIDXpert2 Web GUI Installation

1. Copy `xampp-linux-x64-7.1.6-0-installer.run` to the system's Desktop.
 - Open a terminal / console window and `cd` to `/root/Desktop`. (or similar)
 - Enter: `sudo ./xampp-linux-x64-7.1.6-0-installer.run --mode unattended --disable-components xampp_developer_files`
2. Enter:
 - `cd /opt/raidxpert2/htdocs`
 - `sudo cp -rv raidxpert2 /opt/lampp/htdocs`
3. To start **lampp**, type the following, then press **Enter**:
 - `sudo /opt/lampp/lampp startapache`

Note: This must be done after each system reboot.

Note: rc_cgi and lampp must be running for the Web GUI to function correctly.
4. To start **rcpopup**, type the following, then press **Enter**:
 - `/opt/raidxpert2/bin/rcpopup &`

Note: This must be done after each system reboot
5. Click the **RAIDXpert2 Desktop Icon**.
6. Enter the following default credentials:

- a. Username: **admin**
 - b. Password: **admin**
7. Create a new username and password, and log into the system again with the new credentials.

Chapter 7 RAID Software Update

7.1 Purpose

This Chapter is designed to assist the user update their System to the latest released software.

This chapter describes the steps needed to update the AMD-RAID drivers installed on the following Operating Systems:

- Microsoft® Windows® 7 32 bit and 64 bit
- Microsoft Windows 10 32 bit and 64 bit
- Red Hat Enterprise Linux® (RHEL) 7.3 64 bit
- Ubuntu Desktop Linux 16.04.1 32 bit and 64 bit

7.2 System Overview Process

A generic System update process is described below.

1. Power-on the System.
2. Log into the System.
3. Copy the AMD RAIDXpert2 Installer to the Systems Desktop.
 - Windows – Latest Catalyst from AMD (to perform manually, use Setup.exe)
 - Linux – Setup.sh
4. Run the AMD RAIDXpert2 Installer to update the AMD RAIDXpert2 Management Suite.
5. Update the AMD-RAID drivers.
6. Reboot the System.

IMPORTANT: *To protect your data; always perform a backup prior to installing any new, major hardware or software.*

7.3 Updating the AMD RAIDXpert2 Management Suite.

7.3.1 Copy the AMD RAIDXpert2 Installer to the Systems Desktop: Windows®

1. Power-on the System.
2. Obtain the latest Catalyst executable file from your system supplier or motherboard vendor. Download the file to the Systems Desktop and execute it. Follow the on-screen prompts.

7.3.1.1 Steps to Update RAIDXpert2 Management Suite Manually

1. Open a browser and access the Web Site of your system supplier or motherboard vendor.
2. Download the AMD RAIDXpert2 Installer (**setup.exe**) from the web site and copy it to the Systems Desktop.
3. Open a Command Prompt terminal
Enter: `cd \Users\user_name\Desktop`
Enter: `setup.exe -I silent`

7.3.2 Copy the AMD RAIDXpert2 Installer to the Systems Desktop: Red Hat Linux®

1. Power-on the System.
2. Go to a browser and access the Web Site of your system supplier or motherboard vendor.
3. Download the AMD RAIDXpert2 Installer (**setup.sh**) and copy it to the Systems / directory.
4. Open a console / terminal window and enter the following :
5. `./setup.sh -i silent cd /opt/raidxpert2/htdocs cp -rv raidxpert2 /opt/lampp/htdocs`

Note: Enter – \cp -rv raidxpert2 /opt/lampp/htdocs to avoid answering y to all entries.

7.3.3 Copy the AMD RAIDXpert2 Installer to the Systems Desktop: Ubuntu Linux®

1. Power-on the System.
2. Go to a browser and access the Web Site of your system supplier or motherboard vendor.
3. Download the AMD RAIDXpert2 Installer (**setup.sh**) and copy it to the Systems / directory.
 - For Ubuntu 32-bit OS, enter the following commands before executing Setup.sh:
`sudo ln -s /lib/i386-linux-gnu/ libc.so.6 /lib/libc.so.6`
 - For Ubuntu 64-bit OS, enter the following commands before executing Setup.sh:
`sudo ln -s /lib/x86_64-linux-gnu/ libc.so.6 /lib/libc.so.6`
4. Open a console / terminal window and enter the following
5. `sudo ./setup.sh -i silent cd /opt/raidxpert2/htdocs sudo cp -rv raidxpert2 /opt/lampp/htdocs`

Note: Enter – \cp -rv raidxpert2 /opt/lampp/htdocs to avoid answering y to all entries.

7.4 Updating the AMD-RAID Drivers

7.4.1 Windows® Drivers

1. Go to a browser and access the Web Site of your system supplier or motherboard vendor.
2. Download the AMD-RAID Drivers from the Web Site and copy it to the Systems C: drive.
3. **Open Computer Management -> Device Manager.**
4. Expand **Storage Controllers.**
5. Select the first **AMD-RAID Bottom Device**

- **Right Click** and select **Update Driver Software**
- Click **Browse my computer for driver software.**
- Click **Browse**, set the path to the Systems C drive.
- Click **OK.**
- Click **Next**

Note: if a Window Security Window pops up, select Install this driver software anyways.

- Click **Close**
- At System Settings Change pop up, Click **No.**

6. Select the first AMD-RAID Controller
 - **Right Click** and select **Update Driver Software**
 - Click **Browse my computer for driver software.**
 - Click **Browse**, set the path to the Systems C drive.
 - Click **OK**
 - Click **Next**

Note: if a Window Security Window pops up, select Install this driver software anyways.

- Click **Close.**

7. At System Settings Change pop up, Click **No**
8. Expand **System Devices.**
9. Select **AMD-RAID Config Device**

- **Right Click** and select **Update Driver Software**
- Click **Browse my computer for driver software.**
- Click **Browse**, set the path to the Systems C drive.
- Click **OK**
- Click **Next**

Note: if a Window Security Window pops up, select Install this driver software anyways.

- Click **Close**

10. Reboot the System.

7.4.2 Linux[®] Drivers

7.4.2.1 RHEL

1. Insert a USB flash drive containing the AMD-RAID driver disk iso image.
2. Copy the dd-rcraid-RHEL7...86_64.iso file to the Systems Desktop
3. Right Click on the dd-rcraid-RHEL7...8x_64.iso and select Extract Here
4. In a terminal / console window and enter the following:

- `cd /root/Desktop/dd-rcraid-RHEL7...x86_64/rpms/x86_64`
- `rpm -i --force kmod-rcraid-6.0.0-3.10...rpm`

Note: If command doesn't work, enter `chmod 777 kmod-rcraid.....rpm`

5. Wait for command to complete.
6. Reboot the System.

Note: remember to remove the USB Flash drive

7.4.2.2 Ubuntu

Warning: *If the systems kernel has been updated, perform Section 3.2.2 before the system is rebooted. Failing to do so may result in the system failing to boot.*

1. Open a terminal / console window.
 - a. Enter - `uname -r`
 - b. Document the kernel version. (i.e., - 4.2.0-16-generic)
2. Open the Ubuntu Software Center
 - a. In the upper right corner, search for “**kernel header v.w.x yz**”
 - ii. Where v.w.x yz is the documented kernel version
 - b. Select all that relate to the Systems kernel version
 - c. Click **Install**
 - i. Example: 4.2.0-16-generic
 - d. In the upper right corner, search for “**build-essential**”
 - e. Select “**build-essential**”
 - f. Click **Install**
3. Change directory to the RAIDXpert2 driver_sdk directory and enter the following:
 - `cd /opt/raidxpert2/driver_sdk`
 - `sudo ./install`

Note: If command doesn't work, sudo `chmod 777 install.sh`

4. Wait for command to complete.
5. Reboot the System.

7.5 Updating the AMD-RAID Windows® 7 Drivers to AMD-RAID Windows® 10 Drivers

1. Power on the System and allow it to completely boot.
2. Verify that the System that was running Windows 7, has been completely updated to Windows 10.
3. Obtain the latest Catalyst executable file from your system supplier or motherboard vendor. Download the file to the Systems Desktop and execute it. Follow the on-screen prompts.

7.5.1 Steps to Update the RAID Drivers Manually

1. Go to a browser and access the Web Site of your system supplier or motherboard vendor.
2. Download the AMD-RAID Drivers from the web site and copy it to the Systems C: drive.
3. Open **Computer Management -> Device Manager**.
4. Expand **Storage Controllers**.
5. Select the first **AMD-RAID Bottom Device**

- **Right Click** and select **Update Driver Software**
- Click **Browse my computer for driver software**.
- Click **Browse**, set the path to the Systems C drive.
- Click **OK**.
- Click **Next**

*Note: if a Window Security Window pops up, select **Install this driver software anyways**.*

- Click **Close**.
- At System Settings Change pop up, Click **No**.

6. Select the first **AMD-RAID Controller**

- **Right Click** and select **Update Driver Software**
- Click **Browse my computer for driver software**.
- Click **Browse**, set the path to the Systems C drive.
- Click **OK**
- Click **Next**

*Note: if a Window Security Window pops up, select **Install this driver software anyways**.*

- Click **Close**

7. At System Settings Change pop up, Click **No**.
8. Expand System Devices.
9. Select **AMD-RAID Config Device**

- **Right Click** and select **Update Driver Software**
- Click **Browse my computer for driver software.**
- Click **Browse**, set the path to the Systems C drive.
- Click **OK**
- Click **Next**

*Note: if a Window Security Window pops up, select **Install this driver software anyways.***

- Click **Close**
- Reboot the system.

Chapter 8 AMD RAIDXpert2 Graphical User Interface (GUI)

8.1 Start RAIDXpert2

RAIDXpert2 can be accessed using a web browser or Windows shortcut.

8.1.1 Web-Browser Access

8.1.1.1 Browser Setup

- Use Chrome version 20, Firefox version 14, Internet Explorer 8, or Safari 6, or a greater version of each.
- To optimize the display, use a color monitor and set its color quality to the highest setting.
- To navigate beyond the Sign In page (with a valid user account):
 - Set the browser's local-intranet security option to medium or medium-low. For Internet Explorer 8, adding the controller's network IP address as a trusted site can avoid access issues.
 - Verify that the browser is set to allow cookies at least for the IP address of the controller.
 - To see the help window in Microsoft Internet Explorer, you must enable pop-up windows.

8.1.1.2 Signing In Using a Web Browser

1. In the web browser's address field, type the IP address of a controller network port and press **Enter**.
2. The AMD RAIDXpert2 Management Tool Login is displayed. If the Login page does not display, verify that you have entered the correct IP address.
3. On the Login page, enter the name and password of a configured user. The default user name and password are admin and admin.

Note: Both usernames and passwords are case-sensitive.

4. Select a language at the drop-down menu.
5. Click Submit. If the system is available, the RAIDXpert2 GUI page is displayed; otherwise, a message indicates that the system is unavailable.

8.1.1.3 Tips for Signing In and Signing Out Using a Web Browser

- Do not include a leading zero in an IP address. For example, enter 10.1.4.33 not 10.1.4.033.

- Multiple users can be signed in to each controller simultaneously.
- For each active RAIDXpert2 session an identifier is stored in the browser. Depending on how your browser treats this session identifier, you might be able to run multiple independent sessions simultaneously. Internet Explorer can run separate RAIDXpert2 sessions if you select File > New Session. If you do not select a new session, all instances of Internet Explorer share the same session.
- End a RAIDXpert2 session by selecting Options > Logout. Do not simply close the browser window.

8.1.2 Desktop Shortcut Access

8.1.2.1 Signing In Using the RAIDXpert2 Desktop Shortcut

1. Launch the AMD RAIDXpert2 Management Tool using by double-clicking the RAIDXpert2 **desktop shortcut**.
2. The **AMD RAIDXpert2 Management Tool Login** is displayed. If the Login page does not display, verify that you have used the correct shortcut.
3. Select a language at the drop-down menu.
4. On the **Login** page, enter the name and password of a configured user. The default user name and password are admin and admin.

Note: Both usernames and passwords are case-sensitive.

5. Click **Submit**. If the system is available, the RAIDXpert2 GUI page is displayed; otherwise, a message indicates that the system is unavailable.

8.2 Password Protection

When the system displays a window that prompts you to choose a username and password, use the procedure below.

1. In the Username field, enter the new username.
2. In the Password field, enter the new password. Follow the guidelines in Section 8.2.1, Things to Know About Passwords, on page 80.
3. In the Confirm New Password field, re-enter the new password.

Note: Both usernames and passwords are case-sensitive.

4. Click **Submit**.

8.2.1 Things to Know About Passwords

- RAIDXpert2 cannot be opened without a password. Create a password that is easily remembered.
- The password must be 4 - 20 characters long.
- The password is case-sensitive.

- The application does not track previous passwords unless enabled through your web browser.
- To change an existing password, see Section 8.2.2, Change a Password at the Options Menu, on page 81.
- If a user forgets the username or password, delete rc_login.txt to restore the default user name and password (admin and admin).

8.2.2 Change a Password at the Options Menu

Note: Both usernames and passwords are case-sensitive.

1. At the Options menu, select **Password**.
2. The Choose a new Username and Password window displays.
3. In the Old Password field, enter the default password you used to login.
4. In the New Password field, enter the new password. Follow the guidelines in Section 8.2.1, Things to Know About Passwords, on page 80.
5. In the New Password field, re-enter the new password.
6. Click **Submit**.

8.3 Help and About Windows[®]

To view the software version and build number for the GUI, select About at the Help menu. The AMD RAIDXpert2 Driver Version and GUI Version displays.

For customer support, select **Help > User Guide**. A pdf version of this document will display. A pdf reader program will be necessary to view it.

For further customer support, contact your system supplier or motherboard vendor.

8.4 Reviewing the RAIDXpert2 GUI

8.4.1 The Array View Section of the Array Status Window

8.4.1.1 Elements of the Array View Section

The Array View section presents a graphical view of array properties. Table 17 provides information about the elements of the Array View section.

Table 17. Elements of the Array View Section, Array Status Window

Element	Description
Controller Name	The RAIDXpert2 controller for the arrays displayed below it.
Array	The number assigned to an array.

Table 17. Elements of the Array View Section, Array Status Window (Continued)

Element	Description
Array name	The name assigned to an array.
RAID Level	The RAID level of the array.
Disk Number	The number assigned to disks in an array.
Disk Manufacturer	The manufacturer of disks in an array.
Disk Model Number	The model number of the disks in an array.

8.4.2 The Disk List Section of the Array Status Window

8.4.2.1 Elements of the Disk List Section

The Disk List section provides information about all disks assigned or available to arrays. Table 18 provides information about the elements of the Disk List section.

Table 18. Elements of the Disk List Section, Array Status Window

Element	Description
Disk	Disk number.
Capacity	Disk capacity: 1 MB = 1,000,000 bytes 1 GB = 1,000,000,000 bytes <i>Note: Because the ATA storage industry has standardized the meanings of MB as 1,000,000 bytes and GB as 1,000,000,000 bytes, RAIDXpert2 reports the same units</i>
Port Type	Type (SATA) and negotiated speed (not the speed of the port type).
GS	Indicates if the disk is assigned as a global spare.
State	State of the disk (Online, Offline, SMART Error).
Type	Disk type (Disk, Legacy, New).
Model	Disk manufacturer's model number.

Table 18. Elements of the Disk List Section, Array Status Window (Continued)

Element	Description
Serial No.	Disk manufacturer's serial number.
Firmware	Disk manufacturer's firmware version.
Space Available	Total amount of space unused on the disk.
Largest Available	Largest contiguous unused space on the disk.
Features	Information about port communication and physical disk cache settings.

If a disk is missing from the Disk List, the most likely cause is:

- A loose cable. Make sure that all disk cables are connected, then perform a rescan.
- A disk that is not fully seated in its bay or slot. Make sure that the disk is inserted completely in its bay or slot, then perform a rescan.

For more information, see Section 8.5.2, Rescan Disks, on page 87.

8.4.3 The Array List Section of the Array Status Window

8.4.3.1 Elements of the Array List Section

The Array List section provides information about the arrays. Table 19 provides information about the elements of the Array List section.

Table 19. Elements of the Array List Section, Array Status Window

Element	Description
Device	The array number.
Partition	Drive letter that was assigned to this array during the partition process. (A blank space appears if the array has not been partitioned.) <i>Note: If a dynamic volume is created on an array, RAIDXpert2 cannot retrieve the volume's drive letter.</i>
Array Name	User-created name for the array.
Type	The RAID level (RAID type) or LEGACY.

Table 19. Elements of the Array List Section, Array Status Window (Continued)

Element	Description
Total Capacity	Total capacity: 1 MB = 1,000,000 bytes 1 GB = 1,000,000,000 bytes <i>Note: Because the ATA storage industry has standardized the meanings of MB as 1,000,000 bytes and GB as 1,000,000,000 bytes, RAIDXpert2 reports the same units.</i>
State	State of the array (NORMAL, CRITICAL, OFFLINE).
Task	Task type, if in progress (TRANSFORM, CHECK, CHECK_BITMAP, CREATE, RESTORE, ZERO, SECURE_ERASE).
Task State	The state of the task (STARTED, PAUSED, COMPLETED); the progress of the task is given in the Array View section.
Pri	Task priority if a task is in progress.
Scan	Background Array Scan enabled? (Yes/No).
Cache	Current cache setting (NC = No Cache, R = Read Cache, WB = Write Back Cache, RW = Read/Write Cache).

8.4.4 The Event View Section of the Array Status Window

8.4.4.1 Elements of the Event View Section

The Event View section is an optional-view section. It can be displayed or hidden by selecting View > Event View.

The information in the Event View is linked to the View Log. The View Log displays user-initiated tasks or actions, and system-generated notifications and events. The View Log can be accessed by selecting View > Log.

The Event View provides information about the events. Table 20, on page 85, provides information about the elements of the Event View section.

Table 20. Elements of the Event View Section, Array Status Window

Element	Description
#	The number of the event.
Date	The date and time at which the event occurred.
Event	The RAIDXpert2 Asynchronous Event Notification (AEN) number of the event.
Priority	The notification priority of the event: Low, Informational, Warning, Critical, or Fatal.
Text	A brief description of the event.

8.4.5 Array and Disk Commands

The Array and Disk menus of the Array Status window contain lists of commands. The commands allow the system user to initiate or modify array- and disk-related tasks.

Not all commands are available for an array or for the system. Availability depends on:

- The tasks that can be performed with the system's license level.
- The RAID level of an array. For example, a Consistency Check can be performed only on arrays at a redundant RAID level.
- The remaining capacity of the disk drives. For example, if a system has three disk drives and large arrays have used all of the capacity on two of the disks, only non-redundant Volume arrays can be created on the remaining disk. Certain commands are not available with a non-redundant array.

Table 21 provides page numbers for each command.

Table 21. Commands at the Array and Disk Menus

Array Commands	See Detailed Information on this Page	Disk Commands	See Detailed Information on this Page
Create	page 89	Initialize	page 86
Name	page 91	Rescan	page 87
Transform	page 91	Properties	page 87
Prepare to Remove	page 95	Options	page 87
Delete	page 95		
Modify Cache Settings	page 97		
Task	page 98		
Check Consistency	page 98		
Background Array Scan	page 100		
Remove Spares	page 100		
Hide	page 101		
Secure Erase	page 101		

8.5 Working with Disks

8.5.1 Initialize Disks

When a disk is initialized, RAIDXpert2 configuration information (metadata) is written to the disks. If a disk is new and has not been used before, or if it is a legacy disk, it must be initialized before it can be used in a RAIDXpert2 array. After a disk is initialized, it appears as Disk in the Disk List.

Note: All new disks and legacy disks will have an associated array. You must delete the array in order to initialize the disk.

8.5.1.1 To Initialize Disks

1. At the **Disk** menu, select **Initialize**. The Initialize Disk window displays.

2. Select the disk(s) to be initialized, by selecting the box next to the disk(s).
3. Click **Initialize Selected**.

8.5.2 Rescan Disks

The Rescan Command Performs the Following Actions:

- Rescans the SATA channels that search for new, legacy, or removed disks.
- Rereads the configuration information from each disk.

When a disk is offline, it might be brought online by using a rescan. A rescan also stops and then automatically resumes all tasks.

To rescan disks, select **Rescan** at the **Disk** menu.

8.5.3 Change Cache Properties for Disks

The Read Ahead and Write Back Cache properties can be changed if the disks support this option. The default settings are:

- Read Ahead: enabled.
- Write Back Cache: enabled.

CAUTION: *Leaving Write Back Cache enabled can increase the likelihood of data being corrupted if the system experiences a power interruption or unexpected shutdown.*

Note: *A disk's cache setting cannot be changed if a task is active for the array. The cache settings are enabled when the task is finished.*

8.5.3.1 Change Disk Caching Properties

1. At the Disk menu, select **Properties**.
2. The Properties window opens.
3. Select the disks you want to change the properties of.
4. Click **Enable** or **Disable** for the desired settings.

Note: *Each time Enable or Disable is clicked, the disk selection clears. To change multiple settings on one disk, select the disk before clicking each setting.*

8.5.4 Assign Spares

Spare disks allow an array to be rebuilt when a disk fails. Global spares can be used in any array, while dedicated spares are assigned to a specific array.

8.5.4.1 Assign a Disk as a Dedicated or Global Spare

1. In the Disk List section, select a disk.
2. At the Disk menu, select **Options**.

3. Options for Disk Device displays in the Disk List panel.
4. Perform one of the following actions:
 - To use the disk as a dedicated spare, select **Assign as Dedicated Spare**.

Note: The capacity of a dedicated spare must be equal to or larger than the capacity of the smallest disk in the array.

- To use the disk as a global spare, select Assign as Global Spare.
5. Click Confirm.

8.5.5 Legacy Disks

A legacy disk is a disk that contains valid data from a non-RAID controller.

A legacy disk appears in RAIDXpert2 (and in the BIOS Configuration Utility / RAIDXpert2 Configuration Utility (HII)) with a corresponding legacy array. When the legacy disk is initialized in RAIDXpert2 (or in the BIOS Configuration Utility / RAIDXpert2 Configuration Utility (HII)), the legacy array disappears.

CAUTION: A legacy disk can contain valid data. When a legacy array is deleted the data is lost.

8.5.5.1 Legacy Disk and New Disk

Table 22 provides information on how disks appear in RAIDXpert2 web utility and in the BIOS Configuration Utility.

Table 22. New and Legacy Disks, as They Appear in the BIOS Configuration Utility / RAIDXpert2 Configuration Utility (HII) and RAIDXpert2

Status of the Disk	RAIDXpert2 Web Utility	In the BIOS Configuration Utility/RAIDXpert2 Configuration Utility (HII)
New, un-initialized disk.	The disk appears as a new disk with a legacy array. When the new disk is initialized, its state changes to Online (or similar).	The disk appears as a new disk (the disk can appear with a legacy array). When the new disk is initialized, RAIDXpert2 configuration data is written to the disk. The disk state changes to Online.

<p>A disk containing non-RAIDXpert2 configuration data.</p> <p>CAUTION: <i>A legacy disk can contain valid data. When a legacy array is deleted, or when its corresponding legacy disk is initialized, the data is lost.</i></p>	<p>The disk appears as a legacy disk with a legacy array. When the legacy array is deleted, the legacy array disappears and the legacy disk type changes to Disk. The disk can now be used in RAIDXpert2 arrays.</p>	<p>The disk appears as a legacy disk with a legacy array. When the legacy array is deleted the state of the legacy disk changes to Empty. The disk can now be used in RAIDXpert2 arrays.</p>
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See Chapter 8, AMD RAIDXpert2 Graphical User Interface (GUI), on page 79, for the disk initialization procedure and the appearance of legacy disks in the BIOS Configuration Utility.

8.6 Working with Arrays

8.6.1 Create and Format Arrays

RAIDXpert2 allows the partitioning and creation of as many as eight arrays across the system's disks. Portions of disks can be used to create arrays, at the same time that other arrays use different portions of the same disks.

8.6.1.1 Before You Begin...

Review the issues and recommendations indicated in Table 23.

Table 23. Creating Arrays: Issues and Recommendations

Issues	Recommendations
Access to arrays	The creation of arrays, even redundant arrays, allows users immediate access to the arrays (unless the Zero Create option is used during the Create process).
Array numbers	Array numbers are valid only for a given boot, and can be different in the BIOS Configuration Utility and RAIDXpert2. If a permanent label is required, use the Array Naming feature described in Section 8.6.2, Name Arrays, on page 91.
Array size	The array size of the new array is limited to 2.199 TB on some versions of Windows and Linux. Refer to the operating system documentation for details on maximum array sizes.
Number of arrays	In some circumstances, more than eight arrays are possible. They might appear to function properly, but are not supported by AMD-RAID.

System reboot	When the system reboots, the creation process continues where it left off.
---------------	--

8.6.1.2 Create an Array

8.6.1.2.1 Select an Array and Cache

1. At the Array menu, select **Create**.
2. Select the disk(s) to include in the array by checking the box next to the desired disk(s) in the **Select Active Disks:** field.

Note: Click **All** to select all disks, or click **Unused** to select disks that are not currently used in an array.

3. Enter a name for the array in the **Array Name:** field.

Note: The following characters are not allowed in an array name

() ^ , | = “ ” .

4. Select an array type at the **Array Type:** drop-down menu.
 5. At the **Organized As:** drop-down menu select an option.
- Note:* The *Organized As:* drop-down menu only displays options for advanced management of a RAID10 configuration if you selected RAID10.
6. Enter the capacity in the **Capacity:** field. The maximum available capacity changes with:
 - The disks that are selected.
 - The RAID level of the array.
 7. Select a cache option at the Cache Options: drop-down menu. (The default is Read and Write Back Cache.)
 8. Check Background Array Scan to enable background array scanning. (A background array scan checks the sectors of the disks in an array for potential problems. A background array scan runs continuously, until the user stops it by accessing Array > Background Array Scan > Stop).

Note: See Section 8.6.12, Scan an Array in the Background, on page 100, for details.

9. Check Skip Initialize to skip initialization.

CAUTION: Creating a redundant array with Skip Initialization selected can result in data corruption.

10. Check Leave Existing Data Intact if an array is lost or deleted, and the user immediately creates a replacement array of the same characteristics. This leaves the data on the disks of the lost or deleted array untouched when the replacement array is created. See Table 42, on page 127, for additional information.

11. Check Zero Create to write zeros on the created array. If Zero Create is used, the array is not immediately available (the array is hidden from the operating system during the Create process).
12. Click Create to create the array.

8.6.1.3 Partition and Format an Array

Each operating system has different names and paths for partitioning and formatting arrays and as such are outside the scope of this document. For more information, see your operating system's user documentation.

8.6.2 Name Arrays

Naming an array can be useful when creating backups. It makes an array easy to identify in a list of arrays.

1. In the **Array View** section, select the array to name.
2. At the **Array** menu, select **Name**. The **Array Name** window displays.
3. Type the desired name in the blank field.

Note: The following characters are not allowed in an array name:

() ^ , | = " " .

4. Click **OK**. The array name appears in the Array List and in the BIOS Configuration Utility (only 17 characters of the name are displayed in the BIOS Configuration Utility).

8.6.3 Transform Arrays

With the Transform task, an array can be:

- Transformed from one RAID level to almost any other RAID level. This function is also referred to as Online RAID Level Migration (ORLM).
- Expanded dynamically, even under I/O load, by adding disks to the array to increase the capacity of the array. This function is also referred to as Online Capacity Expansion (OCE).

8.6.3.1 Before You Begin

Review the issues and recommendations indicated in Table 24.

Table 24. Transforming Arrays: Issues and Recommendations

Issues	Recommendations
--------	-----------------

Array size	An array cannot be transformed to a smaller-sized array. The transformed array must be the same size as or larger than the original array.
Array size limits	The array size of the transformed array is limited to 2.199 TB on some versions of the Windows and Linux operating systems. Refer to the operating system documentation for details on maximum array sizes.
Disk failure during a Transform	If a disk fails while the Transform task is in progress, no data is lost as long as the source and destination RAID levels are redundant. If a spare has been assigned to the destination array, a fail-over task starts as soon as the Transform completes (if the spare is available after the Transform).
Multiple arrays	If there are multiple arrays, it might not be possible to transform some of the arrays to a larger size. If, in the future, an array needs to be expanded in size, it is best to configure the available space as a single array.

Table 24. Transforming Arrays: Issues and Recommendations (Continued)

Issues	Recommendations
Task control commands	When using task control commands, a Transform task can only be paused or resumed but not removed. To end a Transform task, pause and delete it. <i>Note: If a task is paused and then deleted, the array is deleted. Deleting a task is the same as deleting an array. Data loss occurs when a task is deleted. Please ensure that data is backed up prior to deleting a task involving a Transform or a Restore.</i>
System reboot during a Transform	If the system reboots during a Transform, the Transform continues where it left off.

8.6.3.2 Transform an Array

1. In the Array View section, select the array to transform.
2. At the Array menu, select Transform.

Note: If the system window is not wide enough, only the Destination View is displayed.

3. Select all the desired disks for the array (including disks that might be already in the array) by selecting the box next to the drive in the Disk List section.

*Note: Click **Same** to select all disks currently used in the array, **All** to select all disks, or **Unused** to select disks that are not currently used in an array.*

4. Select the RAID level to be transformed at the Array Type: drop-down menu.
5. At the Organized As: drop-down menu select an option.

Note: The Organized As: drop-down menu only displays options for advanced management of a RAID10 configuration if you selected RAID10.

6. Expand the array by entering the size of the new array in the Capacity: field. The maximum available capacity changes with:

- The disks that are selected.
- The RAID level of the array.

Note: If a Transform is not possible, the Commit option is not enabled. A typical reason preventing a Transform is insufficient available space on the disks.

7. Click Commit.

Note: Unless the transformation is instantaneous, the Array Status window updates to show the source and destination arrays, along with the progress of the transformation.

8.6.3.3 Access Additional Space

After an array has been transformed to a larger size, use the operating system tools to access the additional space.

There are several possible methods for expanding the existing file system on an array that has been transformed to a larger size:

- Microsoft® provides a command prompt utility called Diskpart.exe that can expand any NTFS file system without requiring a reboot. The Diskpart.exe utility version to use depends on the version of Windows being run. The Diskpart.exe utility can be found on the CD that comes with some versions of Windows, or at the Microsoft website (<http://www.microsoft.com>) for others. Use the correct version for the operating system.
- For arrays formatted with FAT32, use a third-party application, such as PartitionMagic from PowerQuest Corporation.

8.6.4 Restore (Rebuild) Arrays

With the Restore task, a redundant-type array whose state has changed to Critical can be restored (rebuilt) in one of two ways:

- By assigning a dedicated spare to the array.
- By creating a global spare or by using an existing global spare. (An existing global spare automatically starts restoring a redundant-type array after the array's state changes to Critical.)

An array in an Offline state cannot be restored. This means that non-redundant arrays (Volume, RAID0) cannot be restored: when a single disk in a non-redundant array fails, the array state changes to Offline.

Note: If a Critical redundant array that is being restored loses a second disk (RAID1), or loses a second disk in the same mirror set (RAID10), the Restore task fails. The array must be re-created from backup storage data.

8.6.4.1 Before You Begin

- Make sure that the disk chosen as the dedicated spare or global spare has sufficient available capacity to restore the array. The capacity of the spare disk must be equal to or larger than the capacity of the smallest disk in the critical array.
- Know how to create a global or dedicated spare. See Section 8.6.13, Add or Remove Dedicated Spares, on page 100 or Section 8.6.14, Add or Remove Global Spares, on page 101.

8.6.4.2 Restore a Critical Array

1. In the Array View section, select the critical array.

2. At the **Disk List** section, **double click on** a disk.
3. At the **Disk** menu, select **Options**. Options for **Disk Device** displays in the **Disk List** panel. Perform one of the following actions:
 - To use the disk as a dedicated spare, select **Assign as Dedicated Spare**.
 - To use the disk as a global spare, select **Assign as Global Spare**.
4. Click **Confirm**.

8.6.5 Prepare to Physically Remove an Array

8.6.5.1 Physically Remove an Array

***CAUTION:** Prior to removing an array, remove its drive letter (Windows) or unmount the array (Linux).*

1. In the **Array View** section, select the array to remove.
2. At the **Array** menu, select **Prepare to Remove**.
3. At the **Prepare to Remove** window, click **Yes**. The array and all associated disks disappear from the **Array Status** window.
4. Remove the first disk from the system.
5. When the **Drive Removed** window displays, click **Cancel**.
6. Remove the remaining disks in the array.
7. When all disks in the array are removed from the system, select **Rescan** at the **Disk** menu.

8.6.5.2 Array Migration

The disks in an array, after being removed from one system with a RAIDXpert2 controller, can be migrated to another system with a RAIDXpert2 controller. The disks and array(s) appear in the second system, in Disk Management, the BIOS Configuration Utility, and RAIDXpert2, as normal RAIDXpert2 disks and array(s).

If the disks from a RAIDXpert2 system are migrated to a non-RAIDXpert2 Windows-based system, the disks appear in Disk Management of the second system as healthy, unknown partitions. To use the disks, use Disk Management to delete the RAIDXpert2-created partitions and to create Windows partitions on the disks.

***CAUTION:** All data contained in a RAIDXpert2 array are lost if the RAIDXpert2 disks of the array are migrated to a non-RAIDXpert2 system.*

8.6.6 Delete Arrays

***CAUTION:** Deleting an array permanently destroys all data that is on the array. This action cannot be undone and it is very unlikely the data can be recovered.*

8.6.6.1 Before You Begin

Review the issues and recommendations indicated in Table 25.

Table 25. Deleting Arrays: Issues and Recommendations

Issue	Recommendation
Drive letters or partitions	Remove drive letters or partitions from the array using procedures in your operating system. Each operating system has different names and paths for removing drive letters or partitions and as such are outside the scope of this document. For more information, see your operating system's user documentation.
Operating system impact on arrays	If the array is not being used by the operating system, the array can be deleted at any time, even while tasks are running on the array. If the array is being used by the operating system, the array cannot be deleted. Therefore, a RAIDXpert2 bootable array cannot be deleted in RAIDXpert2. A RAIDXpert2 bootable array can only be deleted in the BIOS Configuration Utility.

8.6.6.2 Delete an Array

1. In the Array Status window, select the array to delete.
2. At the Array menu, select Delete. A windows opens, warning about deleting the array.
3. Click **OK**. The array disappears from the Array View section.

Note: Also see Section 4.7, *Delete Arrays*, on page 39.

8.6.6.3 Recreate a Deleted Array

If an array is deleted, it might be possible to recreate the array. See Table 42. *Recreate a Deleted Array*, on page 127.

8.6.7 Change Cache Settings for Arrays

Table 26 provides information about the four array-caching options available.

Table 26. Cache Array Options

Option	Description
No Cache	I/O requests are translated and passed to the disks without keeping a cached copy of the data available for future requests
Read Cache	Data reads are cached, if appropriate. This option performs sequential Read Ahead, when necessary
Write Back Cache	Data writes are cached. This setting is intended for advanced users who understand the implications of Write Back caching
Read + Write Back Cache (default setting)	Both Read and Write Back Cache options can be selected

Note: Cache options cannot be changed while a task is active on the array. They can be changed at any other time, including while I/O is running.

8.6.7.1 Change Cache Settings

1. In the **Array View** section, select the array on which to change caching options.
2. At the Array menu, select **Modify Cache Settings**.
3. Choose **No Cache, Read Cache, Write Back Cache, or Read + Write Back Cache**. The new cache setting displays in the Array List Cache information.

8.6.8 Change the Priority Level of a Task

The task priority command allows the user to speed up or slow down tasks being performed on arrays.

To decrease the amount of time it takes for a task to complete, set the task priority higher (10 is the highest).

Note: A task priority can only be changed after a task is running on the array.

8.6.8.1 Change a Task Priority

1. In the **Array View** section, select the array on which tasks are being performed.
2. At the **Array** menu, select **Task** and select **Priority**.

3. At the **Task Priority** window, change the task priority by moving the slide one way or the other.
4. Click **OK**.

8.6.9 Interrupt, Cancel, or Resume a Task

The task control commands allow the user to pause, resume, or cancel (remove) tasks being performed on arrays.

Full task control can be used on Create, Consistency Check, and Check Bitmap tasks. On Restores with dedicated or global spares the task can be removed, but the array returns to the Critical state.

Note: Task control can be used only when a task is running on an array.

8.6.9.1 Interrupt, Cancel, or Resume a Task

1. In the **Array View** section, select the array on which a task is being performed.
2. At the **Array** menu, select **Task** then click:
 - **Pause** to interrupt the task.
 - **Remove** to cancel the task.
 - **Resume** to interrupt the task.

8.6.10 Check for Consistency

For redundant-type arrays only, the Consistency Check task is available at the Array menu. When this task is selected it starts the process of verifying that the mirror drive consistency for fault-tolerant disks is correct. If inconsistent areas are found, they are corrected during this process.

Having consistent arrays is very important. If an array is inconsistent and a drive fails, data is lost. RAIDXpert2 is designed to maintain consistent arrays, but it is good practice to run frequent consistency checks. See Section 8.6.11, Schedule a Consistency Check, on page 99.

When a redundant array is created using the Create command, and the Skip Initialize option is not checked (the default setting), a Consistency Check is performed automatically. Although a Consistency Check that runs during a Create task can be removed (by highlighting the array and selecting **Task > Remove**), the array that is created is not redundant. Unless a Consistency Check runs from end-to-end, an array is not protected.

After a Consistency Check has been started, adjust the priority of the Consistency Check task relative to user I/O activity. Use the Task Priority option (see Section 8.6.8, Change the Priority Level of a Task, on page 97).

A Consistency Check task can be scheduled with the Schedule Consistency Check task (see Section 8.6.11, Schedule a Consistency Check, on page 99).

8.6.10.1 Before you Begin

- The Consistency Check command can be started at any time on a redundant-type array, as long as another task is not running on the array.
- The Consistency Check command can be started while under I/O load.
- If the array state is Critical, the Consistency Check fails.
- To estimate the remaining time for a Consistency Check, look at the percentage of the task that is completed (in hours: minutes: seconds). These details are displayed next to the array in the Array View section of the Array Status window.

8.6.10.2 Manually start a Consistency Check

1. In the **Array View** section, select the array on which to run the Consistency Check.
2. At the **Array** menu, select **Check Consistency**.
3. Click **Start**.

8.6.10.3 Manually stop a Consistency Check

1. In the **Array View** section, select the array on which to stop the Consistency Check.
2. At the **Array** menu, select **Check Consistency**.
3. Click **Stop**.

8.6.11 Schedule a Consistency Check

A Consistency Check task can be scheduled for later in the day or week. A Consistency Check task can be scheduled to run each week or each month.

Note: Schedule only one Consistency Check event on an array. This means that if a monthly check has been scheduled and a weekly check is desired, delete the monthly event and schedule the new event.

Table 27 provides information on the available scheduling options for a Consistency Check.

Table 27. Consistency Check Options

Option	Description
One Time Only	Schedule the Consistency Check for the current day (“Today”) or up to seven days in the future.
Weekly	Events can be scheduled weekly. After it is selected, a Consistency Check runs on the specified array at the same time each week.
Monthly	Events can be scheduled to run once per month to run on the specified array at a specified time.

8.6.11.1 Schedule a Consistency Check for Later

1. In the **Array View** section, select the array on which to run the Consistency Check.

2. At the **Array** menu, select **Check Consistency**.
3. Select **Schedule**.
4. At the **Check Consistency** window, select the **Frequency**, **Day**, and **Time**, then click **Confirm**.

8.6.11.2 Delete a Scheduled Consistency Check

1. In the **Array View** section, select the array to on which to delete the Consistency Check.
2. At the **Array** menu, select **Check Consistency**.
3. Select **Schedule**.
4. At the **Consistency Check** window, click **Remove**.

8.6.12 Scan an Array in the Background

A Background Array Scan task performs a continuous background read operation of an array, accessing at least one copy of every block of the array from beginning to end.

A Background Array Scan is manually started by the user and runs continuously until the user stops it.

Although a Background Array Scan can run while an array is engaged in other tasks, it is recommended that the Background Array Scan run while the array is idle (that is, when there is no I/O to or from the array).

8.6.12.1 Enable or Disable a Background Array Scan

1. In the **Array View** section, select the array to on which to run the Background Array Scan.
2. At the **Array** menu, select **Background Array Scan**.
3. **Enable** or **disable** the **Background Array Scan**.
 - To **enable** a **Background Array Scan**, select **Start**.
 - To **disable** a **Background Array Scan**, select **Stop**.

Note: A Background Array Scan can also be enabled for an array when it is created.

8.6.13 Add or Remove Dedicated Spares

If a dedicated spare is added, make sure there is adequate space on the dedicated spare.

8.6.13.1 Add a Dedicated Spare

1. In the **Array View** section, select the array on which to assign a dedicated spare.
2. In the **Disk List** section, double click on the disk chosen as the dedicated spare.
3. At the **Disk** menu, select **Options**.
4. Select **Assign as Dedicated Spare**, then click **Confirm**.

8.6.13.2 Remove a Dedicated Spare Assignment

1. In the **Array View** section, select the array from which to remove a dedicated spare.
2. At the **Disk** menu, select **Options**.
3. Select **Remove as Dedicated Spare**, then click **Confirm**.

TIP: For additional information see Section 3.10, Sparing Options: Disks and Arrays, on page 32.

8.6.14 Add or Remove Global Spares

If a global spare is being added, make sure there is adequate space on the global spare.

8.6.14.1 Add a Global Spare

1. In the **Disk List** section, select the disk chosen as the global spare.
2. At the **Disk** menu, select **Options**.
3. Select **Assign as Global Spare**, then click **Confirm**.

8.6.14.2 Remove a Global Spare

1. In the **Disk List** section, select the disk to be removed as the global spare.
2. At the **Disk** menu, select **Options**.
3. Select **Remove as Global Spare**, then click **Confirm**.

8.6.15 Hide an Array

Hide allows the user to hide the array from the operating system.

8.6.15.1 Hide an Array

1. In the **Array View** section, select the array to hide.
2. At the **Array** menu, select **Hide**. The array will disappear from the Array View.

Note: If the array is currently hidden, select Array > Un-hide to display it.

8.6.16 Secure Erase

Secure Erase is used for erasing all data on an array and ensuring that it will be unrecoverable, even with advanced data recovery techniques.

Data is Securely Erased By:

- Hiding the array from the OS
- Writing over each region of the disk with 3 patterns (0xAA, 0x55, and random)
- Using a 4 pass with all zeros to ensure that a RAID1 will be consistent

After the secure erase is complete, a user can choose to manually delete the array or reuse it. If the user chooses to reuse it, it must be unhidden using the procedure in Section 8.6.15, Hide an Array, on page 101.

CAUTION: *When an array is securely erased, the data on the array is lost.*

8.6.16.1 Securely Erasing an Array

1. In the Array View section, select the array to erase.
2. At the Array menu, select **Secure Erase**, then click **OK**.

8.7 Working with Views

The View menu allows the user to:

- Display the event view.
- Display the event log.
- Refresh the display.

8.7.1 Display or Hide Controller Event Log Panel

To display or hide the Controller Event Log, select **Event View** at the View menu. When the Controller Event Log panel displays, a checkmark appears next to the **Event View** option at the View menu.

8.7.2 Log Window

The [system name]: View Log window displays all of the messages generated by RAIDXpert2. All messages are logged, not just the ones enabled at **Options > Notification**.

All messages received from the RAIDXpert2 driver are sent to a message log file. If desired, change the name of this file in the Notification window.

By default, notification events in Windows-based systems are saved to:

%Program Files%\RAIDXpert2\rc_service.log.

Notification events in Linux-based systems are saved to `/var/log/rc_service.log`.

At the View menu, select Log to view the RAIDXpert2 messages.

8.7.3 Refresh the Display

To refresh the display, select Refresh at the View menu.

8.8 Working with Options

8.8.1 Change Password Settings

A password can be changed at the Options menu. See Section 8.2.2, Change a Password at the Options Menu, on page 81.

8.8.2 Set Event Notifications

With the Notification option, the user can manage event log and email notifications of events.

The Event View section of the Array Status window displays the priority listing. The event log priority levels, in ascending order, are indicated in Table 28.

Table 28. Event Log Priority Levels

Event Priority	Description
Low	Displays messages for normal system operations. (This event is not displayed unless requested by the user.)
Informational	Displays information that might be useful to know.
Warning	The system user should to be informed about this event, but probably does not need to take action.
Critical	The system user must be informed about this event and should take action.
Fatal	The RAIDXpert2 driver is fatally damaged and the RAID subsystem has shut down.

8.8.2.1 Set or Change Event Notifications

1. At the **Options** menu, select **Notification**. The Notification Setup window opens.
2. Specify the **Outgoing Mail Server (SMTP)** and **To Email Address**, to which e-mail messages are sent when an event occurs.
3. If the SMTP server requires a login, check the Server Required Login box and enter a valid Username and Password for the server.
4. Specify a user address as the sender of the e-mail notifications in From Email Address. (By default, the system on which RAIDXpert2 is installed is used.)
5. Click **Send Test Message** to verify that the e-mail notification works.
6. To disable messaging, uncheck the Enable Messaging check box in the Notification Events section.
7. Choose the types of notification events to use (Email or Event Log) for each event priority (Low, Informational, Warning, Critical, Fatal) by selecting the appropriate options.

Note: Warning, Critical, and Fatal events will always display in the Event Log.

8.8.3 Licensing

To display Licensing information, including available licensing levels, select **License** at the **Options** menu.

8.9 Add Spares Using a RAIDABLE Array

Note: RAIDABLE array is formerly known as RAID Ready array.

1. Install a new disk. After a rescan, a pop-up window opens.

Note: To create a redundant RAID1 array, the new disk must be the same size or greater than the RAIDABLE disk.

2. In the Select a Disk section, select the new disk.
3. In the Choose a Task section, select the desired option.

Note: Selecting any option first initializes the disk before the selected task is started.

- a. **Backup Array:** This option creates a backup of the RAIDABLE array on the new disk.
 - b. **Transform Array:** This option allows the user to either add space to the RAIDABLE array or create a redundant array.
 - c. **Initialize Disk for AMD-RAID:** This option allows the disk to be used when creating arrays.
 - d. **Make disk a Global Spare:** This option assigns the new disk as a global spare.
4. In the Select a Source/Destination section:
 - a. Select the Source **RAIDABLE Array** from the drop-down menu.
 - b. Select the **Destination Array Type** from the drop-down menu.

Note: The Destination Array Type option is only available when either the Backup Array task or Transform Array task is selected. Only valid array types for the number of disks inserted will be displayed. For example, if one new disk is inserted, only RAID0 or RAID1 will display in the drop-down menu.

5. Click **Confirm**.

If either the Backup Array task or Transform Array task is selected, a Task Progress dialog box opens. To hide the dialog box while the task is executing, click Close.

Chapter 9 `rcadm` Command Line Interface Tool

9.1 What is `rcadm`?

The `rcadm` program is a command line interface (CLI) tool for managing RAIDXpert2 in the Windows, Linux, or EFI operating system. See Section 9.8, on page 112, for `rcadm.efi` Information.

The `rcadm` program initiates RAIDXpert2 operations, such as:

- Manage RAIDXpert2, arrays and disks (see Section 9.2, Manage Arrays and Disks: `rcadm --manage`, on page 106).
- Create new arrays (see Section 9.4, Create New Arrays: `rcadm --create`, on page 110).
 - Delete arrays (see Section 9.5, Delete Arrays: `rcadm --delete`, on page 111).
- Transform arrays (see Section 9.6, Transform Arrays: `rcadm --transform`, on page 112).
- Follow or monitor arrays and disks (see Section 9.7, Follow or Monitor Arrays and Disks: `rcadm --follow`, on page 112).
- Information on drive and array states.

The `rcadm` program has five primary modes, with most primary modes having additional optional arguments. The five modes of operation are indicated in Table 39.

Table 29. Modes for the `rcadm` Program

Mode	Usage
Manage	Uses the <code>rcadm --manage</code> command to manage and query RAIDXpert2, arrays, and disks.
Create	Uses the <code>rcadm --create</code> command to create a new array.
Delete	Uses the <code>rcadm --delete</code> command to delete arrays.
Transform	Uses the <code>rcadm --transform</code> command to transform an array.
Follow	Uses the <code>rcadm --follow</code> command to follow or monitor arrays and disks.

Follow these instructions to issue the command on the operating system. Also, see Section 9.3, View Help from the Command Line, on page 110.

9.1.1 To Use `rcadm` with a Linux[®] Operating System

By default, `rcadm` is installed in `/usr/bin`.

9.1.2 To Use `rcadm` with a Windows[®] Operating System

- Change directories to `%Program Files%\RAIDXpert2`.
- Run the `rcadm.exe` command from there.

or

- Add `%Program Files%\RAIDXpert2` to the system or user path environment variables.

9.2 Manage Arrays and Disks: `rcadm --manage`

The `rcadm --manage` or `rcadm -M` command allows the user to view information about RAIDXpert2 and manage the arrays and disks.

For example, the user can:

- Set cache attributes for arrays.
- Set priority levels for tasks on an array.
- Hide and unhide arrays.
- List arrays.
- Initialize disks.
- Query information about disks.
- Add and remove spares from an array.
- Set cache attributes for disks.

9.2.1 Understand Query Output

When the `rcadm --manage --query-all` command is used, information about the disks and arrays for the system is displayed.

To see information about a specific controller, disk, or array use the `rcadm --manage --query` command, in conjunction with the appropriate options.

9.2.2 rcadm Controller List Elements

Table 30. rcadm Controller List Elements

Element	Description
Number	Controller number assigned by RAIDXpert2
Type	Model number of the controller
Serial Number	Serial number of the controller
Port Count	The number of ports supported by RAIDXpert2
PCIe [®] Vendor ID	The PCIe vendor identification number
PCIe Device ID	The PCIe device identification number
PCIe SubVendor ID	The PCIe sub-vendor identification number
PCIe SubDevice ID	The PCIe sub-device identification number
SAS Address (WWID)	The SAS Address (world-wide identification number)
BIOS Version	The version of the AMD-RAID Configuration BIOS

9.2.3 rcadm Disk List Elements

Table 31. rcadm Disk List Elements

Element	Description
Disk	Disk number assigned by RAIDXpert2, corresponding to the SATA channel ID.
State	State of the disk (Online, Failed, Unknown)
Disk Type	Disk type (Disk, Legacy, Neaw, ATAPI)
Port Type	Port type (SATA, SATA II, eSATA, SSD)
Port Speed	The negotiated speed of the port
Size	Total size of the disk: <ul style="list-style-type: none"> • 1 MB = 1,000,000 bytes • 1 GB = 1,000,000,000 bytes <i>Note: Because the ATA storage industry has standardized the meanings of MB as 1,000,000 bytes and GB as 1,000,000,000 bytes, RAIDXpert2 reports the same units.</i>
Free Space	Total amount of space unused on the disk
Largest Free Space	Largest contiguous unused space on the disk
GS	Indicates if the disk is assigned as a global spare
Ca	Current disk cache setting (NC = No Cache, R = Read Cache, W = Write Back Cache, RW = Read + Write Back Cache).
Ctrl Chan	Disk controller and channel number.
Vendor	Disk vendor
Model Number	Disk model number
Firmware Version	Disk firmware version
Serial Number	Disk serial number

9.2.4 rcadm Array List Elements

Table 32. rcadm Array List Elements

Element	Description
A	Array number assigned by RAIDXpert2
Type	RAID type.
O.S. Name	Name assigned by the operating system to the array. The name shows as “Hidden” if the array is hidden from the operating system. The name shows “??” if the array is Offline.
Sys or System Device	Indicates whether or not the array is being used as a system disk under Windows
State	State of the array (Normal, Critical, Offline)
Size or Capacity	Total size of the disk: <ul style="list-style-type: none"> • 1 MB = 1,000,000 bytes • 1 GB = 1,000,000,000 bytes <p><i>Note: Because the ATA storage industry has standardized the meanings of MB as 1,000,000 bytes and GB as 1,000,000,000 bytes, RAIDXpert2 reports the same units.</i></p>
Hide	Whether the array is hidden from the operating system
Id	Globally unique identifier for the array assigned by RAIDXpert2
Task	Task type (Transform, Check, Check_Bitmap, Not_Active, Create, Restore) <i>Note: See Section 3.7, Array Tasks: Starting and Stopping Tasks, on page 29 for detailed definitions.</i>
Task State	The state of the task (Started, Paused, Completed)
%	The progress of a current array task, such as a Create or Transform, shown as percent complete
CA	Current array cache setting (NC=No Cache, R=Read Cache, W=Write Back Cache, RW=Read + Write Back Cache).

Table 32. rcadm Array List Elements (Continued)

Element	Description
Scan	Background scan enabled (Yes/No)
Name	User-supplied name for the array
Dedicated Spare	Indicates the number of dedicated spares assigned to the array (<code>--verbose</code> mode only)
Disk	Listing of disks that are part of the array
Used	Capacity used of a specific disk
Offset	Location on the disk where the array begins

9.3 View Help from the Command Line

9.3.1 To view a List of the Major Modes of Operation

Type: `rcadm --help` or `rcadm -?`

9.3.1.1 To View Help for a Specific Mode and its Options

Type: `rcadm <mode> --help` or `rcadm < mode> -?`

For example, typing `rcadm --manage --help` displays help and examples regarding that specific mode and its options.

9.3.1.2 To view the rcadm Man Page on a Linux® System

Type: `man rcadm`

9.4 Create New Arrays: `rcadm --create`

The `rcadm --create` or `rcadm -C` command allows new arrays to be created. As many as eight arrays can be partitioned and created across all disks.

Portions of disks can be used to create arrays, while other arrays are using different portions of the same disks. A maximum of eight arrays can be created.

9.4.1 Before You Begin...

Creation of arrays, even redundant arrays, allows users immediate access to the arrays. If the system reboots, the creation process continues where it left off.

CAUTION: *In some circumstances, more than eight arrays are possible. They might appear to function properly, but are not supported.*

Note: *The array size of the new array is limited to 2.199 TB with some operating systems. Refer to the operating system documentation for details on maximum array sizes.*

Note: *The ability to create RAID10 or RAIDABLE arrays may not be available on your system.*

9.4.2 Example

To create a 1 GB RAID5 array using disk members 1, 2, and 3, type: `rcadm -C -r5 -d 1 2 3 -s 1000`

To see more examples, type: `rcadm -C -?`

9.5 Delete Arrays: `rcadm --delete`

The `rcadm --delete` or `rcadm -D` command allows the user to delete one or more arrays.

CAUTION: *Deleting an array permanently destroys all data that is on the array. This action cannot be undone and it is very unlikely the data can be recovered.*

9.5.1 Before You Begin...

- If the operating system is using an array it cannot be deleted.
- If an array is accidentally deleted, and the user wants to try and recover the data, create an array using the same disks, same size, and same cache, and use the `--leave-existing-data` option. This option writes new configuration information to the array while trying to use the exact same disk space as before.

9.5.2 Example

To delete array 1, type: `rcadm -D -a 1`

To see more examples, type `rcadm -D -?`

9.6 Transform Arrays: `rcadm --transform`

The `rcadm --transform` or `rcadm -T` command allows the user to transform (migrate) an array from one RAID level to almost any other RAID level, and to expand the array dynamically, even under I/O load.

9.6.1 Before You Begin...

- An array cannot be transformed to a smaller-sized array. New arrays must be either the same capacity or larger.
- When using the task control option, a Transform can only be paused or resumed but not removed.
- If a spare has been assigned to the destination array, a fail-over task starts as soon as the Transform completes, provided the spare is available after the Transform.
- If there are multiple arrays on a single controller, it might not be possible to transform some of the arrays to a larger size. If the size of an array might be expanded in the future, it is best to configure the available space as a single array.
- The array size of the transformed array is limited to 2.199 TB on some operating systems.

9.7 Follow or Monitor Arrays and Disks: `rcadm --follow`

The `rcadm --follow` or `rcadm -F` command allows the user to follow or monitor arrays and disks. It polls the RAID subsystem for any changes in status and sends an e-mail notification and/or executes a specified program. The output of this command is logged to the System Event Log on Windows.

9.7.1 Before You Begin...

It is recommended that the user not run more than one instance of `rcadm --follow` at the same time. If the user runs more than one instance of the command, each instance captures some of the events but no single instance captures all events.

9.8 `rcadm.efi` Information

9.8.1 `rcadm -?`

`-?, --help`

Displays all primary `rcadm` commands, or if used after an option, displays help for that specific option.

`-log, --log-file`

Print output to a log file as well as standard output. Requires a log file name argument. Overwrites existing file. Only one occurrence of this option on the command line is allowed.

Example: `rcadm -M -qa -v -log status.txt`

`-C, --create`

Command for creating arrays. Array types include linear (JBOD), volume (JBOD), RAID0, RAID1, RAID1n, RAID10, RAID10n, RAID5, RAID50, RAID6, RAID60, and RAIDABLE. Some of the major functions include assigning spare disks; setting array size; setting the number of disks in each sub member of a RAID10n or RAID50 array; and setting cache attributes.

`-D, --delete`

Command for deleting arrays. This mode does not have any optional arguments.

`-M, --manage`

Commands for managing and querying controllers, arrays, and disks. Some of the major functions include querying for information, adding and removing dedicated and global spare disks, setting cache attributes for arrays and disks, performing consistency checks on redundant array types, initializing disks, prioritizing tasks for arrays, scanning arrays and disks for changes in status, and hiding or unhiding arrays.

9.8.2 `rcadm -M`

MANAGE

`-a, --array`

Used with certain options to specify arrays.

`-as, --add-spare`

Adds a dedicated spare disk to an array. No space is reserved on the disk selected.

`-rs, --remove-spare`

Removes a dedicated spare disk from an array.

`-ras, --remove-all-spares`

Removes any spares from an array.

`-ags, --add-global-spare`

Adds a disk as a global spare. No space is reserved on the disk selected.

`-rgs, --remove-global-spare`

Removes a global spare disk.

`-ca, --cache-array`

Sets the cache attributes for an array. Cache attributes include read cache (r), read and write-back cache (rw), write-back cache (w), and no cache (nc).

`-cd, --cache-disk`

Sets the cache attributes for a disk. Cache attributes include read cache (r), read and writeback cache (rw), write-back cache (w), and no cache (nc).

`-d, --disk`

A required qualifier used with certain options to specify disks.

`-h, --hide`

Hides an array from the operating system.

`-uh, --unhide`

Unhides an array, making it visible to the operating system.

`-id, --initialize-disk`

Initializes a disk. If the disk is new and has not been used, you must initialize it before you can create arrays.

`-n, --name`

Identifies an array with a user-supplied name. The name can be up to 30 characters, but only 17 of those characters display in the BIOS.

`-p, --priority`

Sets an array's task priority from 1-10, with 10 being the highest priority.

`-q, --query`

Lists information about specific controllers, arrays, and disks.

`-qa, --query-all`

Lists information about controllers, arrays, and disks.

`-v, --verbose`

Modifier of the `--query` and `--query-all` option. Specifies more detail for arrays and disks.

`-rsc, --rescan`

Rescans the serial ATA (SATA) channels for new or removed disks.

`-sa, --scan-array <on|off>`

Specifies if background array scan scanning is on or off.

`-sp, --smart-poll`

Turns SMART polling on or off for the specified drive(s).

`-t, --task`

Used to pause, resume, and remove tasks.

`-ul, --unlink`

Unlinks two arrays linked through a create copy operation.

SYNTAX and EXAMPLES

ADD SPARE

```
--add-spare --array <list> --disk <list>
```

```
-as -a <list> -d <list>
```

Examples: `rcadm --manage --add-spare --array * --disk 1`

```
rcadm -M -as -a 1 2 -d 5 6
```

REMOVE SPARE

```
--remove-spare --array <list> --disk <list>  
-rs -a <list> -d <list>
```

Examples: `rcadm --manage --remove-spare --array 5 --disk *`
`rcadm -M -rs -a * -d 5`

REMOVE ALL SPARES

```
--remove-all-spares --array <list>  
-ras -a <list>
```

Examples: `rcadm --manage --remove-all-spares --array 5`
`rcadm -M -ras -a *`

ADD GLOBAL SPARE

```
--add-global-spare --disk <list>  
-ags -d <list>
```

Examples: `rcadm --manage --add-global-spare --disk 1 2 3`
`rcadm -M -ags -d *`

REMOVE GLOBAL SPARE

```
--remove-global-spare --disk <list>  
-rgs -d <list>
```

Examples: `rcadm --manage --remove-global-spare --disk *`
`rcadm -M -rgs -d 5`

CACHE SETTINGS FOR ARRAYS

```
--cache-array <cache_attribute> --array <list>  
-ca <cache_attribute> -a <list>
```

Cache attributes: <r> for read cache

<rw> for read and write-back cache

<w> for write-back cache

<nc> for no cache

Examples: `rcadm --manage --cache-array rw --array *`
`rcadm -M -ca nc -a 1`

DISK SETTINGS (Advanced)

Disk cache:

```
--cache-disk <cache_attribute> --disk <list>  
-cd <cache_attribute> -d <list>
```

Cache attributes: <r> for read cache

```
<rw> for read and write-back cache  
<w> for write-back cache  
<nc> for no cache
```

```
Examples: rcadm --manage --cache-disk r --disk 1 2 3  
rcadm -M -cd w -d *
```

HIDE ARRAY

```
--hide --array <list>  
-h -a <list>
```

Examples: rcadm --manage --hide --array 5 6

```
rcadm -M -h -a 4
```

UNHIDE ARRAY

```
--unhide --array <list>  
-uh -a <list>
```

Examples: rcadm --manage --unhide --array *

```
rcadm -M -uh -a 5
```

INITIALIZE DISK

```
--initialize-disk --disk <list>  
-id -d <list>
```

Examples: rcadm --manage --initialize-disk --disk *

```
rcadm -M -id -d 1 2 3
```

NAME ARRAY

```
--name "name" --array <list>  
-n "name" -a <list>
```

Examples: rcadm --manage --name "System Disk" --array 5

```
rcadm -M -n "Backup Disk" -a 4
```

QUERY

```
--query [--array <list>] [--disk <list>]
  [--verbose]
-q [-a <list>] [-ct <list>] [-d <list>] [-v]
```

Examples: `rcadm --manage --query --array 1 --disk --verbose`

```
rcadm -M -q -a 1 2 3 -d -v
```

QUERY ALL

```
--query-all
-qa
```

Example: `rcadm --manage --query-all`

RESCAN DISKS

```
--rescan
-rsc
```

Example: `rcadm --manage --rescan`

SCAN ARRAY

```
--scan-array <on|off> --array <array_number>
-sa <on|off> -a <array_number>
```

Example: `rcadm -M --array 1 --scan-array on`

```
rcadm -M -a 1 -sa off
```

SMART POLL

```
--smart-poll <on|off> --disk <list>
-sp <on|off> -d <list>
```

Example: `rcadm --manage --smart-poll on --disk`

```
rcadm -M -sp off -d 1 2 3
```

TASK CONTROL

```
--task <task_operation> --array <array_number>
-t <task_operation> -a <array_number>
```

Task Operation

- <pause> to temporarily pause a task
- <resume> to continue running a task
- <remove> to permanently remove a task

Examples: `rcadm --manage --task pause --array 5`

```
rcadm -M -t remove -a 4
```

TASK PRIORITY

```
--priority <1..10> --array <list>
-p <1..10> -a <list>
```

Examples: `rcadm --manage --priority 5 --array 6`

```
rcadm -M -p 1 -a
```

UNLINK ARRAY

```
--unlink --array <array_number>
-ul -a <array_number>
```

Examples: `rcadm --manage --unlink --array 2`

```
rcadm -M -ul -a 5
```

9.8.3 rcdm -C**CREATE**

Long form:

```
rcadm --create <raid_type> --disk <list> [--size <size_mb>]
      [--sub-member <num>] [--spare-disk <list>]
      [--no-sync] [--d-spare] [--cache <r,rw,w,nc>]
      [--max-size] [--name "name"] [--priority <1..10>]
      [--zero][--scan-array]
```

Short form:

```
rcadm -C <raid_type> -d <list> [-s <size_mb>] [-sub <num>]
      [-sp <list>] [-ns] [-ds] [-ca <r, rw, w, nc>] [-ms]
      [-n "name"] [-p <1..10>] [-z] [-sa] }
```

RAID Types:

```
--volume, -v Single disk or concatenation of disks (JBOD)
--raidable, -ra Single disk, RAIDABLE
--raid0, -r0 Stripe of two or more disks
--raid1, -r1 Mirror of two disks
--raid10, -r10 Stripe set of mirror sets
```

OPTIONS

`-sp, --spare-disk`

Specifies the dedicated spare disk or disks to assign, with a maximum of four. No space is reserved on the selected disks.

`-s, --size`

Specifies the size of the array in MBs. If you do not use this option, the largest possible size is used by default.

`-ns, --no-sync`

Disables background synchronization of redundant types when creating the array.

`-ca, --cache`

Specifies a cache setting for the array(s): read cache `<r>`, read and write-back cache `<rw>`, write-back cache `<w>`, or no cache `<nc>`. The default is read and write-back cache `<rw>`.

`-ms, --max-size`

Prints the maximum possible size for an array without actually creating an array.

`-n, --name`

Identifies an array with a user-supplied name. The name can be up to 30 characters, but only 17 of those characters display in the BIOS.

`-p, --priority`

Sets the background initialization task priority from 1 to 10, with 10 being the highest priority. For redundant array types only.

`-led, --leave-existing-data`

Leaves the existing data on the disks untouched after the array is created. This option can be used to try to recover user data when an array has been accidentally deleted or the configuration information is lost but the data is still intact. Unless you immediately recreate the array after deleting it and no other tasks have been performed, the likelihood of recovering data with this method is very low.

`-d, --disk`

A required qualifier used with the `--create` option to specify the disk or disks to be included in the array.

`-sa, --scan-array`

Specifies that a background array scan should be continuously run whenever the array is idle (Default is off).

`-z, --zero`

Zero the array in the foreground. This method is faster than doing a background consistency verifies if the array is a redundant type. For non-redundant types, the zero option can be used to verify all blocks in the array can be accessed.

EXAMPLES

Example: Create a RAID5 set of the maximum possible size using all disks.

```
rcadm -C --raid5 --disk *
```

Example: Create a RAID1 set of the maximum possible size, with a spare disk and without a background initialization task.

```
rcadm -C --raid1 --spare-disk 3 --disk 1 2 --no-sync
```

Example: Print the maximum size a RAID5 array could be using all disks without actually creating the array.

```
rcadm -C --raid5 --disk * --max-size
```

9.8.4 rcdm -D

DELETE

Long form:

```
--delete --array <list> [--no-ask]
```

Short form:

```
-D -a <list> [-na] [-cg <group number>]
```

OPTIONS

-na, --no-ask

If the no ask option is specified the array is deleted without confirmation.

EXAMPLES

Example: Delete arrays 1 and 2.

```
rcadm -D --array 1 2
```

Example: Delete all arrays.

```
rcadm -D --array
```

Chapter 10 Troubleshooting

10.1 Troubleshooting

The chapter discusses four major categories of troubleshooting:

- Problems with system startup.
- Warning messages that might appear at the Power-On Self-Test (POST) screen.
- Problems with arrays.
- Problems with disks.

10.2 System Startup Problems

- Table 33. The System Does Not Boot
- Table 34. The BIOS Configuration Utility Does Not Display

Table 33. The System Does Not Boot

Possible Causes	Corrective Actions
Controller mode is set incorrectly during system startup	In the system’s BIOS screen, ensure SATA settings are in RAID mode.
The system’s boot mode or boot sequence retry mode is set incorrectly	In the system’s BIOS screen, ensure that the bootable array is the first array listed. If not, use the Swap Two Arrays option to reposition the arrays.
A bootable array is in an Offline state	Restart the system. Enter the system’s BIOS screen. Check the state of the bootable array. Check for missing or offline disks.

Table 34. The BIOS Configuration Utility Does Not Display

Possible Causes	Corrective Actions
The controller mode is set incorrectly in the system BIOS	In the system’s BIOS screen, ensure the SATA settings are correct.

Table 35. Username and Password

Problem	Corrective Actions
A user forgets the username or password.	Reset the username and password by deleting <code>rc_login.txt</code> . This restores the default user name and password (<code>admin</code> and <code>admin</code>).

10.3 Warning Messages: POST Screen

The POST screen is one of the first screens to appear during the system's boot sequence. If the system's arrays were in Normal or Ready state prior to a system boot, the boot sequence continues normally to the operating system.

But, if an array is in Critical or Offline state, or if specific options at Controller Options were changed previously at the BIOS Configuration Utility, the warning messages described in Table 36 appear during the boot sequence.

Table 36. POST Screen Warning Messages

Warning Message	Additional Information	Corrective Action
WARNING: <i>Found arrays that are Critical [or equivalent]</i>	This warning message appears when at least one array is in a Critical state and Toggle Pause if Critical is set to ON at the BIOS Configuration Utility. The Critical state of an array depends on the RAID level of the array and the number of disks that have failed. See Section 3.3, Array States, on page 26, for information on criticality. If an array is Critical (even a bootable array), the system can continue through the boot process to the operating system.	See Section 10.5.1, Troubleshooting Disks, on page 128.

Table 36. POST Screen Warning Messages (Continued)

Warning Message	Additional Information	Corrective Action
<i>WARNING: Found arrays that are Offline [or equivalent]</i>	<p>This warning message appears when at least one array is in an Offline state and Toggle Pause if Offline is set to ON at the BIOS Configuration Utility.</p> <p>If two or more disks in a redundant array have failed, or if a single or multiple disks in a non-redundant array have failed, data has been lost.</p> <p>In RAID10 array, if a single disk fails in each mirrored set, the redundant array goes to a Critical state but data is not lost. If two disks fail in one of the mirrored sets, the redundant array goes to an Offline state and data is lost.</p>	<p>See Section 10.5.1, Troubleshooting Disks, on page 128.</p> <p>If, after performing a rescan, the state remains Offline, the bootable array has suffered an unrecoverable failure.</p> <p>Create a new bootable array.</p> <p>Reinstall the operating system and drivers.</p>
<i>WARNING: Found arrays that are Critical and Offline [or equivalent]</i>	<p>A bootable array that is in an Offline state prevents the operating system from booting.</p>	
BIOS NOT INSTALLED - User Disabled INT13 BIOS Load [or equivalent]	<p>This warning message appears when Toggle INT13 Boot Support option has been set to OFF at the BIOS Configuration Utility and another boot device is not selected.</p> <p>Bootable devices do not function with the controller when Toggle INT13 Boot Support is set to OFF. The default setting is ON, which allows bootable devices to function with the controller.</p>	<p>Restart the system.</p> <p>Enter the system’s BIOS screen.</p> <p>Select Main Menu > Controller Options > Toggle INT13 Boot Support.</p> <p>Change Toggle INT13 Boot Support from OFF to ON.</p> <p>Navigate to Main Menu.</p> <p>Select Continue to Boot.</p> <p>The system boot process continues to the operating system.</p>

10.4 Array-Related Errors

- Table 37. Cannot Create an Array, on page 125
- Table 39. An Array is in an Offline State, on page 126
- Table 38. An Array is in a Critical State, on page 126
- Table 40. Cannot Assign a Dedicated Spare to an Array, on page 126
- Table 41. Cannot Create a Global Spare, on page 127
- Table 42. Recreate a Deleted Array, on page 127

Table 37. Cannot Create an Array

Possible Causes	Additional Information	Corrective Actions
The disk is not displayed.	The controller cannot communicate with the disks.	See Section 10.5.1, Troubleshooting Disks, on page 128.
Insufficient free space available on the selected disks		Select a different combination of disks.
Incorrect number of disks selected for the desired RAID level	See 3.2, RAID Levels, on page 25, for a description of RAID levels and the allowable number of disks used with each RAID level.	Select the correct number of disks.
The desired disk is unavailable.	The disk is a dedicated spare for a different array. The disk is full. The disk's available capacity is insufficient.	Select a different disk.
The disk has SMART errors.	An array can be created with a disk that has SMART errors, but only if the array is created in the BIOS Configuration Utility. RAIDXpert2 cannot be used to create an array with a disk that has SMART errors.	Use the BIOS Configuration Utility to create the array.
The system already has a maximum of eight arrays		Delete unused arrays. CAUTION: <i>Deleting an array permanently destroys all data that is on the array. This action cannot be undone and it is very unlikely the data can be recovered.</i>

Table 38. An Array is in a Critical State

Possible Causes	Additional Information	Corrective Actions
One or more disks in the array have failed or been removed.	Due to the failed disk or disks, the array is no longer maintaining redundant (mirrored or parity) data. The failure of an additional disk results in an Offline state and lost data.	See Section 10.5.1, Troubleshooting Disks, on page 128.

Table 39. An Array is in an Offline State

Possible Causes	Additional Information	Corrective Actions
The array has lost the maximum allowable disks per RAID level.	One or more disks have failed. <ul style="list-style-type: none"> If the array is non-redundant, the failure of a single disk causes the array to fail. If the array is redundant, the failure of two or more disks causes the array to fail. The array cannot be restored (rebuilt).	See Section 10.5.1, Troubleshooting Disks, on page 128.

Table 40. Cannot Assign a Dedicated Spare to an Array

Possible Causes	Additional Information	Corrective Actions
The RAID level does not allow dedicated spares.	Dedicated spares cannot be created for Volume or RAID0 arrays.	<ul style="list-style-type: none"> Create an array with a different RAID level and assign a dedicated spare. Create a global spare.
The designated disk does not have sufficient capacity to be a dedicated spare	The capacity of the disk selected to be a dedicated spare must be equal to or larger than the capacity of the smallest disk in the array.	Select a different disk.

Table 41. Cannot Create a Global Spare

Possible Causes	Additional Information	Corrective Actions
The disk is already part of an array	A global spare cannot be selected if it is already part of an existing array.	Select a different disk.
There are no empty disks available or the disks have not been initialized	A disk with a legacy state can be initialized, if desired, but it is no longer legacy (initialization adds RAIDXpert2 configuration information to the disk).	Install additional disks. Initialize the disks. CAUTION: When a disk is initialized, all data on the disk is lost.
The disk assigned as the global spare has failed or is missing.		See Section 10.5.1, Troubleshooting Disks, on page 128.

Table 42. Recreate a Deleted Array

Possible Causes	Additional Information	Corrective Actions
An array(s) was accidentally deleted, or the wrong array was deleted	This procedure might recreate a deleted array and with its data intact. However, this is not guaranteed to occur. If I/O was running to the deleted array(s) just prior to it being deleted, there might be some data loss in the recreated array(s). If multiple arrays were deleted, all of the deleted arrays must be recreated in order to recover the desired array.	<ol style="list-style-type: none"> At the Array pop-up menu, select Create. Create a new array using the same settings as the deleted array. <ul style="list-style-type: none"> The same disks. The same RAID type (RAID level). The same capacity. The same cache options. Check Leave Existing Data Intact. Click Create. Ensure the settings are the same as the deleted array: <ul style="list-style-type: none"> The same drive letter. The same RAID type (RAID level). The same disks. The same capacity. The same cache option Check the data files of the array for corrupted or missing files, incorrect file extensions, and so on.

10.5 Disk Related Errors

- Table 43. Disk Errors
- Section 10.5.1, Troubleshooting Disks, on page 128.

Table 43. Disk Errors

Possible Causes	Additional Information	Corrective Actions
A disk has been removed from an array		See Section 10.5.1, Troubleshooting Disks, on page 128.
A disk is not visible in the BIOS Configuration Utility or is offline		
A disk is highlighted red at the BIOS Configuration Utility	The disk has failed. Depending on the RAID level of the array, data might be lost.	
RAIDXpert2 cannot communicate with the spare	The dedicated spare is not visible in the BIOS Configuration Utility or is offline.	
The disk cannot be initialized	Only disks that are Ready can be initialized. <i>CAUTION: When a disk is initialized, all data on the disk is lost.</i>	<ul style="list-style-type: none"> • Ensure the disk is not already a member of an array. • Ensure the disk is still assigned as a global or dedicated spare. • Ensure the disk is reporting a Ready state.

10.5.1 Troubleshooting Disks

Perform the following actions when there may be a problem with a disk.

- Ensure there is no damage to the system’s backplane.
- Ensure all cables are installed correctly.
- Ensure the disk is seated correctly in the backplane or bay and the latch is secured.
- Reinsert the disk.
- Replace the disk.
- After reconnecting, reseating, reinserting, or replacing a disk:
 - Perform a rescan.
 - Initialize the disk.

CAUTION: When a disk is initialized, all data on the disk is lost.

If problems with a disk have caused an array to go Critical, it may be necessary to also assign a dedicated or global spare for the array.

If problems with a disk have caused an array to go Offline, data may have been lost. Recover lost data from a backup storage source.

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IN NO EVENT SHALL SEAGATE, AMD OR LICENSORS BE LIABLE TO ANY PARTY FOR ANY LOST REVENUE, LOST PROFIT OR DATA, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, HOWEVER CAUSED, AND REGARDLESS OF THE THEORY OF LIABILITY, ARISING OUT OF THE USE OF OR INABILITY TO USE THE SOFTWARE EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL SEAGATE’S, AMD’S or LICENSORS’ LIABILITY, TO YOU, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEED THE AMOUNT OF ANY FEE PAID BY YOU FOR THE SOFTWARE. THE FOREGOING LIMITATIONS SHALL APPLY EVEN IF THE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. Some jurisdictions do not allow for the exclusion of implied warranties as described in Section 6, or the limitation of liabilities as described in this Section 7, so the above exclusions or limitations may not apply to You. In that event, to the extent permissible, any exclusion of warranties or limitation of liability will be limited in duration or type to the greatest extent allowed by law.

11.1.8 Export Controls

You agree to comply fully with all relevant export laws, regulations, treaties, and orders ("Export Laws") to assure that neither the Software nor any components thereof are (i) exported, directly or indirectly, in violation of Export Laws; or (ii) are intended to be used or are used for any purposes prohibited by the Export Laws.

11.1.9 General

This Agreement and any disputes arising from or relating to it shall be governed by and construed in accordance with the laws of the State of Colorado without reference to conflict of laws principles and excluding the U.N. Convention on Contracts for the International Sale of Goods. Any legal action or proceeding shall be instituted in a state or federal court in Denver, Colorado, U.S.A. and You agree to be subject to the jurisdiction of these courts. Taxes and charges imposed by any government with respect to the Software shall be paid by the End User. The waiver by either party of a breach of this Agreement or a failure to exercise any right hereunder shall not operate or be construed as a waiver of any subsequent breach or as a waiver of any other right. If any provision of this Agreement is held to be unenforceable or overbroad for any reason, it will be

modified rather than voided, if possible, in order to achieve the intent of the parties to the extent necessary to make the provision enforceable under applicable law, and enforced as amended. In any event, all other provisions of this Agreement will be deemed valid and enforceable to the full extent. This Agreement constitutes the complete agreement between the parties and supersedes all prior or contemporaneous agreements or representations, written or oral, concerning the subject matter of this Agreement including any purchase order or ordering document. This Agreement may not be modified or amended except in writing and signed by both parties.